



## State 9-1-1 Advisory Board Meeting Minutes

630 Sequoia Pacific Blvd, Sacramento, CA 95811  
November 16, 2022 – 10:00 AM - 12:00 PM PST



### **OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA 9-1-1 ADVISORY BOARD MEETING MINUTES:**

#### **MEMBERS PRESENT:**

Budge Currier, Office of Emergency Services, (Cal OES)  
Brenda Bruner, Association of Public-Safety Communication Officials (APCO)  
Rosa Ramos, California National Emergency Number Association (CALNENA)  
Rebecca Ramirez, California Fire Chiefs Association (CFCA)  
Andrew White, California Police Chiefs Association (CPCA)  
William Ayub, California State Sheriffs' Association (CSSA)  
Elise Warren, Chief, California Police Chiefs Association (CPCA)  
April Baxter, Chief, California Highway Patrol (CHP)  
Mark Chase, California National Emergency Number Association (CALNENA)

#### **MEMBERS ABSENT:**

Ingrid Braun, California State Sheriffs' Association (CSSA)  
Tracy Gonzales, California Fire Chiefs Association (CFCA)

#### **I. CALL TO ORDER**

The meeting was called to order at 10:03 a.m. A quorum was achieved.

#### **II. APPROVAL OF PREVIOUS MINUTES**

The May 2022 meeting minutes were placed on the agenda for approval. Chief White motioned to approve the minutes; Ms. Ramos seconded the motion.

The August 2022 meeting minutes were placed on the agenda for approval. Chief White motioned to approve the minutes; Ms. Bruner seconded the motion.

#### **III. CLOSED SESSION**

The State 9-1-1 Advisory Board will meet in closed session pursuant to Pursuant to G.C. Section 11126(e).

#### **IV. LEGISLATIVE UPDATE**

Mr. Reggie Salvador, Chief, Cal OES Legislative and External Affairs will provide information regarding legislation updates. A copy of all legislative



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updates discussed will be distributed to the 9-1-1 Advisory Board members. A list of all legislation discussed is attached to the meeting minutes.

### **V. CA 9-1-1 BRANCH REPORT**

Mr. Troxel discussed the 9-1-1 Stats and predictive analysis thinking 2022 is a slower year

Mr. Troxel discussed CPE limitations and three distinct testing processes; compliance with ICD needed for the CPE to interface with NG, contract requirements for legacy CPE not meeting i3 compliance, contract requirement for cloud-based CPE

Mr. Troxel discussed Legacy CPE i3 limitations.

Mr. Troxel discussed preparing NG Go-Live & the ALI Emulation box that has been developed to convert NG 9-1-1 location to legacy location.

Mr. Troxel discussed NG 9-1-1 deployment in Tuolumne and South Lake Tahoe, the Cal OES team is in Imperial County today testing, could be live by the end of day.

Mr. Troxel discussed CPE installation, 8 successful installations in 2022, expected more deployment in 2023.

Mr. Troxel discussed, Lumen, Atos and NGA are all through lab, Intrado and Rapid Deploy could be through the lab early 2023. Motorola and Carbyne are still in discussion and not to phase 1 yet.

Mr. Troxel discussed Procurement updates: Recruiting & Retention RFP expected to be complete in early 2023, 9-8-8 CPE expected contract by December 2022. OES has two (2) pending procurements: Audio Logging Contract and statewide CAD Master Service Agreement

Mr. Troxel discussed SETNA Funding and the support the State provides to PSAPs. Surcharge fee for 2023 will remain at \$0.30.

### **VI. NEXT GENERATION 9-1-1 ALERT AND WARNING**

Mr. Troxel discussed the drafted copy of Operations Manual for Alert and Warning. Asking board member to review and provide feedback.



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Mr. Troxel discussed the AWS usage report through October 2022.

Mr. Troxel showed a graphic of the AWS deployments as of November 15, 2022.

### **VII. 9-8-8 UPDATE**

Mr. Currier discussed the 9-8-8 signed into law on September 29, 2022. The bill requires OES and Health and Human Services to develop a plan for integration.

The surcharge for 2023 and 2024 will be \$0.08. Still needs a System Director and a Technical Advisory Board. A drafted committee is listed but subject to change. First meeting will be December 8th, 2022.

Mr. Currier discussed the technical board tasks. Develop standards for 9-8-8 system, sustainable interoperability between 9-8-8 and 9-1-1, and protocols for transferring between 9-8-8 and 9-1-1 centers.

Mr. Currier discussed the next steps, procurement process in December 2022, installs from 2023-2025, develop procedures and best practices and 9-8-8 and 9-1-1 transfer. Continue collaboration with local, state, and federal stakeholders.

Public Comment was made

Mr. Robert Bennet made a public comment regarding the 9-8-8 Board membership and not having a representative from the technology industry.

Mr. Currier provided a response to Mr. Bennet regarding the Board membership.

Mr. Andy Nielson had a question if there a public funds associated with the new 9-8-8 bill.

Mr. Currier provided a response to Mr. Neilson regarding the policy of the bill.

### **VIII. LONG RANGE PLANNING COMMITTEE (LRPC) REPORT**

Chris Herren discussed the previous days LRPC and well the October's meeting. Mr. Herren discussed wanted to provide the Advisory Board an



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overview of the LRPC and the history and their focus over the next few years. Recruitment and retention RFP will be a main focus. Mr. Herren requested the 9-1-1 Advisory Board members to think about what project(s) the LRPC should take on.

### **IX. AGENDA ITEMS FOR FUTURE MEETINGS**

Future meetings

2/15/2023, 5/17/2023, 8/16/2023, 11/15/2023.

Ms. Bruner announced this will be her last Board meeting, her replacement will be announced soon.

Sherriff Ayub announced this will be his last Board meeting, his replacement will be announced soon.

Mark Chase will be replacing Lee Ann Magoski as the CALNENA representative.

### **X. PUBLIC COMMENT**

NONE

### **XI. ADJOURN**

Ms. Bruner motioned to adjourn, Mr. Chase seconded, the meeting was adjourned at 11:32 AM.