

Fire Asset Status Tracker

Comprehensive User Guide



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Introduction

1. Purpose

- To provide step-by-step instructions for operating the Fire Asset Status Tracker (FAST) Application for efficient resource management and communication within the California Governor's Office of Emergency Services (Cal OES) Fire & Rescue framework.

2. Overview of the FAST Application

- The application intends to enhance the California Fire and Rescue Mutual Aid system through a mobile platform that allows real-time tracking and mobilization of all-hazard fire and rescue resources.
- Target users include Local Fire Agency Coordinators, Operational Area (OA) and Region Coordinators, Dispatchers, and State-Level Coordinators.

3. Access Requirements

- System Requirements
 - *Preferred Internet Browsers:* Chrome, Edge, Safari
- Application URL
 - <https://engage.caloes.ca.gov/fast/s/>



Module 1: Getting Started

1. Application Setup

- Existing users may directly access FAST at this URL:
<https://engage.caloes.ca.gov/fast/s/>

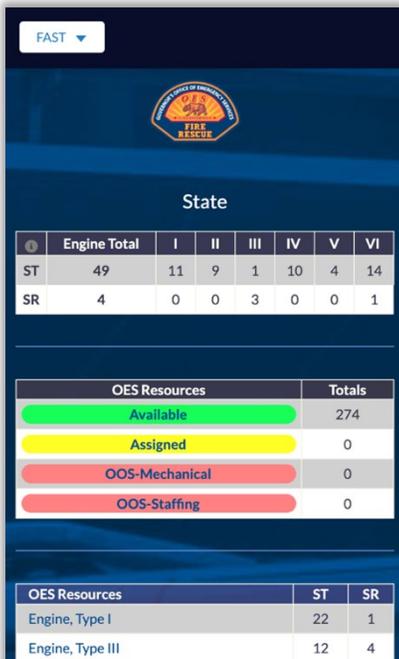


- Enter your credentials and click *Log In*

2. New Users – Get Signed Up

- Use this URL and complete the Engage Community Portal registration as a Fire Agency
 - <https://engage.caloes.ca.gov>
- Register for the MARS application

3. Navigation Basics



State							
Engine Total	I	II	III	IV	V	VI	
ST	49	11	9	1	10	4	14
SR	4	0	0	3	0	0	1

OES Resources	Totals
Available	274
Assigned	0
OOS-Mechanical	0
OOS-Staffing	0

OES Resources	ST	SR
Engine, Type I	22	1
Engine, Type III	12	4

Figure 1: Mobile View



State							
Engine Total	I	II	III	IV	V	VI	
ST	46	11	8	1	10	3	13
SR	10	3	2	3	0	2	0

OES Resources	Totals
Available	279
Assigned	6
OOS-Mechanical	16
OOS-Staffing	6

OES Resources	ST	SR
Engine, Type I	20	0
Engine, Type III	11	1
Engine, Type VI	13	4
WT, Type I	NA	11
OES ISU, Type I	NA	6
HM, Type II	NA	10
SF/S&R, Type I	NA	12
Rescue Trailer	NA	15

Additional Local Resources	Single Resource
HM, Type I	7
HM, Type II	4
US&R, Type I	6
US&R, Type II	3
SF/S&R, Type I	3
SF/S&R, Type II	3
SF/S&R, Type III	1
SF/S&R, Type IV	0
Dozer, Type I	2
Dozer, Type II	1
Dozer, Type III	1
Crew, Type I	6
Crew, Type II	1
Crew, Type II IA	1
Helicopter, Type I	1
Helicopter, Type II	1
Helicopter, Type III	1
Truck Co, Type I	9
Truck Co, Type II	1
Ambulance, Type I	14
Ambulance, Type II	1

Figure 2: Desktop View

- Mobile vs. Desktop View

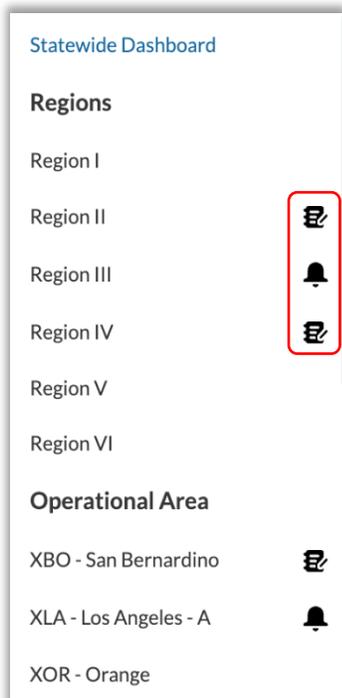


Figure 3: Mobile Navigation Pane

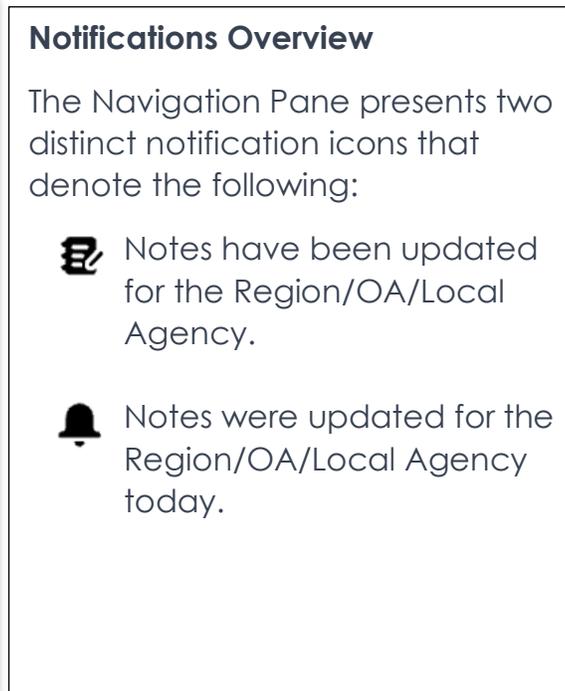


Figure 4: Desktop Navigation Pane

- **Navigation Pane:** The primary difference between the Mobile and Desktop Navigation Pane views is the **Information** Tab found on the Desktop view which contains the following sections:
 - Reports

