



State 9-1-1 Long Range Planning Committee Meeting Minutes

630 Sequoia Pacific Blvd, Sacramento, CA 95811

May 16, 2023 – 1:00 - 4:00 PM PST



OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA LONG RANGE PLANNING COMMITTEE MEETING MINUTES:

MEMBERS PRESENT:

Alicia Fuller, California Highway Patrol (CHP)

Brenda Bruner, Association of Public-Safety Communication Officials (APCO)

Jody Patt, California Police Chief Association (CPCA)

Mandi Runnells, California Chapter of the National Emergency Number
Association (CALNENA)

Absent:

Erinn Riley, California State Sheriffs Association (CSSA)

I. CALL TO ORDER

The meeting was called to order at 1:14 PM. A quorum was achieved.

II. APPROVAL OF PREVIOUS MINUTES

February 2023 meeting minutes were reviewed. Brenda Bruner motioned to approve the minutes as amended; Jody Patt seconded the motion.

III. CA 9-1-1 BRANCH UPDATES

Mr. Sunahara briefed out the committee on ALLI updates: Synergym installing at 4-6 PSAP's week, NGA is just getting started and Luman is working through issues.

Committee is requesting CCTF look at data from ALLI emulators to identify workflow for ALLI correction in NG 9-1-1

The OES team plans to completely migrate away from Legacy ALLI, PSAPs need to identify and problems that arise before the 60-day soaking period.

Mr. Troxel discussed TIGER team - AT&T only supported- AT&T has dedicated 12 technicians for 12 weeks, 40/hours week, to meet at PSAP. OES is creating a schedule and have to the PSAP's by mid-June. They will do all testing for ALLI cut-over. Aiming to have 80% signed off by end of 12 weeks.

OES encouraged LRPC members to reach out to PSAPs who are not actively engaged in updated

Mr. Troxel discussed default routing and the need for PSAPs who will



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accept default calls. One (1) PSAP per region. At default answer point with dispatcher(s) who are trained in how to handle a “blank call”.

Committee is concerned about staffing and call answer times. Unknown number of calls to expect.

Four (4) representatives: Josh, Michelle, Jeff and Mark gave a brief out of their regions Task force meetings.

IV. RECRUITING AND RETENTION INFORMATION DEVELOPMENT

Mr. Troxel [RFO](#) is live now. Questions from the offering are being reviewed. Review evaluation by the end of May, contract awarded by end of June.

V. NEW LRPC CHAIR

Mr. Troxel outlined the Chair duties.

Brenda Bruner nominated Alicia Fuller.

VI. POLICY BASED ROUTING

Mr. Troxel CPE Vendors are getting clarification on error codes.

The committee asked if there are rules that need to be established? Can ECATS get requested data? Why is the data restricted?

Mr. Troxel stated the State is fine with PSAPs sharing data.

VII. AGENDA ITEMS FOR FUTURE MEETING

Task Force Brief Out

VIII. Public Comment

Mark Chase- recommend to involving county coordinators in regards to Emergency Services Number's (ESN).

IX. ADJOURN

The meeting was adjourned at 3:06 PM

Alicia motion to adjourn and Jody seconded.