



**State 9-1-1 Advisory Board  
Meeting Minutes**

TELECONFERENCE NOTICE

August 19, 2020 – 10:00 AM - 12:00 PM PST  
Video Conference Pursuant to EO N-29-20



**OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA 9-1-1 ADVISORY BOARD  
MEETING MINUTES:**

**MEMBERS PRESENT:**

Patrick Mallon, Office of Emergency Services, (Cal OES)  
Alicia Fuller, California Highway Patrol (CHP)  
Brenda Bruner, Association of Public-Safety Communication Officials (APCO)  
Lee Ann Magoski, California National Emergency Number Association (CALNENA)  
Rosa Ramos, California National Emergency Number Association  
Chris Herren, California Fire Chiefs Association (CFCA)  
Chief Edward Hadfield, California Fire Chiefs Association (CFCA)  
Chief Craig Carter, California Police Chiefs Association (CPCA)  
Elise Warren, Chief, Clayton Police Department  
William Ayub, California State Sheriffs' Association (CSSA)  
Ingrid Braun, California State Sheriffs' Association (CSSA)

**MEMBERS ABSENT:**

**I. CALL TO ORDER**

The meeting was called to order at 10:16 a.m. A quorum was achieved.

**II. APPROVAL OF PREVIOUS MINUTES**

May 20, 2020 meeting minutes were placed on the agenda for approval. Lee Ann Magoski motioned to approved, Chief Craig Carter seconded. Unanimous vote.

**III. CLOSED SESSION – 2nd QUARTER 2020 CALIFORNIA 9-1-1 OUTAGES**

No action taken.

**IV. LEGISLATIVE UPDATE**

Reggie Salvador provided telecommunication legislation updates. A copy of all legislative updates discussed will be distributed to the 9-1-1 Advisory Board members.

**AB 1366 VoIP and IP Enabled Communications Services**

Mostly gutted 4/6. Only remaining provision is for Cal OES to establish requirements for the NG 911 emergency communication system, including the costs, services, and terms and conditions for contractors. The bill also allows Cal OES to direct the CPUC to implement the terms of service requirements for the selected contractors. HELD



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Location: Senate Committee on Energy, Utilities, and Communication.

### **AB 1775 False Reports and Harassment**

Provides that intimidation by threat of violence includes knowingly or recklessly making or threatening to make, a false claim or report to a peace officer or law enforcement agency alleging that another person has engaged in unlawful activity or in an activity that requires law enforcement intervention.

The bill also states that knowingly allowing the use of, or using the 911 emergency system for the purpose of harassing another, is a crime that is punishable, as specified.

Location: Senate Appropriations Committee – Suspense File.

### **AB 1945 Emergency Services: first responders**

Defines first responder, for purposes of the California Emergency Services Act, as an employee of the state or a local public agency who provides emergency response services, including a peace officer, firefighter, paramedic, emergency medical technician, public safety dispatcher, or public safety telecommunicator.

The bill also provides that the definition of first responder does not confer a right to an employee to obtain a retirement benefit formula for an employment classification that is not included in, or is expressly excluded from, that formula.

Location: Senate Appropriations Committee – Suspense File.

### **SB 794 Emergency Services: Telecommunications**

Expands provisions authorizing a city to enter into an agreement to access contact information of resident account holders through the records of a public utility. The bill also permits the telephone numbers and email addresses of elderly or disabled social services clients to be disclosed to emergency personnel. The bill specifically identifies a public safety power shutoff as a public safety emergency.

Location: Assembly Government Organization Committee

### **SB 925 Mobile Telephony Service Base Transceiver Station**

Requires CPUC, in consultation with Cal OES, to develop and implement performance reliability standards for cell towers including:

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1. Minimum operating life for backup power systems of no less than 72 hours.
2. Customer warning system when backup power system is low or dying.

**SB 1069 Emergencies: Critical Communications Infrastructure**

Requires telecommunication service providers to report to local emergency management authorities (1) critical infrastructure data, (2) name and contact of an official representative of the provider, (3) various information regarding alerts and warnings the EMs sent through their networks, and (4) real-time reports of CI damage in the EMs jurisdiction.

The bill also requires providers to report to the CPUC on (1) the efficacy of the WEA em, local A&W systems and any A&W sent through their networks, and (2) a report at the conclusion of each disaster.

Location: Senate Energy, Utilities & Communications. HELD.

**SB 1441 Local Prepaid Mobile Telephony Services Collection Act (McGuire)**

Extends operation of the Local Prepaid Mobile Telephony Services Collection Act indefinitely and makes nonsubstantive changes to eliminate cross-references in the MTS act to the Prepaid Mobile Telephony Service Surcharge Collection Act.

Location: Assembly Appropriations Committee. Hearing set for August 20.

**SB 1473 Local Government Omnibus Act of 2020 (Cmte on Governance & Finance)**

Among other things, this bill would allow public disclosure of access line information provided by service suppliers to the Office of Emergency Services only if the information is aggregated such that no identifying information of a service supplier is disclosed or to the extent that the Federal Communications Commission or Public Utilities Commission lawfully discloses the same information to members of the public. (Previously AB 2675)

Location: Ordered to Consent Calendar from Committee on Local Government on August 18.

**HR 292 Tribal Communities Broadband Service (Curtis)**

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Streamlines broadband permit process by allowing states and tribes certain authorities for permitting within land owned by the National Forest System, Department of the Interior, and tribes.

Location: House Subcommittee on Conservation and Forestry.

