



Cal OES

GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

State 9-1-1 Advisory Board Meeting

August 19, 2026





Item 1: Call to Order & Member Roll Call

Members of the Board

- Steven Yarbrough, Chair, Deputy Director Public Safety Communications
- Rodney Ellison, California Highway Patrol (CHP)
- Kurt Wallace, Association of Public-Safety Communication Officials (APCO)
- Mark Chase, California National Emergency Number Association (CALNENA)
- Ametrius Sidney, California National Emergency Number Association (CALNENA)
- Erik Klevmyr, California Fire Chiefs Association (CFCA)
- Garrett Huff, California Fire Chiefs Association (CFCA)
- Jennifer Gonzales, California Police Chiefs Association (CPCA)
- Andrew White, California Police Chiefs Association (CPCA)
- Bob Jonsen, California State Sheriff's Association (CSSA)
- Yesenia Sanchez, California State Sheriff's Association (CSSA)

Establishment of quorum



Item 2: Approval of Previous Meeting Minutes

June 2026 meeting minutes:

- Meeting held in person at Cal OES Headquarters, 10390 Peter McCuen Blvd., California Room 109, Mather, CA 95655



Item 3: Legislative Update

Cal OES Legislative and External Affairs will provide information regarding legislation that may impact California's 9-1-1 system.



Item 4: Cal OES 9-1-1 Emergency Communications Branch Report

CA 9-1-1 Branch will present updates on:

1. Fiscal and Budget Review
2. Branch Operational Review
3. Call Processing Equipment (CPE)
4. Next Generation 9-1-1 Project Update



Item 4-A: Fiscal and Budget Overview

Budget / Fiscal Update

- The final 2026-27 state budget included \$141.9 million one-time State Emergency Telephone Number Account to continue NG 9-1-1 deployment to create a cohesive network with public safety-grade resiliency and significantly reduce operational complexity for Public Safety Answering Points. This proposal reflects short-term implementation costs to wind down the existing regional system.
- The Budget also includes an additional \$3 million to conduct an audit and a technical evaluation of the development and implementation of the system to facilitate a reliable long-term system.
- The increased funding comes from the State Emergency Telephone Number Account (SETNA). This will result in a fee increase in monthly SETNA fees, which will be determined in the next few weeks. SETNA is a surcharge on telephone lines in California and is among the lowest in the nation.



9-1-1 Surcharge Methodology

California Governor's Office of Emergency Services (Cal OES) uses the following process, set in statute, to determine the surcharge rates for the 9-1-1 system:

1. The authorized appropriation is from the final Budget Act and the remaining fund balance information from the prior year is from the Fund Condition Statement posted on Department of Finance's website.
2. The revenue needed for the year is determined by subtracting fund balance from authorized expenditures.
3. The projected annual revenue is determined by multiplying the number of phone access lines provided by phone providers by the proposed surcharge, adjusting the surcharge until the amount of revenue generated is sufficient to cover the amount of revenue needed.
4. Determine sufficient fund balance, which is generally 10 percent of annual expenditures.
5. Adjust surcharge to maintain a sufficient fund balance.
6. The rate letter must be sent to the California Department of Tax and Fee Administration by October 1 every year.



Other Budget Act Requirements

The FY 26/27 Budget Act also included some additional requirements for the NG 9-1-1 Program

- **NG 911 Evaluation** – Cal OES to contract with Rand Corporation for an Independent Technical Evaluation.
- **Audit** – Authorizes California State Auditor to conduct an audit of the effort to implement NG 9-1-1.
- **Quarterly Reports** – Cal OES is required to submit quarterly reports to the Legislature beginning Oct 2026 for the duration of the NG 911 project.
- **911 Board Changes** – The board will vote annually to select a chair from amongst the voting members.



Item 4-B: Branch Operational Review

Year	FORs Completed
2026	10
2025	51
2024	22
2023	22
2022	2
2021	0

1. What is a Fiscal and Operational Review (FOR)?

- Part of the CA 9-1-1 Branch's statutory requirement to monitor all 9-1-1 emergency telephone systems
- PSAP Advisor will help each PSAP with funding, CPE replacement, training allotment, operational and technical standards, and more
- PSAP Advisor is a resource and an advocate for PSAP
- Goal is to visit each PSAP at least once every 5 years
- Contact your 9-1-1 Advisor if you would like to schedule a FOR

2. Our goal is 3 FORs per month per Advisor.



Item 4-C: Call Processing Equipment (CPE) Update

Maintenance Years	Number of CPE
Year 7	53
Year 8	71
Year 9	44
Year 10	63
Beyond Year 10	116
Total	347



Item 4-C: Call Processing Equipment (CPE)

- Call handling RFP has been awarded
 - Vendors awarded: Central Square (both), Comtech/Allerium (on-prem), Intrado (on-prem), Special Order Systems Inc. (cloud)
 - More on the way
- On-premise and cloud systems are both available
 - Vendors are installing systems in the OES Lab and getting their SOWs approved
- Allotment and CPE approvals (since 7/2025):
 - 226 allotment letters signed and issued to PSAPs
 - 189 CPE replacements approved
 - 14 systems accepted



Item 4-D: NG 9-1-1 Implementation

- Deployment Progress
- RFP Progress



Item 5: Independent Project Oversight

The California Department of Technology will present on its oversight activities for the NG 9-1-1 Project.

Andy Wertin

Deputy Director and Deputy State Chief Project Officer
California Department of Technology



Item 6: Independent Technical Evaluation

Cal OES staff will present on the engagement with the Rand Corporation for Independent Technical Evaluation.



Item 7: Impending Advisory Board Changes

- Discussion of New Chair Election Requirements
- Amendments to the Advisory Board Bylaws



Item 8: Long Range Planning Committee Report

- The LRPC will brief out current LRPC activities



Item 9: Staffing and Retention Study Update

- Next steps and actions discussion



Item 10: Closed Session

The State 9-1-1 Advisory Board may meet in closed session to discuss potential litigation, and security, pursuant to G.C. Section 11126(e)(2)(C)(i).



Item 11: Agenda Items for Future Meetings

Board requests for matters to be placed on a future agenda

2026 Meeting Dates:

November 12, 2026 1:30 PM – 3:30 PM



Item 12: Public Comment

Public Comment for *Matters Not on the Agenda*



Item 13: Adjourn

Thank you for attending this meeting of the California State 9-1-1 Advisory Board.

- **General Information:**

Samantha Barton, State 9-1-1 Advisory Board Liaison, at
(916) 894-5155 or via email at Samantha.barton@caloes.ca.gov

- **Media Information:**

Anita Gore, Public Information Officer, at (916) 539-9480 or via email at PIOS@caloes.ca.gov.