



REQUEST FOR APPLICATION

The California Governor's Office of Emergency Services (Cal OES), is soliciting applications for the following program:

LISTOS CALIFORNIA COMMUNITY RESILIENCE CAMPAIGN (LX) PROGRAM

Release Date: January 9, 2024

This Request for Application (RFA) provides detailed information and forms necessary to prepare an application for Cal OES grant funds. The terms and conditions of this RFA supersede previous RFAs and conflicting provisions stated in the [Subrecipient Handbook \(SRH\)](#).

PROGRAM SYNOPSIS

Description:

The purpose of the Listos California Community Resilience Campaign (LX) Program is to build an awareness campaign that engages the most vulnerable Californians with key social vulnerability factors located in areas at moderate to high risk from natural hazard. The work is intended to increase their communities' disaster preparedness, response, recovery, and mitigation capabilities.

Eligibility:

The only eligible Applicant is Valley Vision Incorporated.

Grant Subaward Performance Period:

June 1, 2024 - December 31, 2025

Available Funding:

There is approximately \$7,500,000 in State General Funds available for the Program.

Submission Deadline:

March 5, 2024



LISTOS CALIFORNIA COMMUNITY RESILIENCE CAMPAIGN (LX) PROGRAM

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LISTOS CALIFORNIA COMMUNITY RESILIENCE CAMPAIGN (LX) PROGRAM

PART I – OVERVIEW

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A. PUBLIC RECORDS ACT NOTICE

Applications are subject to the California Public Records Act, Government Code Section 7920.000, *et seq.* Do not put any personally identifiable information or private information on this application. If you believe that any of the information you are putting on this application is exempt from the Public Records Act, please indicate what portions of the application and the basis for the exemption. Your statement that the information is not subject to the Public Records Act will not guarantee that the information will not be disclosed.

B. CONTACT INFORMATION

Questions concerning this RFA, the application process, or programmatic issues must be submitted in writing by email to ListosCampaign@caloes.ca.gov.

C. SUBMISSION DEADLINE AND REQUIREMENTS

Applications must be emailed to ListosCampaign@caloes.ca.gov by **5:00 pm on Tuesday, March 5, 2024.**

D. ELIGIBILITY

Valley Vision Incorporated is the only eligible Applicant.

The Applicant must be registered with the California Department of Justice's Registry of Charitable Trusts with a "current" or "pending" status.

E. GRANT SUBAWARD PERFORMANCE PERIOD

The Grant Subaward performance period is June 1, 2024 - December 31, 2025.

LISTOS CALIFORNIA COMMUNITY RESILIENCE CAMPAIGN (LX) PROGRAM

F. FUNDING INFORMATION

There is \$7,500,000 available for the LX Program for the Grant Subaward performance period.

1. Funding Amount

The Applicant may apply for up to \$7,500,000, for the 19-month Grant Subaward performance period to build an awareness campaign that engages the most vulnerable Californians with key social vulnerability factors located in areas at moderate to high risk from natural hazard.

2. Fund Source(s)

The LX Program is supported through the State General Fund. Cal OES's four-character code for this grant fund is LIST. This code will be in the drop-down on the Grant Subaward Face Sheet (Cal OES form 2-101).

There is no match required for the LX Program.

G. PROGRAMMATIC INFORMATION

1. Program Description

In January 2019, Governor Gavin Newsom and state lawmakers invested \$50,000,000 through urgency legislation (AB 72) to establish the California for All Emergency Preparedness Campaign, called Listos California. Additionally, the fiscal year 2021-22 State Budget allocated ongoing support to Listos California with the aim of bolstering the State's ability to prepare for, respond to, and recover from emergency events, while prioritizing equity in protecting vulnerable and disadvantaged communities and populations.

The Applicant will serve as a project manager and administrative partner to direct and support a Listos California Community Resilience Campaign, including communications efforts through outreach and education and technical assistance and support services to Listos California Grant Program Subrecipients (defined below) and other campaign entity partners.

The LX Program Subrecipients include the following:

- Community-Based Organizations (CBOs): these are organizations who serve targeted populations with key social vulnerability factors located in areas at moderate to high risk from natural hazard.

- Tribal Governments: these entities increase their communities' disaster preparedness, response, recovery, and mitigation capabilities.
- Community Emergency Response Teams (CERT): these teams provide CERT training to vulnerable and underserved populations, and provide personal protection equipment, background checks, and liability coverage for CERT volunteers.

A Listos Campaign partner is defined as an organization that does not fall into the above three (3) categories but is working together with Listos California to share information, services, or provide other types of support to advance the mission of the campaign.

2. Programmatic Components

The LX Program goals, include, but are not limited to:

- Ensure successful communication strategies, educational resources, and materials support, engage and educate local diverse and vulnerable communities.
- Ensure Listos California partners have the technical assistance as needed to support their outreach and education efforts.
- Oversee the use of campaign funds and collaborate with Cal OES staff, community partners, campaign entities, subcontractors, consultants, and experts engaged to deliver on the various needs of this project.
- Propose an initial budget estimate on how to spend these resources and include administrative costs to cover staffing, travel, hard costs, etc. to administer the funding.
- Track budget expenses on a monthly basis.
- Provide a system to trigger decisions on overspending or underspending.
- Ensure target communities have access to linguistically and culturally appropriate content, amplify emergency preparedness messaging statewide, and coordinate with other campaign entities to inform and shape the development, delivery, and use of materials.

