



State of California

**9-1-1 Advisory Board**

PUBLIC NOTICE / AGENDA

November 20, 2024 – 10:00 AM – 12:00PM PST

Public Safety Communications Offices 630 Sequoia Pacific Blvd., Rooms 115A&B,  
Sacramento, CA 95811

**Date of Notice: November 8, 2024**

**NOTICE IS HEREBY GIVEN** that the State 9-1-1 Advisory Board will meet in Sacramento, California, and via teleconferencing consistent with Government Code section 11123.2 and as set forth below. The Bagley-Keene Open Meeting Act applies to meetings of the State 9-1-1 Advisory Board, which are open to the public. Public participation, comments and questions are welcome for each agenda item. All items are appropriate for action if the Board wishes to take action. Agenda items may be taken out of order.

To participate in the video conference:

Go to: [Click here to join the meeting](#)

**Meeting ID:** 241 373 746 102

**Passcode:** eZXi8x

To participate by telephone:

Teleconference number: 415-906-4037

When prompted enter **Meeting ID:** 447 748 582#

**Item Agenda Topic**

**I WELCOME – CALL TO ORDER – ROLL CALL**

**II APPROVAL OF PREVIOUS MEETING MINUTES**

*August 21, 2024.*

**III CLOSED SESSION**

*The State 9-1-1 Advisory Board will vote whether to meet in closed session to discuss any recent 9-1-1 outages pursuant to Government Code Section*

11126(c)(18)(A) (security).

**IV LEGISLATIVE UPDATE**

*Cal OES Legislative Affairs will provide information regarding recent State and Federal legislative actions impacting the California's 9-1-1 system.*

**V CA 9-1-1 BRANCH UPDATE**

*The 9-1-1 Branch will provide updates regarding CA 9-1-1 Projects, Fiscal and Operational Review Status, Call Processing Equipment (CPE) Installation, Text-to-9-1-1 Deployment, Next Generation (NG) 9-1-1 Update, State Emergency Number Account (SETNA), and Statewide Contracts.*

**VI 9-8-8 UPDATE**

*The 9-8-8 Systems Director will provide an update on the 9-8-8 deployment.*

**VII LONG RANGE PLANNING COMMITTEE (LRPC) REPORT**

*The Chair will present updates regarding active projects within the Long Range Planning Committee (LRPC).*

**VIII STAFFING AND RETENTION STUDY REVIEW**

*The State 9-1-1 Advisory Board will review the drafted staffing and retention study and vote on an action to take.*

**IX VIRTUAL CONSOLIDATION DISCUSSION**

*The State 9-1-1 Advisory Board will briefly discuss virtual consolidation. Board member Mark Chase will present on local PSAP interoperability efforts.*

**X AGENDA ITEMS FOR FUTURE MEETINGS**

**XI PUBLIC COMMENT FOR MATTERS NOT ON AGENDA**

**XII ADJOURN**

STATEMENTS FROM THE PUBLIC: The public will be allowed to address the 9-1-1 Advisory Board during the scheduled public comment section of the agenda and after each agenda item. Questions posed to the State 9-1-1 Advisory Board Members may be answered after the meeting or during a future meeting. Dialogue or extended discussion between the public and the State 9-1-1 Advisory Board Members or staff may be limited in accordance with the Bagley-Keene Open Meeting Act. Public comments will typically be limited to three (3) minutes per speaker; however, the Chair may decide to lengthen the public comment periods at their discretion. Although not required, speakers are requested to identify themselves by stating their name and city of residence for the official record. All remarks shall be addressed to the State 9-1-1 Advisory Board Members as a body. Speakers should be brief and are to limit their comments to the subject of discussion.

SUBMISSION OF WRITTEN MATERIALS: All written materials used by a presenter or member of the public making public comment are requested to be delivered to

the State 9-1-1 Advisory Board liaison a minimum five (5) days prior to the scheduled meeting. The mailing address and email of the State 9-1-1 Advisory Board liaison is identified below in General Information. The State 9-1-1 Advisory Board liaison will copy and distribute the materials to the State 9-1-1 Advisory Board Members. If prior delivery is not possible, it is requested that a minimum fifteen (15) copies be submitted to the State 9-1-1 Advisory Board liaison prior to the start of the scheduled meeting. This material will be distributed to the State 9-1-1 Advisory Board Members.

*ACCESS TO MEETING:* A person with a disability who needs a reasonable accommodation or modification in order to participate in the meeting may make a request by emailing Samantha Huelsenkamp at [Samantha.huelsenkamp@caloes.ca.gov](mailto:Samantha.huelsenkamp@caloes.ca.gov). Providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation.

An ADA accessible copy of the approved 9-1-1 Advisory Board PowerPoint presentation will be made available at [www.caloes.ca.gov/911](http://www.caloes.ca.gov/911) at the time of the 9-1-1 Advisory Board meeting.

For further information, please contact:

**General Information:**

Samantha Huelsenkamp, Administrative Liaison to the State 9-1-1 Advisory Board, at (916) 894-5155 or via email at: [Samantha.huelsenkamp@caloes.ca.gov](mailto:Samantha.huelsenkamp@caloes.ca.gov)  
630 Sequoia Pacific Blvd., Sacramento, CA 95811

**Media Information:**

Amy Palmer, Public Information Officer, at 916-845-8447 or via email at: [Amy.Palmer@CalOES.ca.gov](mailto:Amy.Palmer@CalOES.ca.gov).

**To Access Cal OES's Website regarding State 9-1-1 Advisory Board Meeting:**  
[CA 911 Information | California Governor's Office of Emergency Services](#)