



June 9, 2022

Don Ferguson
NGA 911, LLC
8383 Wilshire Blvd, Suite #800
Beverly Hills, CA 90211

EMAIL NOTICE ONLY

SUBJECT: RESPONSE TO JULY 23, 2021, LETTER REGARDING CAL OES PNSP GO-LIVE

Mr. Ferguson,

The California Governor's Office of Emergency Services is requiring NGA 911, LLC comply with Request for Proposal (RFP) 6026-2018 and Contract 6060-2019 Section 8, Contractor's Roles and Responsibilities, Paragraph 4, and Paragraph 6. NGA 911, LLC is expected to comply with the Interface Control Document for the interface with Call Processing Equipment (CPE).

NGA 911, LLC is required to complete the development, testing, and change control process to comply with the Interface Control Document for location delivery by Close of Business (COB) July 11, 2022. Failure to comply with this notice will trigger SLA 32.9 – SLA NG CORE SERVICE – CATASTROPHIC OUTAGE 1 defined as failure to deliver 9-1-1 traffic including location information to the appropriate NG9-1-1 CPE.

Please contact your Cal OES Project Manager if you have any additional questions. Thank you.

Sincerely,

Budge Currier
Public Safety Communications, 9-1-1 Branch Manager

