

September 24, 2020

Lisa Sherrod, Administrator
California Department of Tax and Fee Administration,
MIC: 31
450 N Street
Sacramento, California 95814

SUBJECT: EMERGENCY TELEPHONE USERS SURCHARGE RATE FOR YEAR 2021

Dear Ms. Sherrod:

As stipulated by Revenue and Taxation Code Sections 41030 and 41031, the Governor's Office of Emergency Services (Cal OES) shall determine no later than October 1st annually, a surcharge rate that will produce sufficient revenues to fund the expenditures authorized in support of California's 9-1-1 program. The authorized expenditures and calculations are summarized in Table 1.

Table 1: Surcharge Calculations for Calendar Year 2021

Description	Amount
2020-21 Revenue Needed	\$207,048,613
Estimate number of Access Lines	57,883,663
Surcharge per month	\$0.30
Projected Monthly Revenue	\$17,365,099
Projected Annual Revenue	\$208,381,185

Cal OES recommends the SETNA surcharge be maintained at 30 cents (\$0.30) for calendar year 2020.

Table 2 provides an overview of the number of access lines reported to Cal OES by the service providers.



Table 2: Number of Access Lines

Wireline	3,661,174
Wireless*	50,091,438
VoIP	4,131,051
Total	57,883,663

*include wireless and prepaid

Should you require any additional information, please contact Mr. Budge Currier, Branch Manager, California 9-1-1 Emergency Communications Branch at Budge.Currier@CalOES.ca.gov or (916) 894-5004.

Sincerely,



MARK S. GHILARDUCCI
Director