- Maintain and update the Listos California website, including images, content, user experience, among other items.
- Provide critical resources and materials to support, leverage and ensure the success of all campaign entities and their priorities.
- Continue to convene research as needed in the form of focus groups, listening sessions, and/or workgroups to better understand the needs of individuals and families experiencing homelessness before, during, and after disasters.

a. Technical Assistance Efforts

The Subrecipient will provide technical assistance and support services to Listos California partners and to create efficient systems for long-term and short-term data collection and reporting for the LX Program. The services include, but are not limited to, convening in-person and virtual meetings, and maintaining a data collection/tracking methodology.

The Subrecipient's role as the technical assistance to the Listos California Initiative is to provide the critical resources and materials to support, leverage, and ensure the success of all campaign entities and their priorities.

b. Outreach and Education Efforts

The Subrecipient will provide the tools, resources and broader outreach and education support to help vulnerable communities prepare for, respond to, and recover from disasters and emergencies in linguistically and culturally appropriate content.

Serving in a lead role, the Subrecipient must have the capacity, infrastructure, and expertise to manage the development and implementation of this public outreach and education program with assistance in the form of strategic counsel and guidance from Cal OES to ensure all projects meet the guidelines and intent of the campaign.

The Subrecipient will create, disseminate, and provide materials and services in support of the initiative statewide.

c. Project Tasks and Requirements

The Subrecipient must perform project tasks and/or deliverables including, but not limited to:

1. Campaign Management

The Subrecipient shall:

- a. Coordinate a team to lead and drive campaign objectives, with oversight from Cal OES.
- b. Direct and oversee subcontractors, partners, and vendors, among others, such as those providing graphic printing and studio services.
- c. Manage the designated campaign budget that accomplishes the objectives of the LX Program. Updates to be provided in the monthly and quarterly reports.
- d. Review existing campaign assets to inform outreach and education plans.
- e. Maintain and drive an ongoing campaign calendar.
- f. Coordinate, facilitate and participate in meetings and weekly conference calls, to successfully drive campaign objectives.
- g. Provide quarterly written reports and updated plans and timelines.
- h. Provide technical assistance to Cal OES and its partners, as directed by the State.
- i. Work with local and statewide community partners, allowing them to leverage the statewide strategy and assets, including collateral and earned media to support local partner communications efforts.
- j. Strategically plan, research, and counsel to help establish the foundation and evidence to ensure an effective, efficient and successful campaign in terms of messaging, approach, partnerships, and outreach strategies.
- k. Message test, develop, and the establish a core message platform that will be used to inform and shape all other materials and products developed for this campaign; and deploy focus groups/message testing as needed throughout the campaign to ensure it is driving engagements.
- l. Translate related cultural competency services to ensure all core messages, materials, and other educational items

- are available in the State threshold languages. Cal OES reserves the right to identify other languages if needs arise.
- m. Leverage existing materials and develop new materials as deemed appropriate to specifically meet the local needs of diverse and vulnerable communities across the State, including, but not limited to: fact sheets, infographics, media kits, briefing materials and presentation templates, social media graphics, Q&A, and other collateral pieces.
 - n. Push public awareness and outreach materials.
 - o. Work with tools and advertisements to promote approaches for Californians to know how to respond in the event of a natural disaster or emergency.
 - p. Track and document the effectiveness of the public education campaign; and adjust the campaign based on engagements, awareness, metrics, and other analytics.

The Subrecipient will deliver a written Campaign Management Plan to Cal OES for review and approval within 15 days of application approval.

2. Communications Plan

In addition to the Campaign Management Plan, the Subrecipient will develop a scalable strategic outreach and public relations plan and timeline (Communications Plan) that drives a local, regional, and statewide coordinated outreach effort.

The outreach and education plan will outline how the Subrecipient will creatively utilize paid and earned media, strategic partnerships, and creative tactics to communicate the importance of being prepared for, responding to, and recovering from an emergency or disaster.

The Subrecipient is encouraged to think creatively and utilize technology, such as mobile devices and social media, to recommend innovative ways to communicate to vulnerable communities effectively and quickly.

The Subrecipient shall collaborate efforts with Cal OES to ensure the following:

- Identify key messages.

- Identify and develop best messaging tactics through consumer and focus group test messaging.
- Messaging and tactics outlined in the strategy are current, responsive, and effective.
- Messaging and tactics appropriately and effectively target local and statewide vulnerable populations.
- Key data points and other outreach tracking methods are used to ensure messaging is effectively reaching intended audiences and adjust as necessary.
- Regional efforts are being complemented.
- Efforts and resources are not duplicated.

The Communications Plan shall also include innovative tactics and tools that can be used to identify, report, track, and rapidly respond to misinformation campaigns, which target vulnerable communities and discourage disaster readiness. The Subrecipient will seek additional insight and feedback from local communities on the needs, barriers, and solutions to increase the communities' access and understanding of preparedness, response, and recovery resources, including but not limited to:

- Best outreach practices.
- Existing barriers to accessing resources.
- Ethnographic insight.
- Specific community needs.
- Other information as needed.

