



(One Form Required Per VSP/VPC/ESGW Combination)

State 9-1-1 Office Tracking Number: _____
Date Received by State 9-1-1 Office: _____

Section 1: Voice over IP Service Provider (VSP)

VSP Name:
Primary contact name:
Primary contact phone number:
Primary contact e-mail address:
24 x 7 contact number:

Bypass Acceptance Testing, if eligible? ☐ Yes ☐ No

Section 2: Voice over IP Network Providers (ESGW)

ESGW Name:
Primary contact name:
Primary contact phone number:
Primary contact e-mail address:
Geographic areas served:
24 x 7 contact number:
Does this ESGW have a signed agreement on file with the VSP?

☐ Yes ☐ No

Does the VoIP Network Provider have an approved TD280A from the California 9-1-1 Emergency Communications Office?

☐ Yes ☐ No

If no, please contact the State 9-1-1 Office at: voipcommunications@dgs.ca.gov

To provision VoIP Network Connectivity with *at&t* contact:

Cheryl Martinez (925) 823-5281 or E-mail cm2894@att.com or
Martha Cheung (925) 823-5869 or E-mail mc9423@att.com

To provision VoIP Network Connectivity with Verizon contact:

Leandro Franco E-mail w911.pani.request@verizonbusiness.com
or Kathy Cerrati (617) 743-1764



If you have existing VoIP network connectivity, please describe the number of facilities, Selective Routers, etc.

Does the ESGW have network connectivity to the following Selective Routers:

Sacramento (AT&T) ☐ Yes ☐ No

Santa Ana (AT&T) ☐ Yes ☐ No

Barstow (Verizon) ☐ Yes ☐ No

Section 3: VoIP Database Provider (VPC)

VPC Name:

Primary contact name:

Primary contact phone number:

Primary contact e-mail address:

Geographic areas served:

MSAG Validation Capable:

☐ Yes ☐ No

Enhanced PAM compliant:

☐ Yes ☐ No

Does this VPC have a signed agreement on file with the VSP?

☐ Yes ☐ No

24 x 7 PSAP customer contact number:

Does the VPC have ALL steering links from at&t and/or Verizon?

☐ Yes ☐ No

If yes, please describe your VoIP ALL Steering configuration:

To provision ALL Steering Links with AT&T contact:

Cheryl Martinez (925) 823-5281 or E-mail cm2894@att.com

Martha Cheung (925) 823-5869 or E-mail mc9423@att.com

To provision ALL Steering Links with Verizon contact:

Leandro Franco E-mail w911.pani.request@verizonbusiness.com or

Kathy Cerrati (617) 743-1764

Section 4: Approval

1. State of California, Section 1 – 3 approved by:

Name: _____

Date: _____

2. ILEC Industry/Wholesale Markets confirmed criteria for Acceptance Test:

Name: _____

Date: _____

3. State of California authorization to proceed with Acceptance Testing:

Name: _____

Date: _____

4. AT&T/Verizon Verification of Successful Acceptance Test:

Name: _____

Date: _____

5. State of California Final Approval:

Name: _____

Date: _____