Reports	
Report Name	Description
Agencies without Inventory Tracking	This report displays all agencies that did not have inventory tracking done at least once
Agencies without Mutual Aid Asset Status Tracking	This report displays all agencies that did not have mutual aid data filled in the system

- Job Aids

Job Aids	Description
CFAA	California Fire Assistance Agreement
CFRCC Homepage	California Fire & Rescue Coordination Center
FAST Application User Guide	This user guide contains various modules describing how FAST application can be used

- Sections are dynamic and include additional reports and guides as needed.

Mobile vs. Desktop View Continued

- OOS – Mechanical includes additional details such as the Date OOS, Days OOS, Resources OOS, and Average OOS Days
- Contact Info section:
 - Local Government Contacts
 - OES Staff Contacts

State						
Out of Service - Mechanical						
Resources OOS:		10		Average OOS Days:		1
OES Resource	Unit	Region	OA	Date	Days OOS	Reason
Engine, Type III	E-1306	I	XLA	02/04/24	10	<i>i</i>

Figure 5: OOS - Mechanical Desktop View

State				
Out of Service - Mechanical				
OES Resource	Unit	Region	OA	Reason
Engine, Type III	E-1306	I	XLA	<i>i</i>

Figure 6: OOS - Mechanical Mobile View

LOCAL GOVERNMENT CONTACTS

Select a Region to see the contact list

Region IV

search...

Name:	Eric Walder
Email:	ewalder@wmfire.org
Phone:	
Operational Area:	
Role:	Regional Coordinator
Sub Role:	PRIMARY

Figure 7: Local Government Contacts Mobile View

LOCAL GOVERNMENT CONTACTS

Select a Region to see the contact list

Region IV

search...

Name	Email	Phone	Operational Area	Role	Sub Role
Eric Walder	ewalder@wmfire.org			Regional Coordinator	PRIMARY
Aimee New	firechief@sonoraca.com			Regional Coordinator	1ST ALTERNATE
Troy Bair	troybair@csdfire.com			Regional Coordinator	2ND ALTERNATE
Corey Zander	cory.zander@caloes.ca.gov			Regional Assistant Chief	NORTH

Figure 8: Local Government Contacts Desktop View

4. User Profiles

- Primary vs. Secondary Users
 - The primary permission level is intended for Local Fire Agency Chiefs and representatives responsible for managing their resources available for mutual aid. Primary users will have full edit access to all tabs within their agency profile.
 - Secondary users will have view only access to the Local Agencies, OA's, Regions, and State dashboards they are assigned.



FAST USER ACCESS MANAGEMENT

Select an agency to see the personnel list

City of Riverside Fire Department

Name	Email	Access Level	Status	Access Change	Deactivate
Michael Allen	✉ mballen@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Paul Avila	✉ pavila@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
FAST Deniz	✉ jeromedeniz@fastuat.com	Primary	Active	Make Secondary	Deactivate
Bryan Hoffman	✉ bhoffman@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Angela King	✉ aking@riversideca.gov.invalid	Primary	Active	Make Secondary	Deactivate
Craig Kodat	✉ ckodat@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Tony Perna	✉ tperna@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Jeremy Roberts	✉ jroberts@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Francisco Robles	✉ frobles@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Shannon Smith	✉ mssmith@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Michael Staley	✉ mstaley@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate
Scott Wilson	✉ shwilson@riversideca.gov.invalid	Secondary	Active	Make Primary	Deactivate

State
Statewide Dashboard

Region
Region IV

Operational Area
XSA - Sacramento

Agency
Sacramento Fire Department

Information
Reports
Job Aids
User Management

Contact Info
Local Government Contacts
OES Staff Contacts

Sign Out

Figure 9: User Management - **ONLY AVAILABLE TO PRIMARY USERS IN DESKTOP VIEW**

Module 2: Understanding the Application Structure

This section is designed to help you understand the application's structure and how data flows from local levels up to the state level. The FAST Application is an intuitive tool that supports mutual aid efforts by accurately tracking and managing resources across different jurisdictions. *Here's how it works:*

1. LOCAL AGENCY LEVEL

Coordinators at this level play a crucial role in updating the inventory tracker and mutual aid status pages for their agency. The inventory tracker is essential for managing the number of apparatus (apparatus, equipment) and overhead positions (roles, responsibilities) available for mutual aid. It's important that all updates are accurate and timely, as they directly influence mutual aid capabilities.

2. OPERATIONAL AREA LEVEL

The updates made at the Local Agency levels are automatically totaled within their respective OA level. An OA encompasses all Local Agencies within a designated area, providing a consolidated view of available resources, apparatus types, and overhead positions. This level allows for a broader understanding of mutual aid resources within the OA, facilitating efficient resource allocation and coordination.

3. REGIONAL LEVEL

Moving one step higher, the OAs roll up into the Region level. Each Region comprises several OAs, and at this level, metrics and statuses from all OAs within the Region are summarized. This offers a comprehensive overview of the resources and mutual aid availability at a regional scale, enabling better strategic planning and response coordination.

