



Technology Guiding Principles

Mission First

Prioritizing technology that enhances preparedness, response, and recovery.

Data-Driven Decisions

Data is a strategic asset used to anticipate, plan, and take action with confidence.

Innovation with Purpose

Adopting new technologies save time, improve coordination, and protect lives.

Resilience by Design

Secure and scalable systems designed to withstand crises and ensure continuity.

People at the Center

A human-centered approach in supporting staff, partners, and communities.

Technological Stewardship

Managing resources with accountability, transparency, discipline, and focus.

Agile and Adaptable

We must move quickly, iterate often, and evolve continuously to stay ahead of changing risks and needs.

Vision Statement

Harness technology to transform and modernize emergency management for a safer and more resilient California.

This is our purpose...

- It connects every line of code, every process improvement, and every operational decision back to the people we serve.

Mission Statement

Capitalize technology as a strategic asset to strengthen California's disaster preparedness, response, and recovery, while building an agile, innovative, and resilient IT foundation to meet the challenges of today *and* tomorrow.

How we get there...

- Capitalize on digital transformation, by leading with partnership, delivering with agility, and not lose sight of the communities depending on us.

Our guiding principles

This is what we stand for...

Mission First

Innovation with Purpose

People at the Center

Collaboration is Critical

Resilience by Design

Data-driven Decisions

Agility and Adaptability

Stewardship and Accountability

**These are the values that guide our choices
and behaviors throughout the journey.**

Our North Star

A compelling experience for our users is the hallmark of success...

OES Programs

OES Stakeholders and Partners

California State Constituency

Survivors

Our North Star is those we ultimately serve through every technology initiative, every partnership, and every outcome delivered.