



# Governor's May Revision Budget Accelerates Modernizing State's 9-1-1 System

**Californians deserve a reliable and secure 9-1-1 emergency call system that is modern and resilient. Cal OES is building a statewide Next Generation 9-1-1 system that will protect public safety and support the legacy 9-1-1 system during the transition.**

To accomplish the transition to NG 9-1-1 and maintain operations of this critical system, the Governor's May Revision Budget includes a one-time increase of \$141.9 million in State Emergency Telephone Number Account (SETNA) funding to support 9-1-1 in California. This one-time increase is for authority only and has no new direct cost impact on the state's budget.

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## The One-time Increase Achieves Critical Objectives

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The one-time increase is critical to ensure the legacy 9-1-1 system remains stable and operational for Public Safety Answering Points (PSAPs) and builds for the future by accelerating statewide NG 9-1-1 deployment in accordance with the NG 9-1-1 Transition Plan. Specifically, this funding:

- Transitions the 23 PSAPs that have already migrated to NG 9-1-1 onto the statewide system
- Prioritizes NG 9-1-1 deployment to the Los Angeles region prior to the 2028 Olympic and Paralympic Games
- Supports equipment purchases to repair or replace 9-1-1 Call Handling Equipment systems that have reached their expected lifespan
- Extends the support of legacy 9-1-1 until NG 9-1-1 implementation is complete

The new statewide NG 9-1-1 system resolves existing interoperability challenges with the regional approach, creates one cohesive network with public safety grade resiliency, and significantly reduces operational complexity for our Public Safety Answering Points (PSAPs).

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## California's SETNA Fee Remains Among The Lowest In The Nation

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California's 9-1-1 system is funded through SETNA, and this proposal will not impact the state's General Fund. SETNA is a surcharge on telephone lines in California that funds the legacy 9-1-1 system and the transition to NG 9-1-1. Even with this one-time increase, California's SETNA fee remains among the lowest in the nation.

Cal OES engages vendor partners to provide the NG 9-1-1 network, core services, and GIS components. Cal OES provides the funding and contracts necessary for local governments to acquire equipment to be installed in each dispatch center.