The Subrecipient will deliver a written Communications Plan to Cal OES for review and approval within 30 days of Program execution.

The plan must contain at least the following three components:

a. Messaging

1. Message Testing Plan

The Message Testing Plan will:

Review existing research, testing, and findings from the prior Listos California Campaign efforts. This relevant

information from the previous implementation of the campaign for the development of the campaign shall include prior messaging, existing material, key metrics and/or data points, successes, and lessons learned.

Identify vulnerable population message testing gaps in California leading to a plan that resonates within the local and regional populations.

Include how the Subrecipient will conduct initial strategic message testing efforts in vulnerable communities, within 60 days of grant Program award, to address any gaps.

Provide research-derived insights on test findings and help advise strategic campaign components.

Be conducted in defined populations in languages determined necessary by the Subrecipient in conjunction with the State.

Identify opportunities to message test in California's vulnerable populations and locations.

Assist the State, and media and community partners in coordinating California message testing efforts.

2. Message Development

The developed statewide messaging shall creatively and effectively communicate the importance of disaster preparedness, response, and recovery to California's vulnerable communities. The State requires the Subrecipient to prioritize campaign efforts and provide tailored media strategies for reaching the following vulnerable populations:

- People with Disabilities.
- Seniors/Older Adults.
- Individuals and Families Experiencing Homelessness.
- Areas with Geographically-Isolated Individuals or Families/Low Broadband Subscriptions.
- Immigrants and Refugees.

- Farmworkers.
- Households with Limited English Proficiency.

Statewide messaging must integrate audience segmentation, which considers characteristics used to segment an audience, such as: demographics, language, geography, attitudes, needs, motivations, and previous engagement with or response to government programs. Vulnerable populations face physical, economic, social, and cultural barriers to prepare for, respond to, and recover from emergencies and require careful consideration and additional outreach and strategic messaging.

Statewide messaging must be inclusive to address the general California population, yet culturally and regionally adaptable for effective outreach in vulnerable communities.

The Subrecipient shall provide direction to Listos California partners and develop campaign messaging content that conveys the importance of preparing for, responding to, and recovering from disasters and emergencies.

Messaging shall be culturally relevant and reflective of California's diversity. Statewide messaging must be inclusive and universal to address the general California population, yet culturally and regionally adaptable for effective outreach in vulnerable communities.

Statewide messaging must integrate audience segmentation, which considers characteristics used to segment an audience, such as: demographics, geography, attitudes, needs, motivations, and previous engagement with response to government programs. Vulnerable populations face physical, economic, social, and cultural barriers to disaster readiness and require careful consideration and additional outreach and strategic messaging.

Messaging must be timely and inform Californians about critical updates and resources, as identified by Cal OES.

b. Outreach and Education Plan

The Subrecipient will develop a scalable outreach and education plan that outlines strategic tactics, including ethnic media tactics, and timelines for creating and placing communications throughout the State, in vulnerable communities.

The plan must include innovative solutions for identifying, tracking, and rapidly responding to misinformation.

The plan must include tailored recommendations for reaching vulnerable populations statewide and regionally, effectively and economically, and must include how ethnic and community-based media partnerships will be utilized.

The Subrecipient is highly encouraged to work with ethnic media vendors/partners/Cal OES staff, among others, to produce strategic, in-language, media content.

The plan shall consist of detailed strategies and implementation timelines for tactics such as, but not limited to:

- Earned media.
- Paid media.
- Social media.
- Innovative solutions and tools.
- Digital media.
- Community outreach collaboration.
- Managing misinformation.
- Rapid response.

c. Implementation

1. Media Buys

The Subrecipient must use commercially reasonable efforts to negotiate the most cost-effective media buyouts, capped at ten (10) percent mark-up, and added value components. The Subrecipient shall name suggested subcontractors.

A cost-effective and scalable paid media plan must be able to balance the need to drive statewide disaster messaging, and effectively reach vulnerable/at-risk populations, utilizing ethnic and community-based media.

2. Production

The Subrecipient shall use commercially reasonable efforts to negotiate the most cost-effective vendor and talent agreements. The Subrecipient shall name suggested subcontractors, and prioritize ethnic media, in the communications plan.

3. Translation Services

The Subrecipient shall use reasonable efforts to negotiate the most cost-effective translation agreements, including working with a subcontractor that understands rapid response. The Subrecipient should name suggested subcontractors in the communications plan.

The Subrecipient must ensure cultural accuracy and comply with the State's language accessibility standards.

The Subrecipient must coordinate with Cal OES, partners and other subcontractors as appropriate.

4. Collateral Development

The Subrecipient shall develop corresponding collateral assets that further the outreach and education efforts.

The Subrecipient will:

- a. Recommend the development of additional campaign collateral materials to support preparedness, response, and recovery emergency efforts in California's vulnerable communities.
- b. Develop innovative solutions to address the unique challenges facing the emergencies and disasters.
- c. Develop, pre-test, produce, place, and evaluate creative concepts for, and approved, by Cal OES.
- d. Be responsible for the printing, the cost of printing and storage of campaign materials and collateral.

