



## Rate Structure 2021/22

All agencies that participate in the CRIS will pay a monthly subscriber fee. The fee helps fund the CRIS construction, operation and enhancement. Fees will be charged at the beginning of the month for the number of radio serial numbers registered on the CRIS.

<b>Subscriber Fees</b>	<b>Monthly</b>	<b>Annual</b>
Primary User (Dedicated talk groups and use of interoperable talk groups)	\$26.00	\$312.00
Secondary User (Interoperable talk groups only)	\$0.00	\$0.00
<b>Loaned Demo Mobile Device *</b>		
Mobile Device - Refer to policy on demo equipment for additional information.	No Charge	No Charge
<b>Administration Fee</b>		
Charged for each occurrence of Addition/Deletion/Reactivation of a single or group of communications equipment – no limit on number of radios per occurrence	\$250.00	\$250.00

Rates shown are current, but are subject to change

\*The equipment is owned by Cal OES/PSC and must be safeguarded at all times. Lost or stolen equipment must be reported immediately to Cal OES/PSC at 916 894-5288. The borrower is responsible for replacement or repair of all equipment and accessories damaged, lost or stolen.

**California Radio Interoperable System**  
**Subscriber Billing Procedures**

1. All owed fees will be billed on a monthly basis.
2. All fees will be billed one-month in arrears i.e. (fees billed in July will be for June service period).
3. All billing will be for one full month, fees will not be prorated for a partial month of service.
4. Fees will be based on the number of subscriber radios registered to operate on the CRIS at the beginning of the monthly service period.
5. Activated radios not removed from the CRIS shall continue to be billed at the published service rate.
6. Subscribers must submit forms, TDe-115 (Service Request) and TDe-601 (Subscriber Device Form) to the CRIS in order to add or remove radios from system. Radios quantities on each form should match.
7. State of California subscribers fees will be electronically transferred using a billing number.
8. Non-State of California subscribers will be billed monthly and must remit payment via check to:  
  
State of California,  
Governor's Office of Emergency Services  
Attn: Accounting Office  
3650 Schriever Avenue  
Mather, CA 95655-4203
9. Remittance of fees must be made within 15 days of receipt of invoice.  
Disputes to invoices must be provided in writing.
10. Partial payments are not allowed unless pre-approved by Cal OES/PSC.