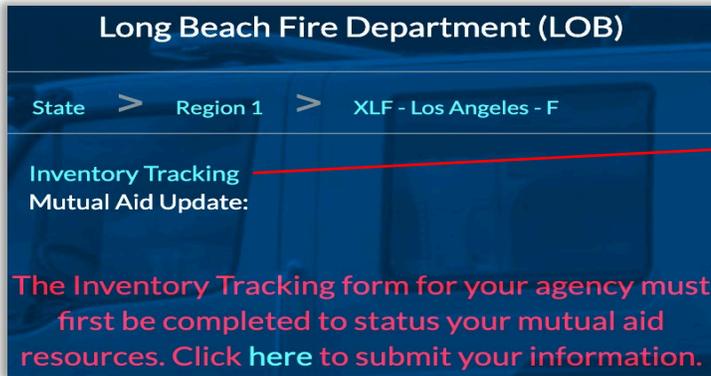
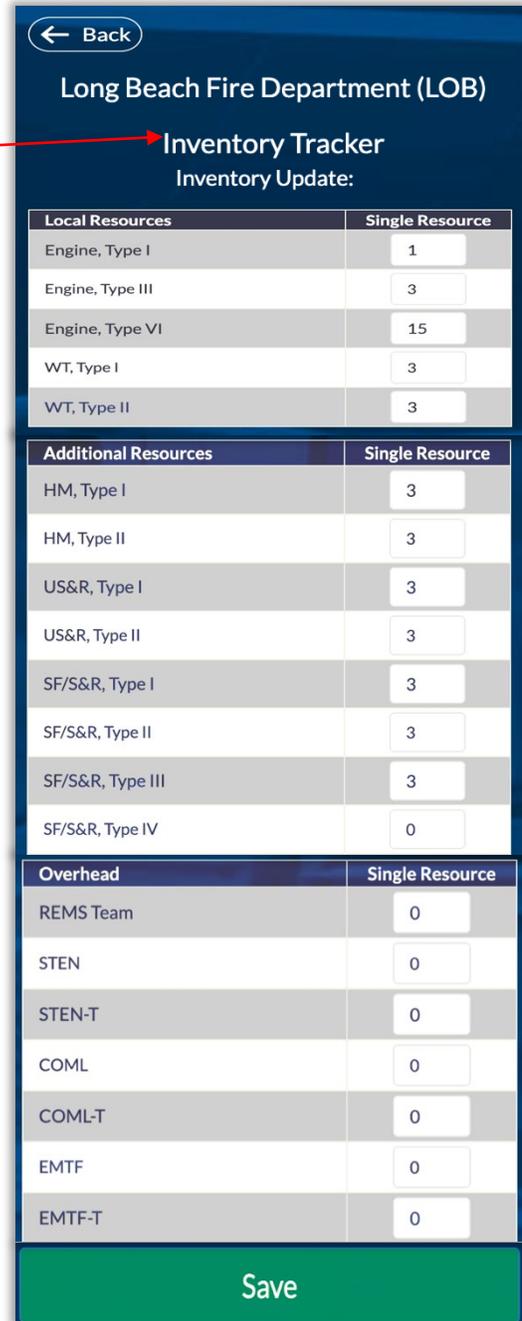
4. STATE LEVEL

Finally, the apex of our structure is the State level, where data from all Regions are compiled into a Statewide dashboard. This dashboard presents a panoramic view of the state's mutual aid resources, including all types of apparatus, additional resources, and overhead positions. It also reflects the status of these resources, ensuring that decision-makers have a complete and up-to-date picture of mutual aid capabilities across the state.

By understanding this hierarchical structure, users can better navigate the FAST Application and contribute more effectively to mutual aid efforts.

LOCAL AGENCY MOBILE PAGE

Module 3: Application Functions

Local Resources	Single Resource
Engine, Type I	<input type="text" value="1"/>
Engine, Type III	<input type="text" value="3"/>
Engine, Type VI	<input type="text" value="15"/>
WT, Type I	<input type="text" value="3"/>
WT, Type II	<input type="text" value="3"/>

Additional Resources	Single Resource
HM, Type I	<input type="text" value="3"/>
HM, Type II	<input type="text" value="3"/>
US&R, Type I	<input type="text" value="3"/>
US&R, Type II	<input type="text" value="3"/>
SF/S&R, Type I	<input type="text" value="3"/>
SF/S&R, Type II	<input type="text" value="3"/>
SF/S&R, Type III	<input type="text" value="3"/>
SF/S&R, Type IV	<input type="text" value="0"/>

Overhead	Single Resource
REMS Team	<input type="text" value="0"/>
STEN	<input type="text" value="0"/>
STEN-T	<input type="text" value="0"/>
COML	<input type="text" value="0"/>
COML-T	<input type="text" value="0"/>
EMTF	<input type="text" value="0"/>
EMTF-T	<input type="text" value="0"/>

Save

Inventory Tracker Overview

Local Agencies must complete the Inventory Tracker at least once to unlock the ability to provide mutual aid status updates. FAST will alert users if this is incomplete.

1. Update Inventory for the following:
 - Local Resources
 - Additional Resources
 - Overhead
2. Save
3. Select "Back" to return to Local Agency Mobile Page

EXPERT TIP

Local Agencies should continue to update the Inventory Tracker on an annual or semi-annual basis to maintain an accurate view and inventory of their resources.

