OES
State of California
California Governor's Office of Emergency Services
CA VoIP/9-1-1 NETWORK CONECTIVITY APPLICATION FORM
OES-PSC-295 (Rev. 10-2022)

LOGISTICS MANAGEMENT
PUBLIC SAFETY COMMUNICATIONS

(One Form Required Per VSP/VPC/ESGW Combination)

State 9-1-1 Office Tracking Number: _____

Date Received by State 9-1-1 Office: _____

Section 1: Voice over IP Service Provider (VSP)

VSP Name:

Primary contact name:

Primary contact phone number:

Primary contact e-mail address:

24 x 7 contact number:

Bypass Acceptance Testing, if eligible?   ☐ **Yes**   ☐ **No**

Section 2: Voice over IP Network Providers (ESGW)

ESGW Name:

Primary contact name:

Primary contact phone number:

Primary contact e-mail address:

Geographic areas served:

24 x 7 contact number:

Does this ESGW have a signed agreement on file with the VSP?   ☐Yes ☐No

Does the VoIP Network Provider have an approved TD280A from the California 9-1-1 Emergency Communications Office?   ☐ **Yes** ☐ **No**

If no, please contact the State 9-1-1 Office at: voipcommunications@dgs.ca.gov

To provision VoIP Network Connectivity with *at&t* contact:

Cheryl Martinez (925) 823-5281 or E-mail cm2894@att.com **or**
Martha Cheung (925) 823-5869 or E-mail mc9423@att.com

To provision VoIP Network Connectivity with *Verizon* contact:

Leandro Franco E-mail w911.pani.request@verizonbusiness.com
or Kathy Cerrati (617) 743-1764

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If you have existing VoIP network connectivity, please describe the number of facilities, Selective Routers, etc.

Does the ESGW have network connectivity to the following Selective Routers:

Sacramento (AT&T)   ☐ **Yes**   ☐ **No**

Santa Ana (AT&T)   ☐ **Yes**   ☐ **No**

Barstow (Verizon)   ☐ **Yes**   ☐ **No**

Section 3: VoIP Database Provider (VPC)

VPC Name:
Primary contact name:

Primary contact phone number:
Primary contact e-mail address:
Geographic areas served:
MSAG Validation Capable: ☐ **Yes**   ☐ **No**
Enhanced PAM compliant: ☐ **Yes**   ☐ **No**
Does this VPC have a signed agreement on file with the VSP?   ☐ **Yes**   ☐ **No**
24 x 7 PSAP customer contact number:

Does the VPC have ALI steering links from at&t and/or Verizon?   ☐ **Yes**   ☐ **No**
If yes, please describe your VoIP ALI Steering configuration:

To provision ALI Steering Links with *AT&T* contact:

  Cheryl Martinez (925) 823-5281 or E-mail cm2894@att.com
  Martha Cheung (925) 823-5869 or E-mail mc9423@att.com

To provision ALI Steering Links with *Verizon* contact:

  Leandro Franco E-mail w911.pani.request@verizonbusiness.com **or**
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Section 4: Approval

1. State of California, Section 1 – 3 approved by:

    Name: _____

    Date: _____

2. ILEC Industry/Wholesale Markets confirmed criteria for Acceptance Test:

    Name: _____

    Date: _____

3. State of California authorization to proceed with Acceptance Testing:

    Name: _____

    Date: _____

4. AT&T/Verizon Verification of Successful Acceptance Test:

    Name: _____

    Date: _____

5. State of California Final Approval:

    Name: _____

    Date: _____