



***Cal* OES**
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

State 9-8-8 Technical Advisory Board

June 10, 2026



Item 1: Welcome and Call to Order

Members of the Board

- Chair – Steven Yarbrough, Governor's Office of Emergency Services (Non-voting)
- Dr. Anh Thu Bui, California Health and Human Services (CHHS)
- Dr. Eric Rafla-Yuan, California State Association of Psychiatrists (CSAP)
- Joe Sullivan, Chief Information Officer, Emergency Medical Services Agency (EMSA)
- Terri Galvan, Suicide Prevention Services, Wellspace Health
- Shari Sinwelski, DiDi Hirsch Mental Health Services
- Lan Nguyen, Crisis and Suicide Prevention Lifeline Manager, Santa Clara County
- Diana Gutierrez, Riverside Health Services, Behavioral Health Services
- Ametrius Sidney, California National Emergency Number Association (CALNENA)
- Jeff Hebert, California Public Safety Radio Association (CPRA)
- Tracy Gonzales, Ontario Fire Communications Manager
- VACANT, Police Department Communications Supervisor
- Erinn Riley, Contra Costa County Sheriff Dispatch Supervisor
- Jamila Fields, California Commission on Peace Officer Standards and Training (POST)
- Cerena Lewis, California Professional Firefighters
- Ivan Bhardwaj, California Department of Health Care Services



Item 2: Approval of Previous Minutes

November 2025 and February 2026 meeting minutes:

- Meetings were held in person at 630 Sequoia Pacific Blvd, Sacramento, CA



Item 3: Legislative Update

Cal OES Legislative and External Affairs will provide information regarding legislation that may impact California's 9-8-8 system.



Item 4: Working Group Reports

The CA 9-8-8 Technical Advisory Board Working Groups will provide a report on the activities completed since the last meeting:

- 9-8-8 and 9-1-1 Interface Working Group Report: *Tracy Gonzales.*
- Accessibility & Equal Access Working Group Report: *Dr. Anh Thu Bui and Dr. Eric Rafla-Yuan.*
- 9-8-8 Implementation Working Group Report: *Terri Galvan and Lan Nguyen.*
- Call Handling Solution Analysis Working Group: *Shari Sinwelski and Ametrius Sidney*



Item 4: Working Group Reports

- *Discussion of Additional Working Groups Needed.*



Item 5: 9-1-1/9-8-8 Transfer Recommendations Document

The 9-8-8 Technical Advisory Board will discuss and vote on the 9-1-1/9-8-8 Transfer Recommendations document.



Item 6: Data Ownership Discussion

Cal OES to discuss ownership of call data.



Item 7: Cal OES 9-8-8 Report

The Cal OES 9-8-8 System Director to provide updates regarding 9-8-8 projects, statewide contract updates and updates regarding Substance Abuse and Mental Health Services Administration (SAMHSA), Federal Communications Commission (FCC), and Vibrant.



Item 8: Health and Human Services Updates

CHHS will provide an update on 9-8-8 related activities



**Update to
Cal OES
Technical Advisory
Board**

June 10, 2026

Agenda

- CalHHS 988-Crisis Project Highlights
 - Policy Advisory Group
- Next Steps
 - Annual Progress Report on AB 988 implementation



CalHHS 988-Crisis Project highlights



■ 988-Crisis Policy Advisory Group

- [Policy Advisory Group](#) met January and April 2026
 - 4 Workgroup meetings
- Shared updates and learned about progress toward building an equitable, accessible, high-quality behavioral health crisis system.
- Acknowledged and discussed opportunities and challenges for implementing the vision for the statewide behavioral health crisis care continuum.
- Gathered member input to shape workgroup priorities.
- Discussed what information should be shared with stakeholders and the public in the **progress report** and interim communications.

Partnership with The Trevor Project

- The national 988 specialized service for LGBTQ+ young people was discontinued 7/17/2025
- Through a [new partnership with The Trevor Project](#), the California Health and Human Services Agency (CalHHS) provided the state's 988 crisis counselors enhanced competency training from experts, ensuring better attunement to the needs of LGBTQ+ youth, on top of the specific training they already receive.
- The Trevor Project delivered four 90-minute learning modules over 80 facilitated virtual trainings from December 2025 to April 2026
- Recorded trainings available to CA 988 Crisis Centers until 6/30/27



Next Steps



Next Steps

Spring 2026	<p>Contact AB988Info@chhs.ca.gov for questions about the AB 988 Five- Year Implementation Plan.</p> <p>Website on 988 (will be updated): 988 - California Health and Human Services.</p>
Fall-Winter 2026	<p>First annual progress report on 988 implementation will be published by December 2026.</p> <p>Public comment period is planned for September 2026.</p>



Item 9: Agenda Items for Future Meetings

Board requests for matters to be placed on a future agenda.

2026 Meeting Dates:

- August 12, 2026, 10:00 AM – 12:30 PM
- November 19, 2026, 10:00 AM – 12:30 PM



Item 10: Public Comment

Public Comment for Matters Not on the Agenda



Item 11: Adjourn

Thank you for attending this meeting of the California State 9-8-8 Technical Advisory Board.

- **General Information:**

Samantha Barton, State 9-8-8 Technical Advisory Board Liaison at (916) 894-5155, or via email at Samantha.Barton@CalOES.ca.gov

- **Media Information:**

Anita Gore, Public Information Officer at (916) 539-9480, or via email at PIOS@CalOES.ca.gov