Mutual Aid Overview

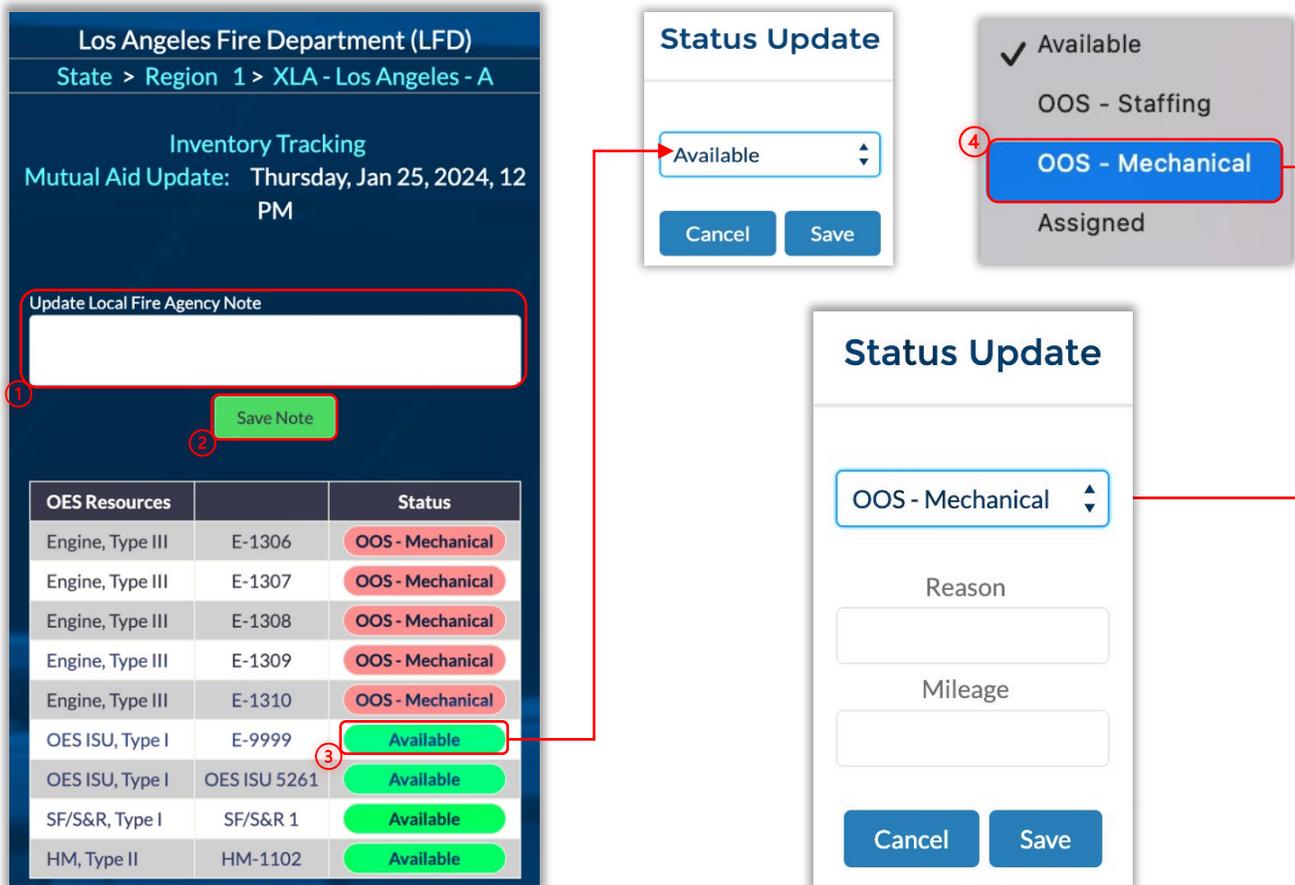
After completing the Inventory Tracker, coordinators can add notes and update the mutual aid status and amount of available apparatus and overhead from the Local Agency Mobile Page.

Update Notes:

1. Input relevant notes in the “**Update Local Fire Agency Notes**” box.
2. Select Save Note when complete.

(Assignees Only) Updating OES Resource Statuses:

3. Select the color-coded status.
4. Toggle the drop-down and choose the applicable status option; then Save.
 - Note: If the status changes to **OOS – Mechanical**, you are required to enter the Reason and Mileage.
5. The OES Resource Status is updated automatically.



Los Angeles Fire Department (LFD)
State > Region 1 > XLA - Los Angeles - A

Inventory Tracking
Mutual Aid Update: Thursday, Jan 25, 2024, 12 PM

Update Local Fire Agency Note

Save Note

OES Resources		Status
Engine, Type III	E-1306	OOS - Mechanical
Engine, Type III	E-1307	OOS - Mechanical
Engine, Type III	E-1308	OOS - Mechanical
Engine, Type III	E-1309	OOS - Mechanical
Engine, Type III	E-1310	OOS - Mechanical
OES ISU, Type I	E-9999	Available
OES ISU, Type I	OES ISU 5261	Available
SF/S&R, Type I	SF/S&R 1	Available
HM, Type II	HM-1102	Available

Status Update

Available

Cancel Save

Status Update

Available

OOS - Staffing

OOS - Mechanical

Assigned

Status Update

OOS - Mechanical

Reason

Mileage

Cancel Save

EXPERT TIP

Only Primary Users can update the inventory tracker, mutual aid status, and notes field.

1. Local Resources Table

Provides a list of Local Resources by type and functions the same way as the OES Resource section.

- The *Total Equipment Availability* column indicates the total number of local resources made available for that Local Agency.

2. Additional Local Resources

Additional Local Resource includes more apparatus types within the Local Agency.

- The *Single Resource* column includes the number of resources made available from the Local Agency for that resource type.

