

## ITSL INFORMATION SHEET

### *ITSL Position Definition:*

Information Technology Services Unit Leader (ITSL): An ICS position that supports the technical aspects of incident management within the Communications Unit regarding IT network, systems, and peripherals.

### *All-Hazards Communications Unit Positions:*

Communications Unit Leader (COML)  
Communications Technician (COMT)  
Incident Communications Center Manager (INCM)  
Radio Operator (RADO)  
Including Incident Dispatcher, Tactical Dispatcher (INTD)  
Information Technology Services Unit Leader (ITSL)  
Auxiliary Communications (AUXC)

### *ITSL Position Duties:*

#### **ITSL - Information Technology Services Unit Leader:**

- Determine incident's IT requirements
- Develop Incident Information Plan and IT network architecture/resource list
- Manage IT personnel
- Review and coordinate IT/Telecom customer service requests

### *Communications Unit Position Training Requirements:*

#### **Communications Unit Leader (COML) CALIFORNIA ALL-HAZARDS**

Required Training: IS-100 ICS Introduction (Online)  
IS-200 ICS for Single Resources (Online)  
ICS-300 Intermediate ICS (Online/In-Person)  
IS-700 NIMS Introduction (Online)  
IS-800 National Response Framework (Online)

Required Experience: Public safety background with technical experience in field communications (radio, telephone, data, SATCOM, etc.)

Optional Training: N/A

For more information, please refer to the ICWG Document. You can request this document by emailing SWIC@CalOES.ca.gov.