Such materials include, but are not limited to:

- Fact sheets.
- Infographics.
- Media kits.
- Videos.
- Sound bites.
- Graphics.
- Other collateral as needed.

Use this information to develop various outreach and educational tools and resources included, but not limited to:

- Informational booklets.
- Fact sheets.
- Social media content.
- Website pages.
- Videos.
- Other creative ideas as needed.

The Subrecipient will work with **Cal OES**, direct subcontractors, partners and others, as needed, to fulfill campaign needs.

The Subrecipient and Cal OES shall be involved in any subcontractor/Listos California Grant Program Subrecipient testing efforts and provide strategic input to align efforts to successfully address the objectives of the LX Program.

The Subrecipient will work with Cal OES for review and approval.

5. Recommended Tools and Activities

The Subrecipient can recommend additional tools and activities that support LX Program communications objectives, including, but not limited to the following tactics:

- **Storytelling** through film, digital platforms and other compelling mediums to highlight stories to increase community resiliency, as well as, to share the best example of peer-to-peer networks being developed by and for the community to foster new public interest in and awareness of emergency preparedness through community organizing. Additionally, strategies must also push narratives that demonstrate progress in how the LX Program is reaching and engaging Californians.
- **Digital platforms and online toolkits** (e.g., website, newsletter, etc.) that will be used as the hub of this effort with all newly developed, and potentially preexisting, preparedness resources, materials, and campaign success stories that can be used by other campaign entities during this effort and in the years to follow. Additionally, these platforms should help reach and educate the very audience this campaign is intending to reach, California's diverse and vulnerable populations. These online platforms should also serve as registry to showcase the best examples of peer-to-peer network approaches that are developed by local communities.
- **Establish thought-leader and collaboration partnerships** with top local, statewide and national organizations and entities that may not naturally be connected to local organizing work by other campaign entities. From member organizations, influential associations, and other recognizable community partners and chambers, engaging these entities can further efforts to reach and engage

diverse and vulnerable communities. Additionally, they can amplify credible messaging to the very audiences this campaign aims to engage.

- **Event production** to support community events including hosting community-wide gatherings, local townhalls and roundtable discussions (virtual or in person), as activations to engage and mobilize California's diverse and vulnerable communities.
 - **Other promotional strategies**, creative design and advertisements. This can take the form of many elements that may be deemed necessary by research, input from partners and others as needed. Such elements could include public billboards, bus shelters, sponsorships, etc.
3. Ongoing Efforts with Cal OES staff and other Partners, Subrecipient shall:
- a. Serve as a key point of contact to ensure campaign coordination, including providing initiative partners access to digital and print material, messages, resources, or guidance created for the campaign. The goal of this is to ensure campaign cohesion among all relevant parties, while ensuring partners have the appropriate material for their local and statewide outreach efforts.
 - b. Provide a team of experts with a designated phone number and email address (designated by Cal OES) available to Listos California partners to ask questions and/or send request for guidance or clarification, if needed.
 - c. Coordinate with subcontractors and other partners throughout the State of California as required to fulfill the LX Program deliverables.
 - d. Work with Listos California partners and campaign entities to provide local and statewide outreach and education efforts. The Subrecipient will be required to work closely with these entities to distribute educational materials and media kits for distribution to the

- general public, within directed budget restriction and clearly meet project/product expectations.
- e. Coordinate with partners and Cal OES staff to provide the following within a designated budget including, but not limited to:
1. Print material required for any of the agreement tasks and deliverables.
 2. Marketing material and services including, but not limited to:
 - Graphic design services
 - Media announcement toolkits
 - Newsletter content
 - Social content
 - Booklets/pamphlets
 3. Ensure proper allocation of budget related to providing partners with printed materials including, but not limited to, printing budgets per month, per partner, and thresholds per material.
- f. Plan partner summits to meet in person with community partners, subject matter experts, and others throughout the State of California. Subrecipient will work with Cal OES staff to define including, but not limited to, topics, roles, and responsibilities, next steps, milestones, agenda, resources, and other needed items for the meeting. The goal of these high-level summits is to bring partners together in person and/or virtually to ensure campaign cohesion, collaboration, and level-setting to ensure the objectives of the campaign are being met locally and statewide.
- g. Coordinate regular informational briefings during preparedness, response, and recovery emergency phases as needed on key topics. Briefings may be in person or through a webinar and will include Zoom registrant and RSVP links, Powerpoint slides, pre-briefing trainings, post-briefing data metrics, among other requested tasks related to the briefings.
- h. Draft and finalize a year end final report that captures outreach and education tactics done throughout the year, other items to include, but are not limited to:
- Executive summary
 - Table of contents
 - Information briefings metrics

