



State of California

9-8-8 Technical Advisory Board

PUBLIC NOTICE / AGENDA

November 20, 2025 - 10:00 AM - 12:30 PM PST

Public Safety Communications Offices, 630 Sequoia Pacific Blvd.,

Room 115 A & B, Sacramento, CA 95811

Date of Notice: November 7, 2025

NOTICE IS HEREBY GIVEN that the State 9-8-8 Technical Advisory Board will meet in Sacramento, California, and via teleconferencing consistent with Government Code section 11123.2 and as set forth below. The Bagley-Keene Open Meeting Act applies to meetings of the State 9-8-8 Technical Advisory Board which are open to the public. Public participation, comments and questions are welcome for each agenda item. All items are appropriate for discussion. Agenda items may be taken out of order. The Advisory Board may take action on any item listed on this agenda.

To participate in the Microsoft Teams video conference:

Go to:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_MWM0NGZINzAtZmExMi00MzVILWI5N2MtYWZzMWQyM2Y1YmI0%40thread.v2/0?context=%7b%22Tid%22%3a%22ebf268ae-3036-4714-9f69-c9fd0e9dc6b9%22%2c%22Oid%22%3a%22d2195e09-4881-4738-9e7b-40edc5a03c84%22%7d

Meeting ID: 225 760 879 99

Passcode: V8sT8D

To participate by telephone:

Teleconference number: 415-906-4037

When prompted enter **Meeting ID:** 339 923 974#

Item Agenda Topic

I WELCOME – CALL TO ORDER – ROLL CALL

II APPROVAL OF PREVIOUS MEETING MINUTES

August 21, 2025.

III PUBLIC COMMENT FOR MATTERS ON THE AGENDA

IV CAL OES LEGISLATIVE AND GOVERNMENTAL AFFAIRS UPDATE

Cal OES Legislative Affairs to provide information regarding recent State and Federal legislative actions impacting California's 9-8-8 system.

V WORKING GROUP REPORTS

The 9-8-8 Technical Advisory Board Working Groups to report progress and updates since the last 9-8-8 Technical Advisory Board. The 9-8-8 Technical Advisory Board will discuss Working Group composition and assign tasks.

A. 9-8-8 and 9-1-1 Interface Working Group Report

B. Accessibility and Equal Access Working Group Report

C. 9-8-8 Consortium Working Group Report

D. Discuss working groups that are needed

VI 9-8-8 SURCHARGE RATE SETTING

The 9-8-8 Technical Advisory Board will discuss the process of rate setting for the 9-8-8 surcharge.

VII CAL OES 9-8-8 UPDATES

The Cal OES 9-8-8 System Director to provide updates regarding 9-8-8 projects, Fiscal and Operational Review Status, Call Handling System (CHS) and Customer Resource Management (CRM) installation, 9-1-1 to 9-8-8 Interface, AB 988 milestones, statewide contract updates and updates regarding Substance Abuse and Mental Health Services Administration (SAMHSA), Federal Communications Commission (FCC), and Vibrant.

VIII CALIFORNIA HEALTH AND HUMAN SERVICES (CHHS) UPDATES

CHHS to provide an update on 9-8-8 related activities.

IX AGENDA ITEMS FOR FUTURE MEETINGS

X PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA

XI ADJOURN

STATEMENTS FROM THE PUBLIC: The public will be allowed to address the State 9-8-8 Technical Advisory Board during the scheduled public comment section of the agenda and after each agenda item. Questions posed to the State 9-8-8 Technical Advisory Board may be answered after the meeting or during a future meeting. Dialogue or extended discussion between the public and the State 9-8-8 Technical Advisory Board Members or staff may be limited in accordance with the Bagley-Keene Open Meeting Act. Public comments will be limited to three (3) minutes per speaker. Although not required, speakers are requested to identify themselves by stating their name and city of residence for the official record. All remarks shall be addressed to the State 9-8-8 Technical Advisory Board Members as a body. Speakers should be brief and limit comments to the subject

of discussion.

SUBMISSION OF WRITTEN MATERIALS: All written public comment should be delivered to the State 9-8-8 Technical Advisory Board Administrative Liaison prior to the scheduled meeting. The mailing address and email of the State 9-8-8 Technical Advisory Board Administrative Liaison is identified below in General Information. The State 9-8-8 Technical Advisory Board Administrative Liaison will forward materials to the 9-8-8 Technical Advisory Board Members. Materials used by presenters will be posted to the 9-8-8 Technical Advisory Board's website following the meeting, if not posted prior to the meeting.

ACCESS TO MEETING: A person with a disability who needs a reasonable accommodation or modification in order to participate in the meeting may make a request by emailing Samantha Barton at:
Samantha.Barton@caloes.ca.gov.

Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

An ADA accessible copy of the approved 9-8-8 Technical Advisory Board PowerPoint presentation will be made available at [CA 9-8-8 Information | California Governor's Office of Emergency Services](#).

FOR FURTHER INFORMATION, PLEASE CONTACT:

General Information:

Samantha Barton, Administrative Liaison to the State 9-8-8 Technical Advisory Board, at (916) 894-5155 or via email at:
Samantha.Barton@caloes.ca.gov.

Media Information:

Anita Gore, Public Information Officer, at (916) 539-9480 or via email at:
PIOS@caloes.ca.gov.

To Access Cal OES's Website regarding State 9-8-8 Technical Advisory Board Meeting: [CA 9-8-8 Information | California Governor's Office of Emergency Services](#)