Total Equipment Availability	4
Local Resources	Single Resource
Engine, Type I	1
Engine, Type III	2
Engine, Type VI	1
WT, Type I	2
WT, Type II	2
Additional Resources	Single Resource
HM, Type I	3
HM, Type II	3
US&R, Type I	3
US&R, Type II	3
SF/S&R, Type I	3
SF/S&R, Type II	3
SF/S&R, Type III	3
SF/S&R, Type IV	0
Dozer, Type I	3
Dozer, Type II	3
Dozer, Type III	3
Crew, Type I	3
Crew, Type II	3
Crew, Type II IA	3
Helicopter, Type I	3
Helicopter, Type II	3
Helicopter, Type III	3
Truck Co, Type I	3
Truck Co, Type II	3
Ambulance, Type I	3
Ambulance, Type II	3

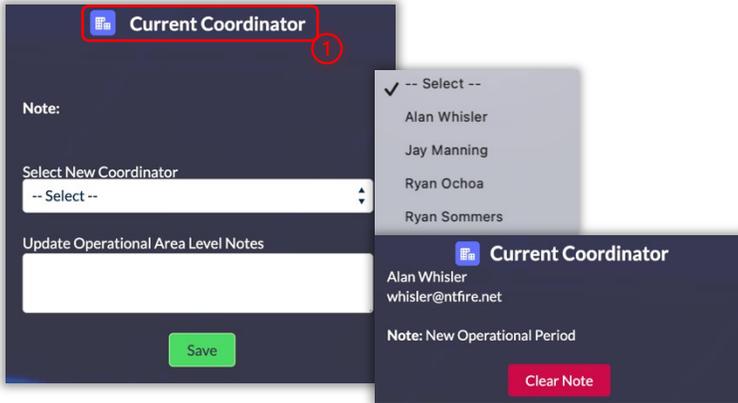
Total Overhead Availability	2
Overhead	Single Resource
REMS Team	1 ▼
STEN	2 ▼
STEN-T	2 ▼
COML	0 ▼
COML-T	0 ▼
EMTF	0 ▼
EMTF-T	0 ▼
EMPF	0 ▼
EMPF-T	0 ▼
SOFR	0 ▼
SOFR-T	0 ▼
PIOF	0 ▼
PIOF-T	0 ▼
DIVS	0 ▼
DIVS-T	0 ▼
SCKN	0 ▼
SCKN-T	0 ▼
STAM	0 ▼
STAM-T	0 ▼
SITL	0 ▼
SITL-T	0 ▼
Save ▼	

3. Overhead

Overhead Positions are listed from the positions made available from across all Local Agencies within that OA.

- The *Total Overhead Availability* column indicates the total number of overhead resources made available for that Local Agency.

OPERATIONAL AREA MOBILE PAGE



OA Page Overview

1. Current Coordinator

The OA Coordinator is listed at the top of the OA Mobile Page

- If the OA Coordinator is not listed, select the **“Select New Coordinator”** drop-down for a pick list.
- Additionally, input relevant notes in the **“Update Operational Area Level Notes”** section of the Current Coordinator box.
- Select Save when complete.

2. OES Resource Status Table

Each status is color-coded and hyperlinked to a Status Page to provide status-specific details:

XSF - San Francisco Available		
OES Resource	Unit	MACS ID
Engine, Type VI	E-2602	SFR
Engine, Type VI	E-2603	SFR
Engine, Type VI	E-2604	SFR
Engine, Type VI	E-2605	SFR

3. OES Resource Table

Provides a list of OES Resources by type, with hyperlinked pages by type to enhance situational awareness and aid in decision-making across the OA.

Totals		2
OES Resources		Totals
Available	1	
Assigned	0	
OOS - Mechanical	1	
OOS - Staffing	0	

Unit	MACS ID	Status	Date	Days OOS
E-4611	NTF	Available		
E-4612	SLT	OOS-Mechanical		

4. Local Resources Table

Provides a list of Local Resources by type and functions the same way as the OES Resource section.

Fire Asset Status Tracker

EXPERT TIP

Only users assigned an OA Coordinator role will have access to update the coordinator and notes fields.

OES Resources	Totals	
Available	4	
Assigned	1	
OOS-Mechanical	1	
OOS-Staffing	0	

OES Resources	ST	SR
Engine, Type I	0	0
Engine, Type III	0	0
Engine, Type VI	0	4
WT, Type I	NA	0
OES ISU, Type I	NA	0
HM, Type II	NA	0
SF/S&R, Type I	NA	0
Rescue Trailer	NA	0

Total Local Equipment Availability	0	
Local Resources	ST	SR
Engine, Type I	0	0
Engine, Type III	0	0
Engine, Type VI	0	0
WT, Type I	NA	0
WT, Type II	NA	0

OA Page Overview Continued

1. Additional Local Resources

Additional Local Resource includes more apparatus types from across the OA.

- The *Single Resource* column includes the total number of resources made available across all Local Agencies within its respective OA for that resource type.

2. Overhead

Overhead Positions are listed from the positions made available from across all Local Agencies within that OA.

- The *Single Resource* column includes the total number of resources made available across all Local Agencies within its respective OA for that resource type.

Note: All resource types and overhead position names are hyperlinked and point to their specific pages.

XTB - Tahoe Basin HM, Type II	
Local Resources	SR = 2
Agency	SR
South Lake Tahoe Fire Department	2

Figure 10 - Example of OA resource type

Additional Local Resources	Single Resource
HM, Type I	1
HM, Type II	2
US&R, Type I	0
US&R, Type II	0
SF/S&R, Type I	0
SF/S&R, Type II	0
SF/S&R, Type III	0
SF/S&R, Type IV	0
Dozer, Type I	0
Dozer, Type II	0
Dozer, Type III	0
Crew, Type I	0
Crew, Type II	0
Crew, Type II IA	0
Helicopter, Type I	0
Helicopter, Type II	0
Helicopter, Type III	0
Truck Co, Type I	0
Truck Co, Type II	0
Ambulance, Type I	0
Ambulance, Type II	0
Total Overhead Availability	2
Overhead	Single Resource
REMS Team	1
STEN	2
STEN-T	2
COML	0
COML-T	0
EMTF	0
EMTF-T	0
EMPF	0
EMPF-T	0
SOFR	0
SOFR-T	0

REGION MOBILE PAGE

The Region Mobile Page functions identically to the OA Mobile Page, with a few minor exceptions:



Region Page Overview

1. Current Coordinator

The Region Coordinator is listed at the top of the Region Mobile Page

- If the Region Coordinator is not listed, select the “**Select New Coordinator**” drop-down for a pick list.
- Additionally, input relevant notes in the “**Update Region Level Notes**” section of the Current Coordinator box.
- Select Save when complete.