- Social media and digital media data points
 - Earned media success stories
 - In person events and engagement
- i. Develop a strategy to collect stories of impact of this effort informed by Listos California Grant Program Subrecipients, the Subrecipient, and Cal OES staff. Subrecipient to work with program manager to define including, but not limited to, the mechanism and tools needed to implement this work.
- j. Work with Cal OES staff and partners to create a resource list of stakeholders that have been engaged, or the local government or community believes should be engaged, in disaster preparedness, response, and/or recovery throughout the State of California.
- To include, but not limited to, nonprofits, CBOs, faith-based communities, public entities, and other stakeholders that may be relevant to the campaign.
 - This resource list is to be updated regularly and provided to Cal OES in a digital format including, but not limited to, organization name, contact information and background.
 - The goal of this list is to ensure that there is an inventory of contacts available locally and statewide on preparedness, response, and recovery outreach and education.
 - This will help create cohesion for the campaign objective.
- k. Ensure the delivery of resources and materials to campaign entities.
- The Subrecipient will need to manage all mailing/delivery needs, including shipping cost, and possible storage fees.
 - Consider the full demographics and areas of this campaign, to understand the mailing/delivery needs associated with ensuring all campaign entities obtain the resource and materials they need to be successful in this effort.
 - Resources and materials are subject to change throughout the campaign as updates are made or needed.
- l. Facilitate communication and idea sharing between Listos California partners.

Subrecipient to work with Cal OES staff to create a structured process of generating, capturing, discussing, and improving, organizing, evaluating, and prioritizing valuable insight or alternative

thinking as well as the mechanism and tools needed to implement an idea sharing network or platform.

m. Develop training material and train Listos California partners and others throughout the State of California on relevant emergency topics.

4. Ongoing Communication with Cal OES

a. Designate an onsite strategist who will work onsite with the Cal OES Crisis Communications and Public Affairs Team including, but not limited to:

- Location: Cal OES Headquarters, located at 3650 Schriever Ave., Mather, CA 95655.
- Hours: Service may be required on weekdays, weekends, and holidays, and be available to provide on-call technical assistance.
- Role: Liaison between Cal OES, subcontractors and other initiative partners throughout the duration of the campaign.
- If the strategist is not available in person, the Subrecipient will designate another staff member in their place.

b. Weekly campaign calls with Cal OES, as needed, facilitated by the Subrecipient. Subrecipient shall perform the following tasks including, but not limited to:

- Providing any required meeting material 48 hours in advance to Cal OES staff.
- Providing meeting agenda and program 48 hours in advance to Cal OES staff.
- Provide next steps and action items no later than 24 hours post meeting close.
- Reporting on misinformation monitoring, paid ad performance (social, digital, radio, etc.), content performance.
- Frequency can be adjusted during campaign Program term.
- Calls to begin immediately upon Program execution.

c. Weekly Planning calls, as needed, facilitated by the Subrecipient to include, but not limited to:

- Providing any required meeting material 48 hours in advance to Cal OES staff.

- Providing meeting agenda and program 48 hours in advance to Cal OES staff.
- Provide next steps and action items no later than 24 hours post meeting close.
- Reporting on misinformation monitoring, paid ad performance (social, digital, radio, etc.), content performance.
- Frequency can be adjusted during campaign Program term.
- Calls to begin immediately upon Program execution.

5. Reporting Requirements

Progress Reports serve as a record for the implementation of the Grant Subaward.

a. Cal OES Monthly Progress Reports

Statistics for Progress Reports must be collected on a monthly basis, even when reporting occurs less frequently. Information collected will include, but is not limited to:

- Proposed Program cost and expenses.
- Summary of prior budgetary items.
- Travel-related expenses.
- Progress on all agreement tasks and requirements based on the due dates specified.
- Cal OES will review and approve these reports.

There are nineteen monthly Progress Reports required for the Program. See the chart below for the report periods and due dates.

Report	Report Period	Due Date
1 st Report	June 1, 2024 – June 30, 2024	July 30, 2024
2 nd Report	July 1, 2024 – July 31, 2024	August 30, 2024
3 rd Report	August 1, 2024 – August 31, 2024	September 30, 2024
4 th Report	September 1, 2024 – September 30, 2024	October 30, 2024
5 th Report	October 1, 2024 – October 31, 2024	November 30, 2024
6 th Report	November 1, 2024 – November 30, 2024	December 30, 2024
7 th Report	December 1, 2024 – December 31, 2024	January 30, 2025
8 th Report	January 1, 2025 – January 31, 2025	February 29, 2025
9 th Report	February 1, 2025 – February 29, 2025	March 30, 2025
10 th Report	March 1, 2025 – March 31, 2025	April 30, 2025
11 th Report	April 1, 2025 – April 30, 2025	May 30, 2025

Report	Report Period	Due Date
12th Report	May 1, 2025 – May 31, 2025	June 30, 2025
13th Report	June 1, 2025 – June 30, 2025	July 30, 2025
14th Report	July 1, 2025 – July 31, 2025	August 30, 2025
15th Report	August 1, 2025 – August 31, 2025	September 30, 2025
16th Report	September 1, 2025 – September 30, 2025	October 30, 2025
17th Report	October 1, 2025 – October 31, 2025	November 30, 2025
18th Report	November 1, 2025 – November 30, 2025	December 30, 2025
Final Report	December 1, 2025 – December 31, 2025	January 30, 2026

b. Cal OES Quarterly Reports

Written reports outlining statewide and regional media efforts must be collected on a quarterly basis, even when reporting occurs less frequently. Information collected will include, but is not limited to:

- Updated communications plan.
- Updated strategic timeline.
- Messaging and branding progress.
- Creative development progress and placement.
- Media purchasing progress, budget, and results.
- Media analytics.
- Media partners.
- Subcontractor activities.
- Achieved results and completed deliverables.
- Upcoming deliverables.
- Intended outcomes of all consultants, vendors, and campaign projects.
- Key Performance Indicators (KPIs).
- Target audiences.
- Timelines.
- Approaches.
- Justification for any major shifts in the plan.

