



***Cal* OES**  
GOVERNOR'S OFFICE  
OF EMERGENCY SERVICES

# **State 9-1-1 Advisory Board Meeting**

**February 18, 2026**



# Item 1: Call to Order & Member Roll Call

## Members of the Board

- Steven Yarbrough, Chair, Deputy Director Public Safety Communications
- Rodney Ellison, California Highway Patrol (CHP)
- Kurt Wallace, Association of Public-Safety Communication Officials (APCO)
- Mark Chase, California National Emergency Number Association (CALNENA)
- Ametrius Sidney, California National Emergency Number Association (CALNENA)
- VACANT, California Fire Chiefs Association (CFCA)
- Garrett Huff, California Fire Chiefs Association (CFCA)
- Jennifer Gonzales, California Police Chiefs Association (CPCA)
- Andrew White, California Police Chiefs Association (CPCA)
- Bob Jonsen, California State Sheriff's Association (CSSA)
- Yesenia Sanchez, California State Sheriff's Association (CSSA)

## Establishment of quorum



## Item 2: Approval of Previous Meeting Minutes

November 2025 meeting minutes:

- Meeting held in person at 630 Sequoia Pacific Blvd, Sacramento, CA



## Item 3: Legislative Update

Cal OES Legislative and External Affairs will provide information regarding legislation that may impact California's 9-1-1 system.



## Item 4: Cal OES 9-1-1 Emergency Communications Branch Report

CA 9-1-1 Branch will present updates on:

1. Call Processing Equipment (CPE) and Core Services Updates
2. Fiscal and Operational Review
3. Next Generation 9-1-1 Project Update



# Item 4-A: Annual Statistics

Total 9-1-1 Calls	2022	2023	2024	2025
Total	26,302,238	26,790,408	25,667,932	24,673,128
Wireless	22,514,099 (86%)	23,315,779 (87%)	22,228,557 (87%)	21,175,008 (87%)
Wireline	1,514,134 (6%)	1,293,631 (5%)	1,026,837 (4%)	828,480 (3%)
Voice over IP	1,687,529 (6%)	1,579,993 (6%)	1,604,276 (6%)	1,549,059 (6%)
Other Telematics	586,476 (2%)	529,657 (2%)	699,423 (2%)	822,576 (3%)
Text to 9-1-1	90,326 (<1%)	98,065 (<1%)	108,839 (<1%)	186,400 (<1%)



# Item 4-A: Call Processing Equipment (CPE) Update

Maintenance Years	Number of CPE
Year 7	69
Year 8	55
Year 9	59
Year 10	75
Beyond Year 10	81
<b>Total</b>	<b>339</b>



## Item 4-A: Call Processing Equipment (CPE) Contract Amendment

- The CPE contract amendment has been executed
- On-premise systems are available
  - Contact your CPE sales rep for more information
  - Contact your PSAP Advisor to start the allotment process
- Allotment and CPE approvals:
  - 75 CPE upgrades approved and in process
  - 27 allotment letters signed and issued to PSAPs



# Item 4-B: Fiscal and Operational Review (FOR)

Year	FORs Completed
2026	3
2025	51
2024	22
2023	22
2022	2
2021	0

## 1. What is a Fiscal and Operational Review (FOR)?

- Part of the CA 9-1-1 Branch's statutory requirement to monitor all 9-1-1 emergency telephone systems
- PSAP Advisor will help each PSAP with funding, CPE replacement, training allotment, operational and technical standards, and more
- PSAP Advisor is a resource and an advocate for PSAP
- Goal is to visit each PSAP at least once every 5 years
- Contact your 9-1-1 Advisor if you would like to schedule a FOR

## 2. Approximately 3 FORs per month per Advisor.



## Item 4-C: NG 9-1-1 Update

NG 9-1-1 Transition Plan Implementation overview and discussion

- Phase 1: Establish contracts with statewide NG 9-1-1 providers.
- Phase 2: Migrate all PSAPs to the statewide provider.
- Phase 3: Decommission legacy 9-1-1.



## Item 4-C.1: NG 9-1-1 Implementation

- Phase 1: Establish contracts with statewide NG 9-1-1 providers.
  - Interim contract with current statewide provider
    - Eliminate complexity risk of interfaces/handoffs
    - Simplify support processes
    - Prioritize LA Region ahead of 2028 Olympics and Paralympics
  - Open, competitive procurements to acquire long-term statewide service provider



## Item 4-C.1: NG 9-1-1 Implementation

- Phase 2: Migrate All 9-1-1 Services to the RFP-selected Statewide Service Provider.
  - Beginning the transition of additional PSAPs to the new NG 9-1-1 network by July 2027
  - Completing the transition of all PSAPs to the new NG 9-1-1 network by June 2030
  - Retiring all components of the legacy 9-1-1 system by July 2030



## Item 4-C.1: NG 9-1-1 Implementation

- Phase 3: Decommissioning Legacy 9-1-1
  - Retiring all components of the legacy 9-1-1 system by July 2030



## Item 5: 9-1-1 Subcommittee Report

The 9-1-1 subcommittee will provide updates since the last 9-1-1 Advisory Board meeting.



# Item 6: Long Range Planning Committee Report

- The LRPC will brief out current LRPC activities



# Item 7: Staffing and Retention Study Update

- Next steps and actions discussion



## Item 8: Closed Session

*The State 9-1-1 Advisory Board may meet in closed session to discuss potential litigation, and security, pursuant to G.C. Section 11126(e)(2)(C)(i).*



## Item 9: Agenda Items for Future Meetings

Board requests for matters to be placed on a future agenda

2026 Meeting Dates:

May 20, 2026 10 AM – 12 PM

August 19, 2026 10 AM – 12 PM

November 18, 2026 10 AM – 12 PM



# Item 10: Public Comment

Public Comment for Matters Not on the Agenda



# Item 11: Adjourn

Thank you for attending this meeting of the California State 9-1-1 Advisory Board.

- **General Information:**

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