



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES



State of California

Public Meeting Notice:

9-8-8 Technical Advisory Board

August 17, 2023, 10:00 AM - 12:00 PM PST

630 SEQUOIA PACIFIC BLVD., SACRAMENTO, CALIFORNIA 95811

Date of Notice: August 04, 2023

NOTICE IS HEREBY GIVEN that the State 9-8-8 Technical Advisory Board will meet in Sacramento, California, as set forth below. The Bagley-Keene Open Meeting Act applies to meetings of the State 9-8-8 Technical Advisory Board which are open to the public. Public participation, comments and questions are welcome for each agenda item. All items are appropriate for action if the Board wishes to take action. Agenda items may be taken out of order.

To participate in the video conference:

Go to: [Click here to join the meeting](#)

1. When prompted enter **Meeting ID:** 257 743 153 974

Passcode: 6LEvEB

To participate by telephone:

1. Teleconference number: 415-906-4037
2. When prompted enter **Meeting ID:** 833 086 626#

9-8-8 Technical Advisory Board members attending remotely:

Kristin Miller, 2085 Rustin Ave., Riverside, CA 92507

Brian Aiello, 11120 International Dr., Rancho Cordova, CA 95670

Jennifer Kenton, 70 N. First St., Campbell, CA 95008

Ametrius Sydney, 1240 Parkside Dr., Tracy, CA 95376

Item Agenda Topic

I WELCOME – CALL TO ORDER – ROLL CALL – SWEARING IN OF BOARD MEMBER

II APPROVAL OF PREVIOUS MEETING MINUTES

May 18, 2023

III WELCOME NEW MEMBER

IV LEGISLATIVE UPDATE

Cal OES Legislative Affairs will provide information regarding recent State and Federal legislative actions impacting California's 9-8-8 system.

V WORKING GROUP REPORTS

The 9-8-8 Technical Advisory Board Working Groups will report progress and updates since the last 9-8-8 Technical Advisory Board.

Best Practices Working Group Report

9-8-8 and 9-1-1 Interface Working Group Report

Accessibility and Equal Access Working Group Report

VI CAL OES 9-8-8 UPDATES

The Cal OES 9-8-8 System Director will provide updates regarding 9-8-8 Projects, Fiscal and Operational Review Status, Call Handling System (CHS) and Customer Resource Management (CRM) Installation, 9-1-1 to 9-8-8 Interface, State Emergency Number Association (SETNA) 9-8-8 Surcharge, AB 988 milestones, and Statewide Contract Update.

VII CAL OES 9-8-8 FUNDING POLICY FOR 9-8-8 TECHNOLOGY

The 9-8-8 Technical Advisory Board will review and vote to approve 9-8-8 Technology Funding policy, Chapter 13 of Operations Manual.

VIII CALIFORNIA HEALTH AND HUMAN SERVICES (CHHS) UPDATES

CHHS will provide an update on 9-8-8 related activities.

IX SAMHSA, FCC, AND VIBRANT UPDATES

The Cal OES 9-8-8 System Director will provide updates regarding Substance Abuse and Mental Health Services Administration (SAMHSA), Federal Communications Commission (FCC), and Vibrant

X AGENDA ITEMS FOR FUTURE MEETINGS

XI PUBLIC COMMENT FOR MATTERS NOT ON AGENDA

XII ADJOURN

SUBMISSION OF WRITTEN MATERIALS: All written materials used by a presenter or member of the public making public comment are requested to be delivered to the State 9-8-8 Technical Advisory Board liaison a minimum five (5) days prior to the scheduled meeting. The mailing address and email of the State 9-8-8 Technical Advisory Board liaison is identified below in General Information. The State 9-8-8 Technical Advisory Board liaison will copy and distribute the materials to the 9-8-8 Technical Advisory Board members. If prior delivery is not possible, it is requested that a minimum 15 copies be submitted to the State 9-8-8 Technical Advisory Board liaison prior to the start of the scheduled meeting. This material will be distributed to the State 9-8-8 Technical Advisory Board Members.

ACCESS TO MEETING: A person with a disability who needs a reasonable accommodation or modification in order to participate in the meeting may make a request by emailing Samantha Huelsenkamp at Samantha.huelsenkamp@caloes.ca.gov. Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

An ADA accessible copy of the approved 9-8-8 Technical Advisory Board PowerPoint presentation will be made available at www.caloes.ca.gov/911 at the time of the 9-8-8 Technical Advisory Board meeting.

For further information, please contact:

General Information:

Samantha Huelsenkamp, Acting Administrative Liaison to the State 9-8-8 Technical Advisory Board, at (916) 894-5007 or via email at: Samantha.huelsenkamp@caloes.ca.gov 630 Sequoia Pacific Blvd., Sacramento, CA 95811.

Media Information:

Bryan May, Public Information Officer, at (916) 845-8449 or via email at: Bryan.May@caloes.ca.gov.

To Access Cal OES' Website regarding State 9-8-8 Technical Advisory Board Meeting:

www.caloes.ca.gov/988