

September 30, 2025

Sandy Barrow  
Administrator  
California Department of Tax and Fee Administration  
MIC: 31, 450 N Street  
Sacramento, CA 95814

**DELIVERED VIA EMAIL:** Sandy.Barrow@cdtfa.ca.gov

**SUBJECT: EMERGENCY TELEPHONE USERS SURCHARGE RATES FOR CALENDAR YEAR 2026**

Dear Ms. Barrow:

Pursuant to Revenue and Taxation Code Sections 41030 and 41031, the California Governor's Office of Emergency Services (Cal OES) shall determine annually, on or before October 1<sup>st</sup>, to be effective on January 1<sup>st</sup> of the following year, the 9-1-1 and 9-8-8 surcharge rates that will produce sufficient revenues to fund the expenditures authorized in support of California's 9-1-1 and 9-8-8 programs. An overview of the access lines data reported by service providers to Cal OES is summarized in Table 1 below.

Table 1: Number of Access Lines

<b>2025 Access Lines</b>	
Wireline	1,775,904
VoIP	4,140,208
Wireless	38,514,775
Prepaid	3,102,814
Total	47,533,701

The authorized and anticipated expenditures and calculations related to the 9-1-1 surcharge are summarized in Table 2 below.



Table 2: 9-1-1 Surcharge Calculations for Calendar Year 2026

Description	Amount
Authorized Expenditure	\$197,147,000
Balance from Fund Condition Statement	\$367,000
Revenue Needed for FY 2025-26	\$196,780,000
Estimate number of Access Lines	47,533,701
Surcharge per month	\$0.41
*Projected Annual Revenue	\$233,865,809

\*Projected surcharge allows flexibility to utilize provisional budget authority, that authorizes appropriation increases without increasing the surcharge.

The annual rates were set at forty-one cents (\$0.41) for the 9-1-1 surcharge in calendar year 2025. Based on the above calculations, Cal OES recommends that the 9-1-1 surcharge be set at forty-one cents (\$0.41) for calendar year 2026. This rate will ensure that sufficient funds are available within the State Emergency Telephone Number Account (SETNA) fund to support 9-1-1 operations throughout the State.

The authorized expenditures and calculations related to the 9-8-8 surcharge are summarized in Table 3 below.

Table 3: 9-8-8 Surcharge Calculations for Calendar Year 2026

Description	Amount
Authorized Expenditure	\$62,824,000
Balance from Fund Condition Statement	\$45,223,000
Revenue Needed for FY 2025-26	\$17,601,000
Estimate number of Access Lines	47,533,701
Surcharge per month	\$0.05
Projected Annual Revenue	\$28,520,221

The annual rates were set at eight cents (\$0.08) for the 9-8-8 surcharge in calendar year 2025. Based on the above calculations, Cal OES recommends that the 9-8-8 surcharge be set at five cents (\$0.05) for calendar year 2026. This rate will ensure that sufficient funds are available within the 9-8-8 State Suicide and Behavioral Health Crisis Services Fund to support 9-8-8 throughout California.

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Should you require any additional information, please contact Paul Troxel, 9-1-1 Branch Manager, California 9-1-1 Emergency Communications Branch at Paul.Troxel@CalOES.ca.gov or (916) 894-5017.

Sincerely,

  
NANCY WARD  
Director