Cal OES will review and approve these reports.

There are six quarterly written reports required for the Program. See the chart below for the report periods and due dates.

Report	Report Period	Due Date
1 st Report	June 1, 2024 – September 30, 2024	October 30, 2024
2 nd Report	October 1, 2024 – December 31, 2024	January 30, 2025

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3 rd Report	January 1, 2025 – March 31, 2025	April 30, 2025
4 th Report	April 1, 2025 – June 30, 2025	July 30, 2025
5 th Report	July 1, 2025 – September 30, 2025	October 30, 2025
Final Report	October 1, 2025 – December 31, 2025	January 30, 2026

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PART II – RFA INSTRUCTIONS

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A. SUBRECIPIENT HANDBOOK

Applicants are strongly encouraged to review the *SRH*. The *SRH* outlines the terms and conditions that apply to Cal OES Grant Subawards and provides helpful information for developing an application, including a Glossary of Terms.

B. APPLICATION FORMS

Applicants must use the forms provided on our website. **Applicants may not alter the formatting of any forms, including the Grant Subaward Programmatic Narrative ([Cal OES Form 2-108](#)).**

Applicants must complete and submit all required forms. Required forms for this Program are identified on the Checklist in Part III. All forms have written instructions. If a form requires a Grant Subaward number, leave this information blank. General information regarding each form is below.

1. Grant Subaward Face Sheet (Cal OES Form 2-101)

This form is the title page of the Grant Subaward that is signed by the Official Designee (*SRH Section 3.030*) and the Cal OES Director (or designee).

2. Grant Subaward Contact Information (Cal OES Form 2-102)

This form provides Cal OES with contact information for all relevant Subrecipient personnel. Information for each individual should be direct contact information.

3. Grant Subaward Signature Authorization (Cal OES Form 2-103)

This form provides Cal OES with signatures of authorized signers and who they authorize to sign on their behalf for all Grant Subaward-related matters.

4. Grant Subaward Certification of Assurance of Compliance (Cal OES Form 2-104)

This form is a binding affirmation that the Subrecipient will comply with the following regulations and restrictions:

- State and federal civil rights laws;
- Drug Free Workplace;
- California Environmental Quality Act;
- Federal grant fund requirements;
- Lobbying restrictions;
- Debarment and Suspension requirements; and
- Proof of Authority documentation from the city council/governing board

5. Grant Subaward Budget Pages (Cal OES Form 2-106b)

These forms demonstrate how the Applicant will implement the proposed plan with the funds available through this Program. This is the basis for management, fiscal review, and audit. **Grant Subaward Budget Pages (Cal OES Form 2-106b) are subject to Cal OES modifications and approval.** Failure of the Applicant to include required items does not eliminate responsibility to comply with those requirements during the implementation of the Grant Subaward.

The Grant Subaward Budget Pages (Cal OES Form 2-106b) automatically calculate the subtotal at the end of each budget category and provide the total of the three spreadsheets at the bottom of the Equipment Costs page. Applicants may add additional columns to the Grant Subaward Budget Pages (Cal OES Form 2-106b) when necessary.

Cal OES requires the Applicant to develop a line-item budget that includes a **calculation and justification in the left column for all costs.**

The Grant Subaward Budget Pages (Cal OES Form 2-106b) must:

- Cover the entire Grant Subaward performance period.
- Include costs related to the objectives and activities of the Grant Subaward.
- Strict adherence to required and prohibited expenses.

- Include costs in the correct category (i.e., Personnel Costs, Operating Costs, and Equipment Costs – see below).

Include **only** those items covered by Grant Subaward funds. Applicants may supplement Grant Subaward funds with funds from other sources.

a. Personnel Costs – Salaries/Employee Benefits

1) Salaries

Personnel includes Grant Subaward services performed by Grant Subaward staff **directly employed by the Applicant** (not a contract or Participating Agency) and must be identified by position, cost and time spent on allowable activities for the Grant Subaward (e.g., Clerical Staff @ \$20/hour x 980 hours; or Program Manager @ \$1,500/month x 12 months x .50 FTE). Personnel may be salaried or hourly, full-time or part-time positions. Sick leave, vacation, holidays, overtime, and shift differentials must also be allocated as a part of salaries. If the Applicant's personnel have accrued sick leave or vacation time prior to the approval of the Grant Subaward, they may not take time off using Grant Subaward funds.

2) Benefits

Employee benefits must be identified by type and include a calculation. The Applicant may use fixed percentages of salaries to calculate benefits. Allocated benefits cannot exceed those already established by the Applicant.

