

September 30, 2026

Sandy Barrow
Administrator
California Department of Tax and Fee Administration
MIC: 31, 450 N Street
Sacramento, California 95814

DELIVERED VIA EMAIL: Sandy.Barrow@cdtfa.ca.gov

SUBJECT: EMERGENCY TELEPHONE USERS SURCHARGE RATES FOR CALENDAR
YEAR 2027

Dear Sandy Barrow:

Pursuant to Revenue and Taxation Code Sections 41030 and 41031, the California Governor's Office of Emergency Services (Cal OES) shall determine annually, on or before October 1st, to be effective on January 1st of the following year, the 9-1-1 and 9-8-8 surcharge rates that will produce sufficient revenues to fund the expenditures authorized in support of California's 9-1-1 and 9-8-8 programs. An overview of the access lines data reported by service providers to Cal OES is summarized in Table 1 below.

Table 1: Number of Access Lines

2026 Access Lines	
Wireline	1,929,069
VoIP	4,041,154
Wireless	38,512,891
Prepaid	3,114,595
Total	47,597,709



The authorized and anticipated expenditures and calculations related to the 9-1-1 surcharge are summarized in Table 2 below.

Table 2: 9-1-1 Surcharge Calculations for Calendar Year 2027

Description	Amount
Authorized Expenditure	\$343,604,000
Balance from Fund Condition Statement	\$18,855,000
Revenue Needed for FY 2026-27	\$324,749,000
Estimate number of Access Lines	47,597,709
Surcharge per month	\$0.59
Projected Annual Revenue	\$336,991,780

The annual rates were set at forty-one cents (\$0.41) for the 9-1-1 surcharge in calendar year 2026. Based on the above calculations, Cal OES recommends that the 9-1-1 surcharge be set at fifty-nine cents (\$0.59) for calendar year 2027. This rate will ensure that sufficient funds are available within the State Emergency Telephone Number Account (SETNA) fund to support 9-1-1 operations throughout the State.

The authorized expenditures and calculations related to the 9-8-8 surcharge are summarized in Table 3 below.

Table 3: 9-8-8 Surcharge Calculations for Calendar Year 2027

Description	Amount
Authorized Expenditure	\$104,574,000
Balance from Fund Condition Statement	\$53,051,000
Revenue Needed for FY 2026-27	\$51,523,000
Estimate number of Access Lines	47,597,709
Surcharge per month	\$0.11
Projected Annual Revenue	\$62,828,976

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The annual rates were set at five cents (\$0.05) for the 9-8-8 surcharge in calendar year 2026. Based on the above calculations, Cal OES recommends that the 9-8-8 surcharge be set at eleven cents (\$0.11) for calendar year 2027. This rate will ensure that sufficient funds are available within the 9-8-8 State Suicide and Behavioral Health Crisis Services Fund to support 9-8-8 throughout California.

Should you require any additional information, please contact Andrew Mattson, 9-1-1 Acting Branch Manager, California 9-1-1 Emergency Communications Branch at Andrew.Mattson@CalOES.ca.gov or (916) 894-5018.

Sincerely,



ERIC SWANSON
Deputy Director, Finance & Logistics Administration