EXPERT TIP

Only users assigned a *Region Coordinator* role will have access to update the coordinator and notes fields.

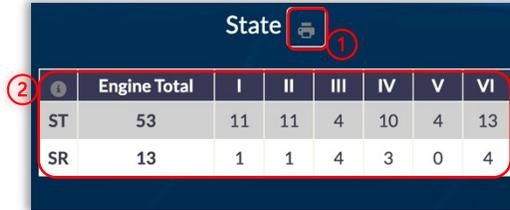


Note: The remaining features and functionalities found on the Region Mobile Page reflect those on the Operational Area (OA) Mobile Page. Users can expect a consistent experience with the same tools and capabilities available, allowing for seamless navigation and interaction across both pages.

STATEWIDE DASHBOARD MOBILE PAGE

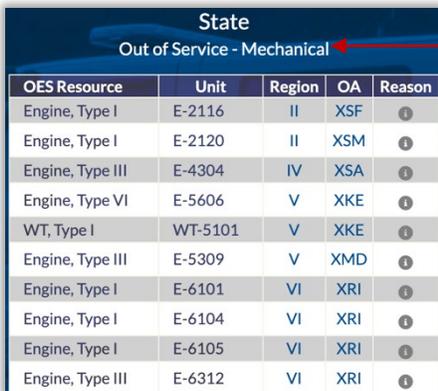
Statewide Dashboard Overview

The Statewide Dashboard provides a comprehensive view of mutual aid resources across the state.



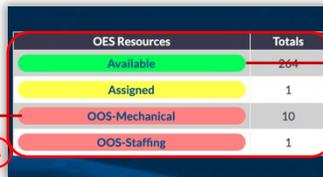
State	Engine Total	I	II	III	IV	V	VI
ST	53	11	11	4	10	4	13
SR	13	1	1	4	3	0	4

- Print PDF – MACS 405
 - Selecting the *Print* icon opens a new tab presenting the Statewide FIRESCOPE MACS 405 Available Resource Status document. See the [Appendix](#) for an example.
- Engine Totals Overview
 - Availability Breakdown:** A detailed table shows you the number of available engines in each Region, categorized by Strike Teams (ST) and Single Resources (SR).
 - The ST and SR calculations are derived from all Engine Types I, III, and VI and are a combination of OES and Local Resources.
 - Region-by-Region Totals:** Quickly view the total count of engines for both Strike Teams and Single Resources within each Region.
 - Direct Region Access:** Click on the Region numbers at the top of the table to jump straight to that Region's dedicated mobile page for more in-depth information.
- OES Resource Status Summary
 - Status Categories:** Find a clear breakdown of OES resources, organized by their current status and the total number in each category.
 - Interactive Status Buttons:** Each status is represented by an interactive button. Tap on any status button to navigate to a detailed page.
 - Detailed Status Information:** On the detailed page, you'll see comprehensive information about OES Resource types, the assigned Unit, their Region, OA, and the specific Reason for the current status *if listed as OOS - Mech*.



OES Resource	Unit	Region	OA	Reason
Engine, Type I	E-2116	II	XSF	ⓘ
Engine, Type I	E-2120	II	XSM	ⓘ
Engine, Type III	E-4304	IV	XSA	ⓘ
Engine, Type VI	E-5606	V	XKE	ⓘ
WT, Type I	WT-5101	V	XKE	ⓘ
Engine, Type III	E-5309	V	XMD	ⓘ
Engine, Type I	E-6101	VI	XRI	ⓘ
Engine, Type I	E-6104	VI	XRI	ⓘ
Engine, Type I	E-6105	VI	XRI	ⓘ
Engine, Type III	E-6312	VI	XRI	ⓘ

Example 2 - OOS- Mechanical Status Page



OES Resources	Totals
Available	264
Assigned	1
OOS-Mechanical	10
OOS-Staffing	1



OES Resource	Unit	Region	OA
Engine, Type I	E-1107	I	XLA
Engine, Type VI	E-1617	I	XLA
OES ISU, Type I	E-9999	I	XLA
HM, Type II	HM-1102	I	XLA
Engine, Type III	E-1301	I	XLB
Engine, Type III	E-1302	I	XLB
Engine, Type III	E-1303	I	XLB
Engine, Type III	E-1304	I	XLB
Engine, Type III	E-1305	I	XLB

Example 1 - Available Status Page

Statewide Dashboard Continued

4. Resource Availability

- OES Resources**

- **Resource Breakdown:** Displays count of Strike Teams (ST) and Single Resources (SR) for OES resources across the state.
- **Detailed View Access:** Tap on any OES resource to open the Statewide page, which presents a status table. This table provides a comprehensive list and status for every resource within the selected type.