Employer contributions or expenses for social security, employee life and health insurance plans, unemployment insurance, and/or pension plans are allowable. Benefits, such as uniforms or California Bar Association dues, are allowable if negotiated as a part of an employee benefit package.

A line item is required for each different position/classification, but not for each individual employee. If several people will be employed full-time or part-time in the same position/classification, provide the number of full-time

equivalents (e.g., three half-time clerical personnel should be itemized as 1.5 FTE clerical positions).

Additional information on Personnel Expenses can be found in *SRH Part 3*.

b. Operating Costs

Operating costs are defined as necessary expenditures other than personnel salaries, benefits, and equipment. The costs must be Grant Subaward-related (i.e., to further the Program objectives as defined in the Grant Subaward) and be encumbered during the Grant Subaward performance period.

Examples of common operating costs include, but are not limited to:

- Audit costs (SRH Section 14.035)
- Computers with an acquisition cost of \$4,999 or less
- Computer equipment rentals
- Consultant services (SRH Section 6.050)
- Equipment service and maintenance agreements
- Financial Assistance for clients (SRH Section 4.040)
- Furniture and office equipment (\$4,999 or less)
- Indirect costs (SRH Section 4.045)
- Insurance (e.g., vehicle, fire, bonding, theft, and liability)
- Internet access
- Office supplies
- Office rental space (SRH Section 4.055)
- Postage
- Printing
- Second-Tier Subawards (SRH Section 7.010)
- Software
- Training materials
- Travel and per diem (SRH Section 4.065)
- Utilities
- Vehicle maintenance

Additional information on Operating Expenses can be found in *SRH Part 4*.

c. Equipment Costs

Equipment is defined as nonexpendable tangible personal property having a useful life of more than one year and a cost of \$5,000 or more per unit (excluding tax).

A line item is required for different types of equipment, but not for each specific piece of equipment (e.g., three copy machines must be one line item, not three).

Additional information on Equipment Costs can be found in *SRH Part 5*.

6. Grant Subaward Budget Narrative (Cal OES Form 2-107)

This form should describe the following:

1. How the line items on the Grant Subaward Budget Pages (Cal OES Form 2-106b) support the objectives and activities.
 2. How funds are allocated to minimize administrative costs and support direct services.
 3. How shared costs are allocated.
 4. How Grant Subaward-funded staff duties and time commitments support the proposed objectives and activities.
 5. The necessity for subcontracts and unusual costs.
Need for mid-year salary range adjustments.
7. Grant Subaward Programmatic Narrative (Cal OES Form 2-108) - Resumes and samples of work are the exceptions to this requirement.

This form is the main body information describing the problem to be addressed, the plan to address the identified problem through appropriate and achievable objectives and activities, and the ability of the Applicant to implement the proposed plan.

a. Problem Statement

A Problem Statement is not required.

b. Plan

Provide a plan that demonstrates initial thoughts on the approach you would take to deliver on this project. In narrative form, address the following:

- 1) Describe your organization's approach in accomplishing the scope of work described in the Program Components outlined in Part I, G, Section 2.
- 2) Provide a timeline and a schedule of deliverables/milestones based on the sequence of activities required of other campaign entities.
- 3) Explain the breakdown of costs per deliverable/milestone.
- 4) Explain potential barriers in carrying out the proposed work plan and provide recommendations to address them.
- 5) Offer initial advice to ensure that this is a successful campaign that demonstrates your expertise as a project manager of a major campaign.

b. Qualifications

Clearly describe staff qualifications and expertise in this type of project. Include previous experience with community groups; state, local, and federal governments, as well as work in the disaster field and other knowledge and experience specifically related to the core competencies needed to complete this project.

In narrative form, address the following:

- 1) Describe your organization's professional qualifications and experience on similar projects and provide examples of project management that reflect the scope of work for this project.
- 2) Describe your experience soliciting, retaining, and managing several vendors, consultants, and experts.

c. Organizational Track Record – One Page Per Case Study

- 1) Provide two samples of past work, as evidenced by no more than one page per case study example, that gives evidence of quality, financial and project management strength and demonstrates in non-technical language your experience with similar projects.

d. Project Management and Staff

In narrative form, address the following:

- 1) Describe your ability, flexibility, and willingness to meet regularly with Cal OES on the campaign and your agency's capacity to provide updates when request by Cal OES project leads.
- 2) Describe the capacity to provide updates when requested.
- 3) Describe your ability to adhere to project schedules and complete work timely.
- 4) Propose how your agency will work together with Cal OES project leads to achieve the goals and objectives of this campaign.
- 5) Provide a listing of team members who will perform a major role in this project and include their background information, resume, and the percentage of time they will be allocated to this campaign.

8. Subrecipient Grants Management Assessment

Per title 2 CFR § 200.331, Cal OES is required to evaluate the risk of noncompliance with federal statutes, regulations, and terms and conditions posed by each Subrecipient of pass-through funding. The assessment is made in order to determine and provide an appropriate level of technical assistance, training, and oversight to Subrecipients.

9. Grant Subaward Service Area Information (Cal OES Form 2-154)

This form identifies the counties, cities, and congressional districts served by the Grant Subaward.

