

Annual Training Allotment (ATA) Approved Courses

Fiscal Year 2025-2026

July:

NENA Enhanced Police Dispatching, 7.9.25

NAPCO Meeting, 7.10.25

NENA Preventing Telecommunicator Tunnel Vision, 7.11.25

Civilian Leadership Institute, 7.13.25

ESRI Conference, 7.14-18.25

SoCal APCO Meeting, 7.17.25

August:

KT Communications Training Officer, (Modular— Each Saturday)

KT Active Shooter Situations, 8.5.25

KT Crisis Communication Skills, 8.6.25

NENA Enhanced Police Dispatching, 8.6.25

KT Complacency and Critical Decision Making, 8.7.25

KT Conflict Management, 8.11.25

KT Assertive Supervision, 8.11-13.25

CIT International Conference, 8.11-13.25

NENA Preventing Telecommunicator Tunnel Vision, 8.12.25

KT Assertive Supervision, 8.14-16.25

NENA Enhanced Caller Management, 8.15.25

KT Domestic Terrorism, 8.15.25

KT Dispatch, Legal Update, 8.18.25

Help for the Headset CTO Wellness, 8.19.25

KT Dispatcher's Role in Critical Incidents, 8.20.25

SoCal APCO Meeting, 8.21.25

KT Active Shooter Situations, 8.27.25

KT Dispatcher's Role in Critical Incidents, 8.29.25

September:

Help for the Headset: Shaping Culture in 9-1-1, 9.2.25

Women Leaders in Law Enforcement (WLLE), 9.2-5.25

KT Complacency and Critical Decision Making, 9.4.25

CALNENA Fall Meeting, 9.5.25

KT Dispatch Legal Update, 9.5.25

STG Critical Incident Response and Legal Update, 9.8.25

KT Handling the Rising Tide of Suicide, 9.8.25

KT Trauma Exposure and Management, 9.9.25

CCUG Training and Technology Seminar, 9.9-12.25

NENA Preventing Telecommunicator Tunnel Vision, 9.10.25

KT Interpersonal Skills and Career Survival, 9.10.25

KT Communications Training Officer, 9.11.25 - 9.14.25

KT School Violence, 9.15.25

KT Emotional Intelligence, 9.16.25

NENA Leadership in the 9-1-1 Center, 9.16.25

IAED Emergency Medical Dispatch Certification, 9.16-18.25

KT Dispatcher's Role in Critical Incidents, 9.17.25

SoCal APCO Meeting, 9.18.25

KT Stress Management for Managers and Supervisors, 9.18.25

KT Report Writing for Trainers, 9.19.25

KT Domestic Violent Extremists, 9.19.25

Dispatcher Resilience, 9.22.25

KT Conflict Management, 9.25.25

NENA Enhanced Police Dispatching, 9.26.25

2025 Cal APCO State Conference, 9.30.25 - 10.2.25

October:

STG Critical Incident Response and Legal Update, 10.2.25

KT Active Shooter Situations, 10.2.25

KT School Violence, 10.3.25

KT De-escalation Training for Dispatchers, 10.6.25

Emergency Dispatch Quality Assurance Specialist, 10.6-9.25

KT Emotional Intelligence, 10.7.25

KT Conflict Management, 10.13.25

Emergency Dispatch Quality Assurance Specialist, 10.13-16.25

KT Leadership Workshop, 10.14-17.25

KT Crisis Communication Skills, 10.14.25

KT Report Writing for Trainers, 10.17.25

KT Managing Generations, 10.20.25

Dispatch Update, Taking the Call, 10.20.25

Tactical Dispatch Training, 10.20-22.25

Emergency Dispatch Quality Assurance Specialist, 10.20-23.25

HFTH Communications Training Officer Wellness, 10.21.25

KT Dispatch Legal Update, 10.22.25

KT Professional Standards, 10.23.25

CL Accountable Leadership, 10.23.25

CL Coaching and Mentorship, 10.24.25

NENA Enhanced Caller Management, 10.24.25

KT Sovereign Citizen Extremists, 10.24.25

KT Leadership and Accountability, 10.27.25

Emergency Dispatch Quality Assurance Specialist, 10.27-30.25

NENA Enhanced Police Dispatching, 10.28.25

KT Communications Training Officer, 10.28-31.25

Wellness on the Front Line, 10.28-31.25

KT Emotional Intelligence, 10.29.25

Dispatch Update, Taking the Call, 10.30.25

November:

