

Annual Training Allotment Approved Courses  
Fiscal Year 2024-2025

**July:**

NAPCO Meeting 7.11.24  
SoCal APCO Meeting 7.18.24  
How to Make Teaching CLETS Fun 7.18.24  
CLETS Interpretation and Application 7.22.24

**August:**

KT Dispatch Priming 8.1.24  
NENA Refining and Enhancing Your 9-1-1 Center 8.2.24  
KT Communications Training Officer 8.3,10,17,24,31.24  
Peer Support Management 8.5-6.24  
FRSN Peer Support Training 8.5-7.24  
KT Complacency and Critical Decision Making 8.14.24  
SoCal APCO Meeting 8.15.24  
KT Active Shooter Situations 8.15.24  
KT Trauma Exposure and Management 8.20.24  
Cumulative PTSI in a Dispatch Environment and Realistic Wellness 8.20.24  
KT Dispatcher's Role in Critical Incidents 8.21.24  
How to Make Teaching CLETS Fun 8.21.24  
CL Accountable Leadership 8.27-28.24  
NENA 9-1-1 Center Supervisor 8.27-29.24 KT Dispatch Priming 8.28.24  
CL Coaching and Mentoring 8.29.24

**September:**

Women Leaders in Law Enforcement 9.3-6.24  
KT Interpersonal Skills and Career Survival 9.4.24

Demo Days for Next Generation 9-1-1 Phone Systems 9.4-5.24

KT Professional Standards 9.9.24

IAED Emergency Medical Dispatch Certification 9.9-11.24

CCUG Training and Technology Seminar 9.10-13.24

NAPCO Meeting 9.12.24

CL Public Safety Wellness 9.12.24

KT Dispatch Priming 9.16.24

KT Complacency and Critical Decision Making 9.17.24

SoCal APCO Meeting 9.19.24

Mindfulness Based Stress Management 9.19.24-11.7.24

The Path Forward- A New Approach to Leadership 9.19.24

STG Dispatch Priming 9.19.24

CALNENA 2024 Fall Meeting 9.20.24

CAHN Conference 9.23-27.24

KT Interpersonal Skills and Career Survival 9.24.24

KT De-escalation Training for Dispatchers 9.24.24

KT Active Shooter Situations 9.25.24

Women in Command 9.26-27.24

KT Dispatch Priming 9.30.24

STG Critical Incident Response 9.30.24

**October:**

KT Communications Training Officer 10.2,9,16,23,30.24

California APCO State Conference & Exposition 10.1-3.24

KT Dispatch Priming 10.5.24

CLETS Interpretation and Application 10.7.24

KT Dispatch Priming 10.9.24

KT Active Shooter Situations 10.10.24

KT Handling the Rising Tide of Suicide 10.10.24  
KT Dispatcher's Role in Critical Incidents 10.14.24  
Realistic Wellness and/or CLETS Interpretation and Application 10.14.24  
Customer Service and De-Escalation 10.16.24  
KT Interpersonal Skills and Career Survival 10.21.24  
KT Leadership and Accountability 10.24.24  
LivingWorks Suicide Intervention Training 10.25-26.24  
KT Dispatch Priming 10.28.24  
KT De-escalation Training for Dispatchers 10.29.24  
Mindfulness Based Stress Management 10.30.24-12.18.24

**November:**

NENA Center Manager Certification Program 11.4-8.24  
KT Dispatch Priming 11.7.24  
Dispatch Update- Taking the Call 11.8,12.24  
STG Dispatch Priming 11.12.24  
NENA Center Training Officer Program 11.12-14.24  
CL Accountable Leadership 11.13.24  
CL Coaching and Mentoring 11.14.24  
NAPCO Meeting 11.14.24  
Digital Security: Protecting Against Terrorists, Cartels, and Criminals 11.14-15.24  
CLETS Interpretation and Application 11.15.24  
KT School Violence 11.18.24  
KT Dispatcher's Role in Critical Incidents 11.19.24  
KT Active Shooter Situations 11.20.24  
Realistic Wellness and/or CLETS Interpretation and Application 11.20.24 9-1-1  
County Coordinator Fall Forum 11.21.24  
SoCal APCO Meeting 11.21.24