**HR 2 The Moving Forward Act (DeFazio)**

This bill would, among other things, provide \$12 billion for Next Generation 9-1-1.

Location: Passed to the United States Senate on July 1

**HR 3836 Wireless Infrastructure Resiliency During Emergencies & Disasters Act (WIRED Act) (Eshoo)**

Amends the Federal Communications Act to allow states to develop terms and conditions for infrastructure resiliency of wireless service providers, authorizing states to require wireless companies to deploy infrastructure that can withstand disasters. (15 members of the CA Congressional Delegation signed on as co-sponsors).

Location: House Committee on Energy and Commerce.

**S 273 Kelsey Smith Act (Roberts)**

Requires telecommunication service providers to share users' device location with law enforcement officers or PSAP representatives to respond to a call for assistance or life-threatening emergency.

Location: Senate Committee on Commerce, Science, and Transportation.

**V. CA 9-1-1 BRANCH REPORT**

Budge Currier provided an overview of the 2019 9-1-1 stats, wireless calls continue to dominate the 9-1-1 workload. Mr. Currier did discuss the 9-1-1 call statistics and impacts of Covid-19. During the peak of the COVID-19 restrictions there was a significant decline in 9-1-1 calls. As restrictions were lifted the 9-1-1 calls stats did trend back to normal.

Mr. Currier provided an overview of the other impacts of COVID-19 and the 9-1-1 Branch projects. Mr. Currier discussed the 9-1-1 Branch PSAP Outreach meetings and the information shared from the PSAPs.

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The Fiscal and Operational Reviews (FORs) have been put on hold as a result of the COVID-19 restrictions. The 9-1-1 Branch will continue to support FORs if requested and as restrictions are lifted the team will continue to meet with PSAPs.

Mr. Currier discussed the CPE integration to the NG 9-1-1 network. As the NG 9-1-1 network is validated in the NG 9-1-1 Lab the current CPE will need to be validated for NENA i3 capability.

The current Text-to-9-1-1 deployment was discussed. Mr. Currier discussed the legislative mandate of AB 1168 to have all PSAPs accept Text-to-9-1-1 by January 2021.

There are currently 3 PSAPs that have not yet provided the Text-to-9-1-1 deployment plan. The 9-1-1 Branch is continuing outreach to those PSAPs.

Mr. Currier reviewed the NG 9-1-1 plan for the Advisory Board members. The plan identified the deployment timeline may be pushed back as a result of the COVID-19 impacts to the supply chain.

The current NG 9-1-1 installation progress was discussed and a graphic showing current status by each region. Mr. Currier described the events that are required at each PSAP for PSAP remediation, equipment installation, and NG 9-1-1 deployment.

Mr. Currier introduced the NG 9-1-1 migration plan. This plan will move 9-1-1 traffic from the legacy Selective Router to the NG 9-1-1 Service Provider. The plan is to connect NG 9-1-1 providers from the Originating Service Provider (OSP) to the PSAP. As 9-1-1 traffic moves from OSP off Selective Router the traffic will be delivered on the NG 9-1-1 network.

Mr. Currier updated the Advisory Board members on the NG 9-1-1 GIS dataset. There has been a lot of progress to have a complete GIS dataset to route NG 9-1-1 traffic. It is expected to have a complete dataset ready to route NG 9-1-1 traffic in September 2020.

Mr. Currier discussed the NG 9-1-1 Lab testing. The initial testing commenced in July 2020 and as of August 18, 2020 lab testing was successful in delivering NG 9-1-1 calls through the network into CPE with location.

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Mr. Currier provided an update on the Cloud CPE contract. The contracts were executed and the 9-1-1 Branch will initiate NG 9-1-1 Lab testing with the Cloud CPE vendors that are ready. The intent is to validate the CPE solution is NENA i3 capable and once validated the vendors will be able to start selling and installing CPE.

The Location Accuracy project has been installed in 413 PSAPs. Mr. Currier discussed some of the positive feedback received from the PSAPs. In on specific case shared with the 9-1-1 Branch the RapidDeploy tool was used to save a life.

Mr. Currier shared with the Advisory Board members the SB 670 Outage Reporting process. The 9-1-1 Branch is working on an automated process to track the 9-1-1 outages. As additional information is made available the 9-1-1 Branch will share the information with the PSAPs.

Mr. Currier provided the current Fund Condition Statement (FCS) to show the 20/21 appropriations. Mr. Currier provided an overview on how the SETNA fee is assessed each year. The access line data has been received and the 9-1-1 Branch is working with the Cal OES team to complete the surcharge rate and submit the information as required.

**VI. LRPC Update**

Mr. Chris Herren provided an update from the LRPC meeting.

**VII. BACKUP CENTERS AND UNFUNDED PSAPS**

Mr. Currier discussed Backup Centers and Unfunded PSAPs. The drafted language to support future backup centers was discussed. The intent is to support the PSAP need to establish a backup center.

**VIII. AB FEASIBILITY STUDY**

Mr. Currier provided an update to the AB 911 feasibility study. The PSAP surveys were completed and Mr. Currier thanked the PSAPs for all of the responses to the surveys.

**IX. AGENDA ITEMS FOR FUTURE MEETINGS**

Our next meeting is scheduled for, November 18, 2020.

**X. AGENDA ITEMS FOR FUTURE MEETINGS**

None

**XI. PUBLIC COMMENT**



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None

**XII. ADJOURN**

Motion to adjourn Lee Ann Magoski motioned, Ed Hadfield seconded, all in favor.