C. ADDITIONAL DOCUMENTS

The Applicant may be required to submit additional documents. General information regarding each document is below:

1. Non-Competitive Procurement Request (Cal OES Form 2-156)

A Non-competitive procurement transaction is a purchase of property/goods or services, where only a single source that can provide the services or goods is afforded the opportunity to offer a price for the specified services or goods. See *SRH Section 6.045* for additional information.

This form provides information to support a request for approval of a non-competitive procurement.

2. Independent Contractor/Consultant Rate Exemption Request (Cal OES Form 2-164)

The maximum rate for an independent contractor/consultant is \$650 per eight-hour day or \$81.25 per hour per *SRH Section 6.050*.

This form provides information to support a request for approval of an exemption to the maximum rate.

3. Lodging Rate Exemption Request (Cal OES Form 2-165)

This form provides information to support a request for approval of an exemption to the maximum lodging rate per *SRH Section 4.070*.

4. Indirect Cost Rate Agreement

The Indirect Cost Rate Agreement documents the agreed upon indirect cost rate negotiated between the federal government and an organization. Subrecipients with a negotiated indirect cost rate must provide a copy of the agreement with their application if indirect costs are included in the budget.

D. BUDGET POLICIES

The following sections of the [SRH](#) may be helpful in developing the Grant Subaward Budget Pages (Cal OES 2-106b) and Grant Subaward Budget Narrative (Cal OES 2-107):

- Additional Rental Space (*SRH Section 4.055*)
- Audit Costs (*SRH Section 14.055*)
- Automobiles (*SRH Section 5.020*)
- Contracting and Procurements Requirements (*SRH Part 6*)
- Equipment and Equipment Costs Requirements (*SRH Part 5*)
- Expert Witness Fees (*SRH Section 6.050*)
- Independent Contractor/Consultant (*SRH Section 6.050*)
- Indirect Cost or Facilities and Administration (*SRH Section 4.045*)
- Match Requirements (*SRH Section 9.060*)
- Facility Rental (*SRH Section 4.055*)
- Prohibited Operating Costs (*SRH Section 4.070*)
- Grant Subaward and Other Income (*SRH Section 9.075*)
- Supplanting Prohibited (*SRH Section 1.065*)
- Travel (*SRH Section 4.065*)

E. ADMINISTRATIVE REQUIREMENTS

The Applicant must administer their Grant Subawards in accordance with all [SRH](#) requirements. Failure to comply with these requirements can result in the withholding or termination of the Grant Subaward. The following section may be helpful for developing an application and for planning purposes:

- Audit Requirements (*SRH Part 14*)
- Communication and Internet Access (*SRH Section 1.070*)
- Intellectual Property, Copyright, and Patent Requirements (*SRH Part 8*)
- Fidelity Bond/Certificate of Insurance (*SRH Section 2.015*)
- Monitoring (*SRH Part 13*)
- Report of Expenditures and Request for Funds (*SRH Section 9.025*)
- Records Requirements (*SRH Part 12*)

LISTOS CALIFORNIA COMMUNITY RESILIENCE CAMPAIGN (LX) PROGRAM

PART III – CHECKLIST

This checklist is provided to ensure that a complete application is submitted to Cal OES. This also provides the order documents/forms should be organized.

The following forms/documents are required for all Subrecipients.

- GRANT SUBAWARD FACE SHEET ([Cal OES Form 2-101](#)) – Signed by the Official Designee authorized to enter into the Grant Subaward.
- GRANT SUBAWARD CONTACT INFORMATION ([Cal OES Form 2-102](#))
- GRANT SUBAWARD SIGNATURE AUTHORIZATION ([Cal OES Form 2-103](#))
- GRANT SUBAWARD CERTIFICATION OF ASSURANCE OF COMPLIANCE ([Cal OES Form 2-104](#)) – Signed by the Official Designee who signed the Grant Subaward Face Sheet and by the official delegating that authority
- GRANT SUBAWARD BUDGET PAGES (EXCEL SPREADSHEET FORMAT) ([Cal OES Form 2-106b](#)) Pages with Single Fund Source
- GRANT SUBAWARD BUDGET NARRATIVE ([Cal OES Form 2-107](#))
- GRANT SUBAWARD PROGRAMMATIC NARRATIVE ([Cal OES Form 2-108](#))
 - PLAN
 - QUALIFICATIONS
 - PROJECT MANAGEMENT AND STAFF
- ORGANIZATIONAL TRACK RECORD – ONE PAGE PER CASE STUDY
- [SUBRECIPIENT GRANTS MANAGEMENT ASSESSMENT](#)
- GRANT SUBAWARD SERVICE AREA INFORMATION ([Cal OES Form 2-154](#))
- ADDITIONAL FORMS, IF APPLICABLE
 - NON-COMPETITIVE PROCUREMENT REQUEST ([Cal OES Form 2-156](#))
 - INDEPENDENT CONTRACTOR/CONSULTANT RATE EXEMPTION REQUEST ([Cal OES Form 2-164](#))
 - LODGING RATE EXEMPTION REQUEST ([Cal OES Form 2-165](#))
 - INDIRECT COST RATE AGREEMENT