

NG 911/988 Legislation

[AB 296](#)

(Rodriguez D) Office of Emergency Services: 9-1-1 Public Education Campaign.

Summary: Would establish the 911 Public Education Campaign, to be administered by the Office of Emergency Services, for the purpose of educating the public on when it is appropriate to call 911 for assistance. The bill would include in the goals of the campaign, among others, reducing the number of unnecessary calls to 911 call centers and reducing delays in the 911 system caused by nonemergency calls being placed. The bill would authorize the office to use federal preparedness grant funds or funds appropriated by the Legislature for these purposes to implement these provisions.

[AB 864](#)

(Haney D) Substance use disorder: telephone system.

Summary: Current law authorizes the State Department of Health Care Services to certify qualified alcoholism or drug abuse recovery or treatment programs, as prescribed. Under existing law, the department regulates the quality of these programs, taking into consideration the significance of community-based programs to alcohol and other drug abuse recovery and the need to encourage opportunities for low-income and special needs populations to receive alcohol and other drug abuse recovery or treatment services. This bill would require the department to establish and maintain a 3-digit, statewide, nonemergency telephone system for substance use disorder treatment referrals.

[AB 988](#)

(Mathis R) Miles Hall Lifeline and Suicide Prevention Act: veteran and military data reporting.

Summary: The Miles Hall Lifeline and Suicide Prevention Act creates the 988 State Suicide and Behavioral Health Crisis Services Fund and requires the fees to be deposited along with other specified moneys into the fund. Current law provides that, upon appropriation by the Legislature, the funds be used for specified purposes and in accordance with specified priorities. Current law requires the Office of Emergency Services to require an entity seeking moneys available through the fund to annually file an expenditure and outcomes report containing specified information, including, among other things, the number of individuals served and the outcomes for individuals served, if known. This bill would require an entity seeking moneys from the fund to also include the number of individuals who used the service and self-identified as veterans or active military personnel in its annual expenditure and outcomes report.

[AB 1102](#)

(Patterson, Jim R) Telecommunications: privacy protections: 988 calls.

Summary: Under current law, the Public Utilities Commission has regulatory authority over public utilities, including telephone corporations. Existing law prohibits a telephone corporation, when selling or licensing lists of residential subscribers, from including the telephone number of any subscriber assigned an unpublished or unlisted access number without the subscriber's written waiver of this protection. Current law prohibits a provider of mobile telephony services, as defined, or any affiliate or agent of the provider, when providing the name and dialing number of a subscriber for inclusion in a directory or directory database, from including the dialing number of any subscriber without first obtaining the express consent of that subscriber. However, current law authorizes providing those telephone numbers without regard to consent to a law enforcement agency, fire protection agency, public health agency, public environmental health agency, city or county emergency services planning agency, or private for-profit agency operating under contract with, and at the direction of, one or more of these agencies, for the sole purpose of responding to a 911 call, communicating an imminent threat to life or property, or testing the systems that respond to 911 calls or communicate threats to life or property. This bill would additionally authorize providing those telephone numbers to those parties without consent for the purpose of responding to a 988 call or testing the systems that respond to 988 calls.

[AB 1231](#)**(Santiago D) Telecommunications: combining lifeline, federal lifeline, and federal Affordable Connectivity Program subsidies.**

Summary: The Moore Universal Telephone Service Act establishes the Universal Lifeline Telephone Service program in order to provide low-income households with access to affordable basic residential telephone service. This bill would, no later than February 1, 2024, require the Public Utilities Commission to allow a wireline and wireless lifeline telephone service subscriber to combine California lifeline subsidies with federal low-income communications subsidies, including, but not limited to, federal lifeline and federal Affordable Connectivity Program subsidies, on the same service line to provide a more robust voice and broadband plan. The bill would prohibit the commission from disallowing payment to a telephone corporation providing lifeline telephone service based on the combination of those subsidies, except as provided.

[AB 1276](#)**(McKinnor D) Emergency response services: "911" call and dispatch data.**

Summary: Would require the University of California at Davis Health (UC Davis Health) to establish a program for the receipt and collection of "911" emergency call and dispatch data, in order to complete an analysis of the data for the purpose of improving emergency response services systems. The bill would require UC Davis Health to adopt uniform statewide data standards for "911" call and dispatch data, as specified, and to create a data portal that catalogs the collected data, aggregated on a statewide level, and containing only deidentified data, as defined.

