



**State 9-1-1 Advisory Board
Meeting Minutes**

10390 Peter A McCuen Blvd, Mather, CA 95655

June 9, 2026 – 1:30 PM - 3:30 PM PST



**OFFICE OF EMERGENCY SERVICES, STATE OF CALIFORNIA 9-1-1 ADVISORY BOARD
MEETING MINUTES:**

MEMBERS PRESENT:

Steve Yarbrough, Chair, Deputy Director Public Safety Communications, Office of Emergency Services (Cal OES)

Mark Chase, California Chapter of the National Emergency Number Association (CALNENA)

Ametrius Sidney, California Chapter of the National Emergency Number Association (CALNENA)

Rodney Ellison, California Highway Patrol (CHP)

Garrett Huff, California Fire Chiefs Association (CFCA), Remote

Jennifer Gonzales, California Police Chiefs Association (CPCA)

Kurt Wallace, Association of Public-Safety Communication Officials (APCO)

Robert Jonsen, California State Sheriff's Association (CSSA)

Yesenia Sanchez, California State Sheriff's Association (CSSA)

Andrew White, California Police Chiefs Association (CPCA), Remote

Erik Klevmyr, California Fire Chiefs Association (CFCA)

MEMBERS ABSENT:

None.

I WELCOME – CALL TO ORDER – ROLL CALL

Meeting was called to order at 1:30PM. A quorum was achieved.

II DIRECTOR'S COMMENTS

Cal OES Director Caroline Thomas Jacobs introduced herself as the newly appointed Director and reaffirmed executive support for the NG 9-1-1 program. The Director discussed the transition to a Statewide NG 9-1-1 solution, the Atos bridge contract, funding proposals, enhanced project oversight, and a commitment to increased Advisory Board engagement throughout implementation.



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III **MOTION FOR APPROVAL OF PREVIOUS MEETING MINUTES**

The board motioned to approve the previous meeting minutes. The February 18, 2026, meeting minutes were approved.

No public comment.

IV **WELCOME NEW BOARD MEMBER**

The Board formally welcomed Erik Klevmyr, Chief Fire Warden and Director of Emergency Services, as the newest member of the State 9-1-1 Advisory Board.

V **LEGISLATIVE UPDATE**

Yvonne Dorantes, Deputy Director Cal OES Legislative and External Affairs, provided information regarding legislative updates. A copy of all legislative updates discussed will be distributed to the 9-1-1 Advisory Board members.

VI **CA 9-1-1 BRANCH UPDATE**

- A. Andrew Mattson reported on Call Processing Equipment (CPE) status Statewide. He provided the following key updates:
- 348 PSAP systems are currently beyond year 7
 - 226 allotment letters have been issued since July 2025
 - 155 system replacement projects have been approved
 - 6 systems have been accepted and invoiced
 - A new Statewide CPE contract is expected to be awarded in August 2026

Board discussion focused on outreach, education, funding awareness, and methods to encourage PSAP participation in equipment refresh efforts.

- B. Andrew Mattson reported that 7 Fiscal and Operational Reviews (FORs) were completed during 2026. Staff resources remain focused on CPE replacement efforts, with plans to increase FORs activity as



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staffing capacity allows.

C. Cal OES reported on the following.

- Ongoing recruitment for a NG 9-1-1 Project Director and permanent 9-1-1 Branch Manager.
- A proposed Budget Change Proposal (BCP) was presented to support Statewide NG 9-1-1 deployment, legacy system support, and PSAP equipment replacement.
- Atos provided an update on bridge contract activities, migration planning, stakeholder engagement, and project governance.
- The Los Angeles region remains a deployment priority in preparation for the 2028 Olympic and Paralympic Games.

Board members discussed resiliency, redundancy, PSAP engagement, resting, project oversight, and communication strategies.

Action items:

- Provide additional details regarding CPE funding requirements and budget impacts
- Provide an updated organizational chart for Board review.
- Share detailed NG 9-1-1 project plans and deployment schedules with the Board
- Develop recommendations regarding a PSAP Ombudsman/Ambassador function

VII 9-1-1 SUBCOMMITTEE REPORT

The 9-1-1 subcommittee reported ongoing discussions related to NG 9-1-1 implementation, project oversight, system resiliency, stakeholder engagement, and deployment readiness.

VIII LONG RANGE PLANNING COMMITTEE (LRPC) REPORT



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- A. Jeff Logan of the LRPC provided updates on active LRPC activities and ongoing strategic planning initiatives supporting the future evolution of California's 9-1-1 system.
- B. Discussion occurred regarding nomination of an additional LRPC member and Josh Armstrong was appointed as the CPCA representing LRPC member.

IX STAFFING AND RETENTION STUDY DISCUSSION

The Board discussed Statewide staffing and retention challenges affecting public safety communications centers and importance of workforce recruitment and retention strategies.

X CLOSED SESSION

The State 9-1-1 Advisory Board conducted a closed session.

XI AGENDA ITEMS FOR FUTURE MEETINGS

No additional agenda items requested.

XII PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA

No public comment provided.

XIII ADJOURN

The meeting adjourned at 3:51PM.