

INCM INFORMATION SHEET

INCM Position Definition:

Incident Communications Center Manager (INCM): An ICS position that supports the operational aspects of the Communications Unit including supervision of the Incident Communications Center.

INCM Position Duties:

INCM – Incident Communications Center Manager

- Establishes and manages an Incident Communications Center (ICC)
- Supervises RADO positions (including Incident Dispatchers and Tactical Dispatchers)
- Assists the COML

Incident Communications Center Manager Training Pre-Requisites:*

Required Training: IS-100 ICS Introduction (Online)
IS-200 ICS for Single Resources (Online)
IS-700 NIMS Introduction (Online)
IS-800 National Response Framework (Online)

Required Experience: Public Safety field operations
Technical communications
Public Safety technology awareness
Applicable communications plan

Optional Training: ICS-300 Intermediate ICS (Online/In-Person)

For more information, please refer to the ICWG Document. You can request this document by emailing SWIC@CalOES.ca.gov.