



Fiscal Year 2024/25 Service Description & Rates

<u>Service Description</u>	<u>Rate</u>
Radio Engineering Radio engineering services include the design of new, or modification of existing, public safety communications systems. This service encompasses: system evaluation and planning, system design, site audits, radio coverage surveys, equipment evaluation and testing, oversight of equipment installation, development and modification of radio profiles, FCC licensing, frequency searches, frequency coordination, and technical specification preparation. <i>Note: Equipment & parts costs are not included as part of the hourly rate.</i>	\$224.00 per hour
Project Management and Technical Support Project management services lead the planning and implementation of projects, facilitate the definition of project objectives, milestones, tasks, and resource requirements. Project management personnel utilize software tools to monitor project progress, oversee project budgets and resource allocations, as well as work across functional areas to assemble project teams. Technical support staff execute organizational processes and oversee equipment/parts coordination.	\$203.00 per hour
Radio Equipment Installation, Programming, Maintenance, and Repair Radio technician services include the installation of new, or modification of existing, public safety communications system equipment and radio technician services not covered by the Annual Maintenance Service Program (AMSP). This service includes emergency outage response for repairs or troubleshooting. After hours service (evenings, weekends, and holidays) requires a minimum four-hour service charge per Department of Personnel Administration Rule 599.708. <i>Note: Repair parts costs are not included as part of the hourly rate.</i>	\$201.00 per hour
System Assistance/Consultation Radio engineering consultation and planning services are provided to assist agencies in the development and research of specific communication systems or projects. Radio engineering support of system issues and troubleshooting activities are billed as part of this service.	\$224.00 per hour



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Annual Maintenance Service Program (AMSP)

Annual Fixed Rate

AMSP is a service program that provides preventive maintenance and repair of communications equipment within the program scope. The service includes emergency outage response and most replacement parts costs. AMSP service rates are agency specific, billed annually, and based on a three-year average of service hours that fall under the AMSP. For additional information, please request service details.

California Public Safety Microwave Network (CAPSNET)

Estimate Prepared
Upon Request

CAPSNET services include voice and digital circuits. Charges are based on the type and quantity of circuits required. In addition, both voice and digital circuits' fees are calculated based on the mileage between relay points, the respective service points, and the number of terminal points (customer interfaces).

California Radio Interoperable System (CRIS)

Estimate Prepared
Upon Request

CRIS talkgroups for interoperability will be programmed into state client agency radios at no additional cost. Billing for CRIS primary talk group users, if applicable, will not occur until September 2024 and are dependent on FY 2024/25 budget. PSC will update this information once the FY 2024/25 Budget is finalized. Bespoke expansion of the CRIS to provide capabilities to benefit individual customers will be billed according to the standard hourly-rate model.

California Multiple Agency Radio System (CMARS)

\$21.05 Per Radio,
Per Month

CMARS is a service program that allows subscribers to access PSC's statewide network of mobile relay stations operating on 800 MHz public safety radio spectrum. The system provides coverage along the state's major traffic arteries and within densely populated areas such as: Sacramento, San Francisco, San Diego and Los Angeles.

Parts Only Work Authorizations

Estimate Prepared
Upon Request

OES-PSC-207 Telecommunications Work Authorization requests for "Parts Only" purchases will have a 5% surcharge applied to the total amount of the parts purchased.



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Mobile Radio Equipment Installation/Removal

**Estimate Prepared
Upon Request**

Mobile radio equipment installation and removal services include ancillary equipment related to mobile operations performed by PSC's radio technicians and billed on a flat rate fee structure depending on the scope of service, items installed or removed. Travel fees are calculated based on mileage and an hourly rate is applied for non-standard installations/removals or for specialized equipment not covered under the flat rate fee structure.

Contracted Mobile Radio Equipment Installation/Removal

**Estimate Prepared
Upon Request**

Contracted mobile radio equipment installation and removal includes the services previously described in Mobile Radio Equipment Installation/Removal but is performed by a contractor under PSC's master service agreement. The fee structure is identical to that of PSC's mobile radio equipment installation and removal services. PSC approval is required to utilize the contracted services.

Vault and Tower Lease Space Services

**Estimate Prepared
Upon Request**

Application and service fees to acquire space and operate radio communications and equipment in a facility controlled by PSC.

Equipment Storage Services

**Estimate Prepared
Upon Request**

Equipment storage services are available in one of PSC's warehouses located in Sacramento, California for radio communications equipment, parts, or materials. Fees are based on cubic feet or "palletized" storage and are applied when items have been stored beyond one year with no active telecommunications project underway.

For additional information on the services listed above, please contact Public Safety Communications at (916) 894-5041.