NENA: Telecommunicator Core Competencies December: STG Critical Incident Response & Legal Update for Dispatchers 12.2.24

KT Leadership and Accountability 12.2.24

KT Dispatch Priming 12.3.24

KT Handling the Rising Tide of Suicide 12.10.24

KT Complacency and Critical Decision Making 12.11.24

Realistic Wellness and/or CLETS Interpretation and Application 12.11.24

KT De-escalation Training for Dispatchers 12.12.24

STG Dispatch Priming 12.16.24

KT Managing Generations 12.16.24

KT Active Shooter Situations 12.17.24

KT School Violence 12.18.24

STG Dispatch Priming 12.18.24

KT Dispatcher's Role in Critical Incidents 12.19.24

KT Sovereign Citizen Extremists 12.28.24

KT Dispatch Priming 12.30.24

### **January:**

KT Trauma Exposure and Management 1.7.25

KT Professional Standards 1.22.25

STG Critical Incident Response 1.27.25

KT Conflict Management 1.29.25

KT Communications Training Officer 1.31.25-2.3.25

### **February:**

KT Active Shooter Situations 2.6.25

KT School Violence 2.7.25

KT Crisis Communication Skills 2.10.25

Holguin Dispatch Crisis Intervention 2.18-20.25

KT Dispatch Priming 2.19.25

**March:**

KT Managing Generations 3.2.25

CALNENA 2025 Annual Conference 3.3-5.25

KT Leadership Workshop 3.11-14.25

Assertive Supervision 3.19-21.25

KT Interpersonal Skills and Career Survival 3.20.25

KT Emotional Intelligence 3.21.25

KT Handling the Rising Tide of Suicide 3.24.25

KT Complacency and Critical Decision Making 3.26.25

NENA Tactical Dispatch: Creating a Program 3.26.25

KT Conflict Management 3.28.25

**April:**

KT Crisis Communication Skills 4.4.25

KT Communications Training Officer 4.7-11.25

KT Domestic Violent Extremists 4.15.25

NENA Leadership in the 9-1-1 Center 4.16.25

21 CLETS Tactical Dispatching 4.21-23.25

Effective Dispatching: Skills and Strategies for Emergency Communications 4.22-23.25

Holguin Dispatch Crisis Intervention 4.22-24.25

KT Courtroom Testimony 4.23.25

STG Dispatch Wellness 4.28.25

KT School Violence 4.28.25

KT Active Shooter Situations 4.29.25

Critical Incident Response & Legal Update for Dispatchers 4.29.25

**May:**

KT Dispatch Priming 5.1.25

STG Dispatch Priming 5.1.25

Critical Incident Response & Legal Update for Dispatchers 4.29.25

Digital Security: Protecting Against Terrorists, Cartels, and Criminals 5.2.25

KT Emotional Intelligence 5.9.25

9-1-1 Goes to Sacramento 5.20-21.25

KT Interpersonal Skills and Career Survival 5.14.25

KT Dispatcher's Role in Critical Incidents 5.19.25

FRSN Peer Support Training 5.28-30.25

KT Professional Standards 5.29.25

**June:**

KT Communications Training Officer 6.6-9.25

KT Handling the Rising Tide of Suicide 6.12.25

KT ATO Records and Dispatch 6.13.25

CTO Wellness 6.16.25

NENA Center Manager Certification Program 6.17.25

NENA Preventing Telecommunicator Tunnel Vision 6.17.25

KT Conflict Management 6.18.25

NENA Enhanced Caller Management 6.27.25

Holguin Dispatch Crisis Intervention 6.24-26.25

KT Dispatch Priming 6.30.2