OES Resources	ST	SR
Engine, Type I	20	0
Engine, Type III	11	1
Engine, Type VI	13	4
WT, Type I	NA	11
OES ISU, Type I	NA	6
HM, Type II	NA	10
SF/S&R, Type I	NA	12
Rescue Trailer	NA	15

4

- Local Resources**

- **Statewide Summary:** View a summary table showing totals for all Strike Teams and Single Resources across the state.
- **Region Selection:** Tap on any Local Resource to open the Statewide page and display a detailed total count per region.

State
Engine, Type I

Totals	111
OES Resources	Totals
Available	110
Assigned	1
OOS - Mechanical	0
OOS - Staffing	0

Unit	Region	OA	Status
E-1107	I	XLA	Available
E-1108	I	XLC	Available
E-1109	I	XLC	Available
E-1110	I	XLE	Available

Total Local Equipment Availability	19	
Local Resources	ST	SR
Engine, Type I	3	2
Engine, Type III	2	1
Engine, Type VI	2	0
WT, Type I	NA	9
WT, Type II	NA	4

State
Engine, Type I

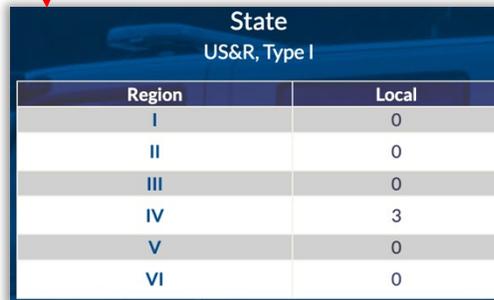
Region	Local
I	2
II	5
III	9
IV	1
V	0
VI	0

Additional Local Resources	Single Resource
HM, Type I	3
HM, Type II	11
US&R, Type I	7
US&R, Type II	10
SF/S&R, Type I	7
SF/S&R, Type II	4
SF/S&R, Type III	4
SF/S&R, Type IV	0
Dozer, Type I	4
Dozer, Type II	4
Dozer, Type III	4
Crew, Type I	4
Crew, Type II	4
Crew, Type II IA	4
Helicopter, Type I	4
Helicopter, Type II	4
Helicopter, Type III	4
Truck Co, Type I	4
Truck Co, Type II	4
Ambulance, Type I	4
Ambulance, Type II	4

Statewide Dashboard Continued

- **Additional Local Resources**

- **Statewide Summary:** View a summary table that shows totals for Single Resources across the state.
- **Region Selection:** Tap on any Local Resource to open the Statewide page and display the total count per region in a detailed manner.

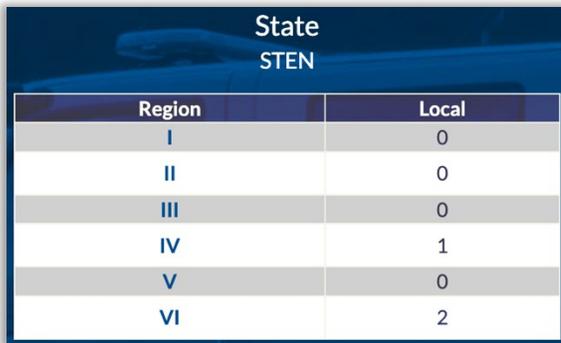


State
US&R, Type I

Region	Local
I	0
II	0
III	0
IV	3
V	0
VI	0

- **Overhead**

- **Statewide Summary:** View a summary table that shows totals for Single Resources across the state.
- **Region Selection:** Tap on any Overhead position to open the Statewide page and display the total count per region in a detailed manner.



State
STEN

Region	Local
I	0
II	0
III	0
IV	1
V	0
VI	2

Total Overhead Availability	11
Overhead	Single Resource
REMS Team	2
STEN	9
STEN-T	9
COML	2
COML-T	0
EMTF	0
EMTF-T	7
EMPF	2
EMPF-T	0
SOFR	0
SOFR-T	0
PIOF	0
PIOF-T	4
DIVS	0
DIVS-T	0
SCKN	0
SCKN-T	0
STAM	0
STAM-T	0
SITL	0
SITL-T	0
PSC3	0

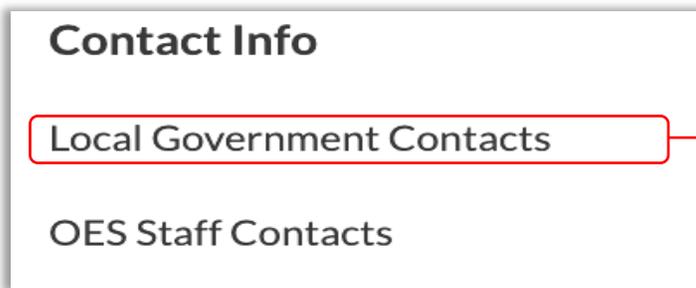
ADDITIONAL FEATURES OVERVIEW

- **Access Management for Editing and Updating**

- **Primary User Rights:** Only Primary users can edit and update statuses for their local fire agency.
- **Invitations to Collaborate:** These Primary users can grant Operational Area Coordinators or others per their discretion access as either Primary or Secondary users, extending or limiting their capabilities within the system.
- **View-Only for Secondary Users:** Users with Secondary access are limited to viewing information without the ability to make changes.

- **Mutual Aid Contact Coordination**

- Establishing Points of Contact:



Local Government Contacts

- Access a dropdown list to select and interact with contact details for each Region's local government.

OES Staff Contacts

- Refer to the complete list of OES Staff Contacts for direct communication and coordination.



