



**State 9-1-1 Advisory Board
Meeting Minutes**

TELECONFERENCE NOTICE

February 23, 2022 – 10:00 AM - 12:00 PM PST
Video Conference Pursuant to Gov. Code § 11133



**OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA 9-1-1 ADVISORY BOARD
MEETING MINUTES:**

MEMBERS PRESENT:

Mitch Medigovich, Office of Emergency Services, (Cal OES)
Brenda Bruner, Association of Public-Safety Communication Officials (APCO)
Lee Ann Magoski, California National Emergency Number Association (CALNENA)
Rosa Ramos, California National Emergency Number Association (CALNENA)
Rebecca Ramirez, California Fire Chiefs Association (CFCA)
Carlos Castillo, California Fire Chiefs Association (CFCA)
Andrew White, California Police Chiefs Association (CPCA)
Elise Warren, Chief, California Police Chiefs Association (CPCA)
William Ayub, California State Sheriffs' Association (CSSA)
Ingrid Braun, California State Sheriffs' Association (CSSA)
Chief Ray Diggings, California Highway Patrol (CHP)

MEMBERS ABSENT:

I. CALL TO ORDER

The meeting was called to order at 10:01 a.m. A quorum was achieved.

II. APPROVAL OF PREVIOUS MINUTES

December 2021 meeting minutes were placed on the agenda for approval. Ms. Magoski motioned to approve the minutes; Mrs. Bruner seconded the motion, roll call vote, unanimous vote.

III. CLOSED SESSION – 4th QUARTER 2021 CALIFORNIA 9-1-1 OUTAGES

No action taken. Returned at 10:28 AM, roll call taken again to establish quorum, all members have returned from the Closed Session.

IV. LEGISLATIVE UPDATE

Reggie Salvador provided telecommunication legislation updates. A copy of all legislative updates discussed will be distributed to the 9-1-1 Advisory Board members.

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A list of all legislation discussed is attached to the meeting minutes.

V. CA 9-1-1 BRANCH REPORT

Mr. Currier provided the 9-1-1 Branch update. Mr. Currier briefed the 9-1-1 call volume for 2021, there was a noticeable reduction in calls in 2020. California has the largest 9-1-1 workload in the nation.

Mr. Currier discussed the current CPE installation and update on current approvals and installations. There has been a freeze on new CPE installation due to NENA i3 compliance. As a result of the CPE freeze there have not been as many CPE replacements in the past year. The 9-1-1 Branch has identified a software version that can work with the NG 9-1-1 network, however, still does not support all the requirements in the CPE contract. That software is being installed at each PSAP to support the transition to NG 9-1-1.

Mr. Currier provided the overview of the limitations of the current CPE and the challenges supporting the NG 9-1-1 deployment. Vesta is experiencing issues with REFER and VIPER is experiencing issues with displaying LOC data. The 9-1-1 Branch continues to work with the CPE providers to ensure compliance with the NENA i3 standards.

Mr. Currier explained the Cloud CPE updates, the status of the contract amendment, adding CAMA connection to support connection to legacy 9-1-1 during the transition. Cloud CPE vendors are working in the NG 9-1-1 Lab to validate NG 9-1-1 testing and clear the Lab to start selling.

Mr. Currier discussed the NG 9-1-1 Text deployment schedule. The transition to the Over-the-Top Text solution has started, the Integrated Text solution will start April 4th, and will complete in June 2022.

Mr. Currier provided an update on the NG 9-1-1 deployment. Tuolumne County Sheriff is live with T-Mobile wireless. Additional providers are scheduled to go live at Tuolumne in March. Imperial County and South Lake Tahoe are scheduled to go live in March as well. Once the 9-1-1 Branch validates there are no remaining barriers a schedule can be provided to the PSAPs. Mr. Currier provided a graphic of the live dashboard to show deployment status and discussed how the dashboard



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reports the current deployment status.

Mr. Currier discussed the current Request for Proposals (RFPs) that have been published for Pre-Solicitation. The NG 9-1-1 Analytics is the RFP that will collect and report NG 9-1-1 data to support the PSAPs, and 9-1-1 Branch. The NG 9-1-1 Data Sharing RFP is a solution that will allow PSAPs to share data through a cloud solution using a Portal and Data Conveyance.

Mr. Currier briefed the Advisory Board members on the Private Switch / Automatic Location Information (PS/ALI). This information is provided for the members to share with their associations to ensure PS / ALI providers understand the NG 9-1-1 transition and requirements to support the transition.

VI. LRPC Update

Ms. Magoski, the Long Range Planning Committee (LRPC) Member provided an update from the LRPC meeting held on February 22, 2022. The LRPC members discussed the RFPs and importance of obtaining Subject Matter Expert (SME) input for the final version of the RFP.

The LRPC discussed the Recruiting and Retention study, the members will be working on requirements and information to support a RFP. An off-cycle meeting will be scheduled in April and the LRPC members will finalize a draft to submit to the 9-1-1 Branch for the RFP.

The Task Force members provided an overview of the most recent meetings.

VII. APPOINTMENTS TO THE LRPC

No action taken, no update from Sheriff Braun from CSSA.

VIII. NEXT GENERATION 9-1-1 ALERT AND WARNING

Mr. Currier provided the Advisory Board members an update on the Alert and Warning solution. Atos has submitted an updated subcontractor form to Cal OES and the California Department of Technology (CDT) removing



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Everbridge and replacing with Rave Mobile Safety.

IX. AGENDA ITEMS FOR FUTURE MEETINGS

Mr. Medigovich requested as an agenda topic. Ms. Magoski requested Alert and Warning remain as an agenda item.

X. PUBLIC COMMENT

A comment was made regarding how the public registration will occur from an existing Alert and Warning solution to the NG 9-1-1 Alert and Warning solution. This will be addressed with the public messaging with Atos and Rave Mobile Safety.

Mr. Richard Ray requests that all information be made accessible to the deaf and hard of hearing, and deaf and blind community. Mr. Ray has submitted information to Sophia Munoz, the request will be reviewed and reported back to the Advisory Board members.

XI. ADJOURN

Ms. Magoski motioned to adjourn, and Ms. Ramos seconded, the meeting was adjourned at 11:53 AM.