



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES



State of California

9-8-8 Technical Advisory Board

PUBLIC NOTICE/AGENDA

February 16, 2023 – 10:00AM – 12:00PM PST

630 Sequoia Pacific Blvd. Room #115 A/B, Sacramento, CA 95811

Date of Notice: February 6, 2023

NOTICE IS HEREBY GIVEN that the State 9-8-8 Technical Advisory Board will meet in Sacramento, California, as set forth below. The Bagley-Keene Open Meeting Act applies to meetings of the State 9-8-8 Technical Advisory Board which are open to the public. Public participation, comments and questions are welcome for each agenda item. All items are appropriate for action if the Board wishes to take action. Agenda items may be taken out of order.

Item Agenda Topic

I WELCOME – CALL TO ORDER – ROLL CALL

II APPROVAL OF PREVIOUS MEETING MINUTES

December 8, 2023

III LEGISLATIVE UPDATE

The California Governor's Office of Emergency Services (Cal OES) Legislative Affairs will provide information regarding recent State and Federal legislative actions impacting California's 9-8-8 system.

IV CAL OES 9-8-8 UPDATES

The Cal OES 9-8-8 System Director will provide updates regarding 9-8-8 Projects, Fiscal and Operational Review Status, Call Handling System (CHS) and Customer Resource Management (CRM) Installation, 9-1-1 to 9-8-8 Interface, State Emergency Number Association (SETNA) 9-8-8 Surcharge, AB 988 milestones, and Statewide Contract Update.

V CALIFORNIA HEALTH AND HUMAN SERVICES (CHHS) UPDATES

CHHS will provide an update on 9-8-8 related activities.

VI SAMHSA, FCC, AND VIBRANT UPDATES

The Cal OES 9-8-8 System Director will provide updates regarding Substance Abuse and Mental Health Services Administration (SAMHSA), Federal Communications Commission (FCC), and Vibrant.

VII EQUAL ACCESS TO 9-8-8 AND 9-1-1

Discussion to ensure 9-8-8 technology and the polices developed to support 9-8-8 and 9-1-1 transfers include equal access strategies.

VIII ESTABLISHING WORKING GROUPS

The 9-8-8 Technical Advisory Board member will make recommendations and vote on working groups that should be established to support the 9-8-8 Technical Advisory Board.

IX AGENDA ITEMS FOR FUTURE MEETINGS

X PUBLIC COMMENT FOR MATTERS NOT ON AGENDA

XI ADJOURN

SUBMISSION OF WRITTEN MATERIALS: All written materials used by a presenter or member of the public making public comment are requested to be delivered to the State 9-8-8 Technical Advisory Board liaison a minimum five (5) days prior to the scheduled meeting. The mailing address and email of the State 9-8-8 Technical Advisory Board liaison is identified below in General Information. The State 9-8-8 Technical Advisory Board liaison will copy and distribute the materials to the 9-8-8 Technical Advisory Board members. If prior delivery is not possible, it is requested that a minimum 15 copies be submitted to the State 9-8-8 Technical Advisory Board liaison prior to the start of the scheduled meeting. This material will be distributed to the State 9-8-8 Technical Advisory Board Members.

ACCESS TO MEETING: A person with a disability who needs a reasonable accommodation or modification in order to participate in the meeting may make a request by emailing Carrie Johnson at Carrie.Johnson@caloes.ca.gov. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

An ADA accessible copy of the approved 9-8-8 Technical Advisory Board PowerPoint presentation will be made available at www.caloes.ca.gov/911 at the time of the 9-8-8 Technical Advisory Board meeting.

For further information, please contact:

General Information:

Carrie Johnson, Administrative Liaison to the State 9-8-8 Technical Advisory Board, at (916) 894-5025 or via email at: Carrie.Johnson@caloes.ca.gov 630 Sequoia Pacific Blvd., Sacramento, CA 95811.

Media Information:

Bryan May, Public Information Officer, at (916) 845-8449 or via email at: Bryan.May@caloes.ca.gov.

To Access Cal OES' Website regarding State 9-8-8 Technical Advisory Board Meeting:
[CalOES Public Safety Communications Division California 9-1-1 Branch Website](#)