[AB 1638](#)**(Fong, Mike D) Local government: use of a foreign language.**

Summary: Existing law requires every local public agency that serves a substantial number of non-English-speaking people to employ a sufficient number of qualified bilingual persons in public contact positions or as interpreters to ensure provision of information and services in the language of the non-English-speaking person. Existing law requires that any materials explaining services available to the public shall be translated into any non-English language spoken by a substantial number of the public served by the agency. This bill would require, in the event of an emergency within the jurisdiction of a local public agency that serves a population within which 10% or more of the people primarily speak a language other than English, that the local public agency provide information related to the emergency in English and in the language spoken by the 10% or more of the population that does not primarily speak English. Because the bill would require local public agencies to provide a higher level of service, the bill would impose a state-mandated local program. This bill contains other existing laws.

[SB 318](#)**(Ochoa Bogh R) "2-1-1" information and referral network.**

Summary: Pursuant to authority delegated by the Federal Communications Commission to state regulatory bodies and its existing statutory authority, the Public Utilities Commission has established procedures for implementing 2-1-1 dialing in California. Current law, until January 1, 2023, authorized the commission, if it determined that doing so was an appropriate use of funds collected from ratepayers, to expend up to \$1,500,000 from the California Teleconnect Fund Administrative Committee Fund to help close 2-1-1 service gaps in counties lacking access to disaster preparedness, response, and recovery information and referral services, where technically feasible, through available 2-1-1 service. Current law establishes various public social services programs, administered by the State Department of Social Services. This bill would, upon appropriation, require the department to establish, develop, implement, and administer the 2-1-1 Support Services Grant Program. The bill would require the department to allocate 85% of funds for grants to fund core activities of 2-1-1 agencies, including, among others, contact handling, as specified, and improving the statewide ability to manage resource and user needs data to support data sharing and delivery to health systems, government agencies and other key partners, and shared capacity for analytics and systems.

[SB 402](#)

(Wahab D) Emergency services: limiting police response.

Summary: Current law requires the future implementation of a statewide “988” telephone system for suicide prevention and mental health crises. This bill would require 911 or other service center calls for service relating to mental health or homelessness, as specified, to be dispatched to fire district or department personnel, EMS personnel, mental health personnel, or nonsworn unarmed police personnel and not to police officers, except as otherwise provided.

[SB 643](#)

(Wilk R) School safety: Safe-To-Tell Program.

Summary: Current law requires school districts and county offices of education to be responsible for the overall development of comprehensive school safety plans for its schools operating kindergarten or any of grades 1 to 12, inclusive. Current law requires the schoolsite council, or the school safety committee if so designated, to consult with a representative from a law enforcement agency, a fire department, and other first responder entities in the writing and development of the comprehensive school safety plan, and requires the comprehensive school safety plan and any updates to the plan to be shared with the law enforcement agency, the fire department, and the other first responder entities. Current law requires the school safety plan to include, among other things, procedures for conducting tactical responses to criminal incidents. This bill would, upon appropriation by the Legislature for this purpose, require school districts, county offices of education, and charter schools to establish, on or before the 2024–25 school year, an anonymous reporting system, as defined, for any person to anonymously report any dangerous, violent, or unlawful activity that is being conducted or threatened to be conducted on the property of a local educational agency or at an activity sponsored by the local educational agency.

[SB 673](#)

(Bradford D) Emergency notification: Ebony Alert: missing Black youth.

Summary: Would, under the California Emergency Services Act, authorize a law enforcement agency to request the Department of the California Highway Patrol to activate an “Ebony Alert,” with respect to Black youth, including young women and girls, who are reported missing under unexplained or suspicious circumstances. The bill would require the department to activate an Ebony Alert within the appropriate geographical area requested by the investigating law enforcement agency and to assist the agency by disseminating specified alert messages and signs, if the department concurs with the agency that an Ebony Alert would be an effective tool in the investigation of a missing person according to specified factors. The bill would also make related legislative findings and declarations.

[SB 719](#)

(Becker D) Law enforcement agencies: radio communications.

Summary: Current law establishes the California Law Enforcement Telecommunications System (CLETS) to make specified criminal justice databases, including individual criminal histories, wanted and missing persons, and stolen firearms, vehicles, and property, available to participating law enforcement agencies. Current law prohibits unauthorized access to CLETS and the unlawful use of CLETS information by authorized users. Current law authorizes the Attorney General to adopt policies, procedures, and practices related to the use of CLETS. These rules require a participating agency to restrict access to CLETS and define “access” as the ability to see or hear any information obtained from CLETS. This bill would require a law enforcement agency, including the Department of the California Highway Patrol, municipal police departments, county sheriff’s departments, specified local law enforcement agencies, and specified university and college police departments, to, by no later than January 1, 2024, ensure public access, in real time, to the radio communications of that agency, as specified.

Total Measures: 12

Total Tracking Forms: 12