KT Active Shooter Situations, 11.3.25

Emergency Dispatch Quality Assurance Specialist, 11.3-6.25

KT Courtroom Testimony, 11.4.25

KT Complacency and Critical Decision Making, 11.5.25

CL Public Safety Communication and Leadership, 11.6.25

KT ATO for Records and Dispatch, 11.7.25

Emergency Dispatch Quality Assurance Specialist, 11.10-13.25

EMD Mentor Certification, 11.12-14.25

HFTH Emotional Intelligence, 11.12,13,14.25

HFTH Driven by Purpose, 11.12,13,14.25

NAPCO Meeting, 11.13.25

KT Interpersonal Skills and Career Survival, 11.13.25

KT School Violence, 11.17.25

Mental Health and Wellness Training, 11.17-18.25

Emergency Dispatch Quality Assurance Specialist, 11.17-20.25

KT Handling the Rising Tide of Suicide, 11.18.25

STG Critical Incident Response and Legal Update, 11.19.25

KT Dispatch Priming, 11.19.25

SoCal APCO Meeting, 11.20.25

NENA Enhanced Police Dispatching, 11.21.25

KT Leadership and Accountability, 11.21.25

Emergency Dispatch Quality Assurance Specialist, 11.23-26.25

KT Dispatcher's Role in Critical Incidents, 11.24.25

NENA Comprehensive Quality, 11.26-12.16.25

December:

KT Communications Training Officer (Modular— Each Saturday)

Emergency Dispatch Quality Assurance Specialist, 12.1-4.25

STG Critical Incident Response, 12.1.25

KT Dispatch Legal Update, 12.2.25

CL Coaching and Mentorship, 12.3.25

KT Managing Generations 12.4.25

KT Professional Standards, 12.5.25

KT Trauma Exposure and Management, 12.8.25

HFTH CLETS Interpretation and Application, 12.8.25

HFTH CLETS Realistic Wellness, 12.8.25

STG Dispatch Priming, 12.8.25

Emergency Dispatch Quality Assurance Specialist, 12.8-11.25

STG Critical Incident Response, 12.9.25

KT School Violence, 12.9.25

KT Crisis Communication Skills, 12.10.25

KT Active Shooter Situations, 12.11.25

HFTH CLETS Interpretation and Application, 12.15.25

HFTH CLETS Realistic Wellness, 12.15.25

Emergency Dispatch Quality Assurance Specialist, 12.15-18.25

County Coordinator Fall Forum, 12.16.25

NENA Preventing Telecommunicator Tunnel Vision, 12.16.25

KT Interpersonal Skills and Career Survival, 12.17.25

KT Dispatch Priming, 12.18.25

NENA Enhanced Caller Management, 12.19.25

KT Domestic Violent Extremists, 12.19.25

Emergency Dispatch Quality Assurance Specialist, 12.20-23.25

Emergency Dispatch Quality Assurance Specialist, 12.27-30.25

January:

How to Make Teaching CLETS Fun, 1.2.26

KT Science of Wellness, 1.6.26

HFTH Communications Training Officer Wellness, 1.6.26

NAPCO Meeting, 1.8.26

NENA Enhanced Caller Management, 1.9.26

KT Interpersonal Skills and Career Survival, 1.13.26

KT Complacency and Critical Decision Making, 1.14.26

SoCal APCO Meeting, 1.15.26

KT Sovereign Citizen Extremists, 1.16.26

PTSD First Responders, 1.21.26

KT Emotional Intelligence, 1.21.26

KT Stress Management for Supervisors and Managers, 1.22.26

Emotional Intelligence, 1.26.26

Emotional Intelligence, 1.27.26

KT Legal Dispatch Update, 1.27.26

CL Leadership and Accountability for First Line Supervisors, 1.26-29.26

February:

KT Science of Wellness, 2.2.26

KT Active Shooter Situations, 2.4.26
KT Legal Dispatch Update, 2.5.26
KT Crisis Communication Skills, 2.10.26
NENA Leadership in the 9-1-1 Center, 2.10.26
NENA Enhanced Caller Management, 2.11.26
NAPCO Meeting, 2.12.26
KT Science of Wellness, 2.12.26
KT Report Writing for Trainers, 2.12.26
KT Complacency and Critical Decision Making, 2.16.26
CL Accountable Leadership, 2.17–18.26
KT Conflict Management, 2.17.26
SoCal APCO Meeting, 2.19.26
CL Public Safety Communication and Leadership, 2.19.26
KT Managing Generations, 2.23.26
NENA Center Manager Certification Program, 2.23–27.26
Critical Incident Stress Management, 2.25.26
KT Dispatchers Role in Critical Incidents, 2.25.26
KT Stress Management for Supervisors and Managers, 2.26.26
KT Domestic Violent Extremists, 2.27.26

March:

CALNENA 2026, 3.1-4.26
KT Active Shooter Situations, 3.1.26
Grit and Tenacity for the 9-1-1 Professional 3.1.26
IAED Emergency Medical Dispatch Certification, 3.3–5.26
FRSN Peer Support Training, 3.4-6.26
KT Trauma Exposure, 3.10.26

KT Emotional Intelligence, 3.12.26
KT Communications Training Officer, 3.13-16.26
KT ATO for Records and Dispatch, 3.18.26
Innovative Supervision on the Dispatch Floor, 3.18.26
Tactical Analysis, 3.18–19.26
NENA Enhanced Police Dispatching, 3.19.26
SoCal APCO Meeting, 3.19.26
California Real Time Summit, 3.23–24.26
KT Leadership and Accountability, 3.23.26
KT Active Shooter Situations, 3.24.26
KT Dispatchers Role in Critical Incidents, 3.25.26
KT Crisis Communication Skills, 3.26.26
KT ATO for Records and Dispatch, 3.27.26
KT Science of Wellness, 3.28.26
KT Leadership Workshop, 3.31.26

April:

KT Conflict Management, 4.1.26
KT School Violence, 4.2.26
KT Leadership Workshop, 4.3.26
Mental Health and Wellness Training, 4.13-14.26
STG Dispatch Priming, 4.13.26
KT Complacency and Critical Decision Making, 4.14.26
STG Dispatch Priming, 4.16.25
Dealing with Crisis, 4.16–17.26
KT Dispatch, Legal Update, 4.16.26
KT Communications Training Officer, 4.17-20.26

HFTH Restorative Experience for First Responders, 4.20–22.26
KT Dispatchers Role in Critical Incidents, 4.21.26
Assertive Supervision, 4.22.26
KT Leadership and Accountability, 4.22.26
APCO Bullying and Negativity in the Communications Center, 4.24.26
KT Trauma Exposure and Management, 4.27.26
KT De-escalation Training for 9-1-1 and Police Records, 4.28.26
People Driven Leadership, 4.29.26
KT Complacency and Critical Decision Making, 4.29.26
HFTH Realistic Wellness, 4.29.26
HFTH CLETS Interpretation and Application, 4.29.26
KT Interpersonal Skills and Career Survival, 4.30.26
HTFH Emotional Intelligence, 4.29.26

May:

KT ATO for Records and Dispatch, 5.1.26
KT Emotional Intelligence, 5.5.26
KT Conflict Management, 5.6.26
KT Dispatch Priming, 5.7.26
Basic Tactical Dispatcher, 5.11–13.26
9-1-1 Goes to Sacramento 5.12–13.26
Positive Communication, 5.13.26
KT Science of Wellness, 5.13.26
KT Trauma Exposure and Management, 5.14.26
The Power of Resilience—How to Beat Dispatcher Burnout, 5.14.26
KT Complacency and Critical Decision Making, 5.15.26
CFED West Conference, 5.17–21.26

KT Interpersonal Skills and Career Survival, 5.18.26

KT School Violence, 5.19.26

Southern California APCO Meeting, 5.21.26

KT Active Shooter Situations, 5.26.26

KT Dispatchers Role in Critical Incidents, 5.27.26

KT Stress Management for Supervisors and Managers, 5.27.26

Emotional Intelligence, 5.27.26

KT Emotional Intelligence, 5.28.26

KT ATO for Records and Dispatch, 5.29.26

June:

KT Communications Training Officer, 6.1–5.26

HFTH Secondary Trauma and Wellness, 6.10.26

How to Make Teaching CLETS Fun 6.12.26

KT Communications Training Officer, 6.15–19.26

Leadership and Accountability, 6.22.26

Asynchronous

KT Artificial Intelligence in 9-1-1

KT Active Shooter Situations

