

GAVIN NEWSOM
GOVERNOR



NANCY WARD
DIRECTOR

September 4, 2024

CA 9-1-1 BRANCH NOTICE 2024-110

Expiration: WHEN SUPERSEDED OR RESCINDED

To: ALL 9-1-1 COUNTY COORDINATORS
ALL PUBLIC SAFETY ANSWERING POINT MANAGERS

Subject: ANNUAL TRAINING ALLOTMENT AUTHORIZATION

The California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) approves the 9-1-1 County Coordinator's and Public Safety Answering Point's (PSAP's) use of their Annual Training Allotment (ATA) for State Fiscal Year (FY) 2024-2025 to attend the online course "Embassy Consulting Services: Customer Service and De-Escalation" on October 16, 2024. Please refer to the CA 9-1-1 Branch Operations Manual, Chapter III- Funding for the updated allotment per PSAP. Please see the attached course announcement for additional details. The 9-1-1 County Coordinators and PSAP's are responsible for monitoring and tracking their ATA. Training reimbursement cannot exceed the allotment in Chapter III for FY 2024-2025.

The California Travel Reimbursement Rates for FY 2024-2025 are pending, update to follow. The second page of the reference document reflects the ATA eligible lodging reimbursement rate for the State of California.

Please direct all questions to Dylan Crane, Reimbursement Claims Coordinator at: (916) 894-5025 or at Dylan.Crane@caloes.ca.gov

Sincerely,

DocuSigned by:

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JANEE DABROWSKI

Supervisor, Advisory and Compliance Unit
California 9-1-1 Emergency Communications Branch

cc: State 9-1-1 Advisory Board Members
California 9-1-1 Emergency Communications Branch Staff



601 SEQUOIA PACIFIC BLVD, SACRAMENTO, CA 95811
(916) 894-5007 TELEPHONE
www.CalOES.ca.gov