



State 9-8-8 Technical Advisory Board Meeting Minutes

630 Sequoia Pacific Blvd, Sacramento, CA 95811
December 8, 2022 – 10:00 AM - 12:00 PM PST



OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA 9-8-8 TECHNICAL ADVISORY BOARD MEETING MINUTES:

MEMBERS PRESENT:

Stephanie Welch- Assistant Secretary of California Health and Human Services
Dr. Mathew Goldman- County of San Francisco Behavioral Health
Brian Aiello- Chief Deputy Director of Emergency Medical Services Agency
Dr. Liseanne Wick- Director of Suicide Prevention Services, Wellspace Health
Erika Aragon- Didi Hirsch Mental Health Services
Dr. Edwin Poon- County of Santa Clara Behavioral Health Services
Kristin Miller- Behavioral Health Services Administrator at Riverside Health Services
Rosa Ramos- California National Emergency Number Association
Jeff Hebert- California Public-Safety Radio Association
Tracy Gonzales- Downey Fire Dispatch Supervisor
Jennifer Kenton- Campbell Police Department Communications Supervisor
Erinn Riley- Contra Costa County Sheriff Dispatch Supervisor
Jennifer Dwyer- California Commission on Peace Officer Standards & Training

I. CALL TO ORDER

The meeting was called to order at 10:03 a.m. A quorum was achieved.

II. BAGLEY-KEEN OPEN MEETING ACT RULES

Meg Wilson gave an overview of the rules and expectations of the 9-8-8 meeting.

III. PRESENTATION AND SWEARING IN OF BOARD MEMBERS

Marv Green lead members in oath.

IV. LEGISLATIVE UPDATE

Mr. Currier discussed Cal OES Legislative Affairs provided information regarding recent State and Federal legislative actions impacting California's 9-8-8 system. Roll call vote to keep slide- unanimous

V. CA 9-8-8 BRANCH UPDATES

Mr. Currier discussed updates regarding 9-8-8 Projects- none at this time

Mr. Currier discussed Fiscal and Operational Review Status: to meets operational needs, validate data, gather feedback & provide information on funding and technology.



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Mr. Currier discussed Call Handling System (CHS) and Customer Resource Management (CRM) Installation: Request for proposal will announce vendor by December 31, 2022. Goal of full deployment by July 2024.

Rob Bennett made a public comment about out of state transfer

Mr. Currier discussed 9-1-1 to 9-8-8 Interface: policy and procedure for transfers between 9-1-1 and 9-8-8.

Mr. Currier discussed State Emergency Number Association (SETNA) 9-8-8 Surcharge: 9-8-8 surcharge is set of \$.08 for 23/24. Surcharge based on the budget and number of access lines.

Mr. Currier discusses Statewide Contract Update- no additional contracts

VI. AGENDA ITEMS FOR FUTURE MEETING

Dates listed for upcoming meetings: 2023 meeting's: Feb 16, May 18, Aug. 17 & Nov. 16

Requested a standing update from the 9-8-8 Advisory Board at future meetings.

Milestone requirements for the board.

Report out on Vibrant

Communication and outreach

Sub-committee working group discussion

VII. PUBLIC COMMENT FOR MATTERS NOT ON AGENDA

No public comments.

VIII. ADJOURN

Ms. Ramos motioned to adjourn, and Ms. Aragon seconded, the meeting was adjourned at 11:52 PM.