

INTD INFORMATION SHEET

INTD Position Definition:

The position of "Radio Operator" may include persons trained as Incident Tactical Dispatchers (INTD). Some public safety telecommunicators have received additional, formal training specific to their discipline. Law enforcement agencies may have "tactical dispatchers" that have received training to support field operations such as SWAT deployments. Likewise, some fire agencies have trained their telecommunicators as "Incident Dispatchers" that respond to incidents, such as greater alarm structure fires, to assist with resource status, situation status and documentation. There are various organizations and companies that provide this level of training.

INTD Position Duties:

The term Radio Operator (RADO) is an ICS term that encompasses personnel with minimum training to handle the passage of radio messages and documentation into an ICS 213 or ICS 214 form. The term RADO could also include members of Emergency Communications Centers with many years of experience coupled with advance training as Incident Tactical Dispatchers (INTD). Oftentimes these personnel utilize Computer Aided Dispatch or Mobile Data Computers for field incident documentation. Regardless of the training level or documentation level used, the function remains generally the same.

INTD Training Pre-Requisites:

Some public safety telecommunicators have received additional, formal training specific to their discipline. Law enforcement agencies may have "tactical dispatchers" that have received training to support field operations such as SWAT deployments. Likewise, some fire agencies have trained their telecommunicators as "Incident Dispatchers" that respond to incidents, such as greater alarm structure fires, to assist with resource status, situation status and documentation. There are various organizations and companies that provide this level of training.

Incident Tactical Dispatchers are trained according to agency standards and are not currently credentialed at the state level.

For more information, please refer to the ICWG Document. You can request this document by emailing SWIC@CalOES.ca.gov.