



Cal OES

GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

State 9-8-8 Technical Advisory Board

August 12, 2026



Item 1: Welcome and Call to Order

Members of the Board

- Chair – Steven Yarbrough, Governor's Office of Emergency Services (Non-voting)
- Dr. Anh Thu Bui, California Health and Human Services (CHHS)
- Dr. Eric Rafla-Yuan, California State Association of Psychiatrists (CSAP)
- Dr. Hernando Garzon, Chief Medical Officer, Emergency Medical Services Agency (EMSA)
- Terri Galvan, Suicide Prevention Services, Wellspace Health
- Shari Sinwelski, DiDi Hirsch Mental Health Services
- Lan Nguyen, Crisis and Suicide Prevention Lifeline Manager, Santa Clara County
- Diana Gutierrez, Riverside Health Services, Behavioral Health Services
- Ametrius Sidney, California National Emergency Number Association (CALNENA)
- VACANT, California Public Safety Radio Association (CPRA)
- Tracy Gonzales, Ontario Fire Communications Manager
- VACANT, Police Department Communications Supervisor
- Erinn Riley, Contra Costa County Sheriff Dispatch Supervisor
- Jamila Fields, California Commission on Peace Officer Standards and Training (POST)
- Cerena Lewis, California Professional Firefighters
- Ivan Bhardwaj, California Department of Health Care Services



Item 2: Approval of Previous Minutes

June 2026 meeting minutes:

- Meetings were held in person at Cal OES Headquarters, 10390 Peter McCuen Blvd., California Room 109, Mather, CA 95655



Item 3: Legislative Update

Cal OES Legislative and External Affairs will provide information regarding legislation that may impact California's 9-8-8 system.



Item 4: 9-8-8 Surcharge Rate Setting

Cal OES Finance and Logistics Administration will provide information regarding the Surcharge setting methodology for California's 9-8-8 system.



988 Surcharge Methodology

California Governor's Office of Emergency Services (Cal OES) uses the following process, set in statute, to determine the surcharge rates for the 988 system:

1. The authorized appropriation is from the final Budget Act and the remaining fund balance information from the prior year is from the Fund Condition Statement posted on Department of Finance's website.
2. The revenue needed for the year is determined by subtracting fund balance from authorized expenditures.
3. The projected annual revenue is determined by multiplying the number of phone access lines provided by phone providers by the proposed surcharge, adjusting the surcharge until the amount of revenue generated is sufficient to cover the amount of revenue needed.
4. Determine sufficient fund balance, which is generally 10 percent of annual expenditures.
5. Adjust surcharge to maintain a sufficient fund balance.
6. The rate letter must be sent to the California Department of Tax and Fee Administration by October 1 every year.



Item 5: Working Group Reports

The CA 9-8-8 Technical Advisory Board Working Groups will provide a report on the activities completed since the last meeting:

- 9-8-8 and 9-1-1 Interface Working Group Report: *Shaheen Saiyed and Dr. Hernando Garzon.*
- Accessibility & Equal Access Working Group Report: *Dr. Anh Thu Bui and Dr. Eric Rafla-Yuan.*
- 9-8-8 Implementation Working Group Report: *Terri Galvan and Lan Nguyen.*
- Call Handling Solution Analysis Working Group: *Shari Sinwelski and Ametrius Sidney*



Item 6: 9-1-1/9-8-8 Transfer Recommendations Document

The 9-8-8 Technical Advisory Board will discuss and vote on the 9-1-1/9-8-8 Transfer Recommendations document.



Item 7: Cal OES 9-8-8 Updates

Cal OES will provide updates regarding 9-8-8 projects, statewide contracts, and discussions with Substance Abuse and Mental Health Services Administration (SAMHSA).



Item 8: Health and Human Services Updates

CHHS will provide an update on 9-8-8 related activities



Item 9: Agenda Items for Future Meetings

Board requests for matters to be placed on a future agenda.

2026 Meeting Dates:

- November 12, 2026, 10:00 AM – 12:30 PM



Item 10: Public Comment

Public Comment for Matters Not on the Agenda



Item 11: Adjourn

Thank you for attending this meeting of the California State 9-8-8 Technical Advisory Board.

- **General Information:**

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