Module 4: Accessing Reports

1. Generating Reports

- Types of Reports

Information

Reports

Reports	
Report Name	Description
Agencies without Inventory Tracking	This report displays all agencies that did not have inventory tracking done at least once
Agencies without Mutual Aid Asset Status Tracking	This report displays all agencies that did not have mutual aid data filled in the system

- Selecting a Report opens a new tab in your internet browser, allowing the user to conduct the following tasks:
 1. Filter
 2. Export
 3. Sort by Column

Report: Accounts with Mutual Aid Agency Resource Tracker
Agencies without Inventory Tracking

This report displays all agencies that did not have inventory tracking

Enable Field Editing
Q
Add Chart
▼
↺
Export

Total Records

1,233

	Account Name	Region	Operational Area	MACS ID	Chief Name	Chief Email
1	CONFIRE JPA	6	XBO - San Bernardino	CCX	Nathan Cooke	ncooke@confire.org
2	Rubidoux Fire Department	6	XRI - Riverside	RBX	James M. Wright	needupdate@mars.com
3	Ontario Airport Fire Department	6	XBO - San Bernardino	OAP	Charles S. Butler	cbutler@lawa.org
4	Needles Fire Department	6	XBO - San Bernardino	NED	-	-
5	Baldwin Lake Volunteer Fire Department	6	XBO - San Bernardino	BLF	Lawrence J. Winslow	mtowns@smcfire.org
6	San Bernardino Fire Department	6	XBO - San Bernardino	BDO	Thomas P. Hannemann	hannemann_th@sbcity.org
7	Carlsbad Fire Department	6	XSD - San Diego	CBD	Mike Calderwood	michael.calderwood@carlsbadca.gov
8	Beaumont Fire Department	6	XRI - Riverside	BMT	John Hawkins	needupdate@mars.com
9	Sycuan Fire Department*	6	XSD - San Diego	SYC	Zach Carrillo	zcarrillo@sycuan-nsn.gov
10	CDCR - Richard J Donovan Corr'l Fac	6	XSD - San Diego	RJD	Jesse Corrales	jesse.corrales@cdcr.ca.gov
11	Heartland Communications Facility Authorit	6	XSD - San Diego	HTL	Valerie Nellis-Anderson	vnellis@heartlandfire.net
12	Blythe Fire Department	6	XRI - Riverside	BLY	Billy Kem	-
13	Winterhaven Fire Protection District	6	XIM - Imperial	WNT	Steven M. Taylor	chieftaylor@digitaldune.net
14	Yucaipa Fire and Paramedic Department	6	XBO - San Bernardino	YUC	Grant Malinowski	grant.malinowski@fire.ca.gov
15	Imperial Beach Fire Department	6	XSD - San Diego	IMB	John French	jfrench@imperialbeach.ca.gov

Module 5: Troubleshooting and Support

Program Assistance

Please contact CFRCC@CalOES.CA.gov for program questions and guidance related to the FAST application and mutual aid processes and procedures.

System Support

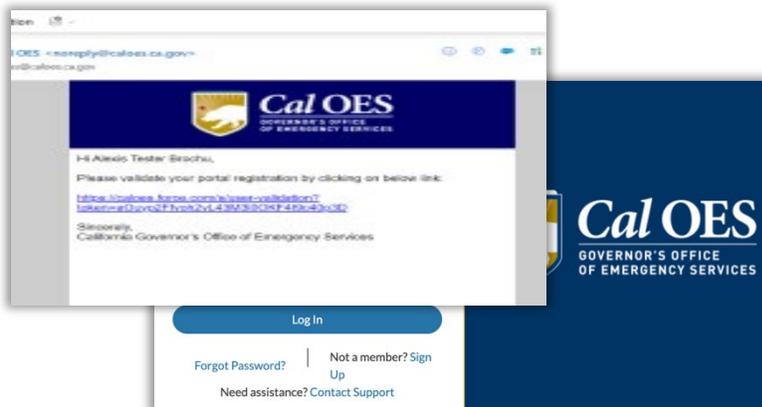
The Cal OES Engage Enterprise Support Team may be contacted at Engage.Support@CalOES.CA.gov for any technical issues within the application.

You will receive an automated reply with your Support Case number and a Support Agent will be in touch as soon as possible to investigate and resolve the issue.

Forgot Password

Navigate to the Cal OES Engage Community Portal and click *Forgot Your Password?*

- Enter your Username.
 - Click the *Forgot Password* button.
- Check your inbox for an email titled *Finish resetting your Salesforce password.*



- Click the link in the email.
 - Answer your security question and click *Next*.
 - Enter a new password and click *Change Password*.
 - Success! Your password is reset, and you are now in the Community Portal.

Future Enhancement Support

Enhancements or change requests for the FAST application must be submitted to Cal OES Fire and Rescue for initial evaluation. If validated and approved, the Cal OES FAST Product Owner submits the request for development to the Cal OES Engage Enterprise Support Team. This team will coordinate with the Product Owner and the development team to prioritize and implement the requested enhancement or change to the application.

Enhancements in the product backlog at the time of publication include:

- Integration to the Cal OES Fire and Rescue Slack application for notifications/alerts
- Integration to the Cal OES Fire and Rescue Esri application MACS 405 dashboard
- Configuring and assigning multi-county/agency teams to a local agency (e.g., IMT)
- Enabling additional Print PDF reports for various pages (e.g., Assigned Resources)
- Implementing search and filter functionality for various pages (e.g., Contacts)

Appendices

OVERHEAD POSITION LIST	
Position Name	Acronym
Strike Team Leader, Engine	STEN
Strike Team Leader, Engine - Trainee	STEN-T
Communications Unit Leader	COML
Communications Unit Leader - Trainee	COML-T
Emergency Medical Technician, Fireline	EMTF
Emergency Medical Technician, Fireline - Trainee	EMTF-T
Paramedic, Fireline	EMPF
Paramedic, Fireline - Trainee	EMPF-T
Safety Officer, Line	SOFR
Safety Officer, Line - Trainee	SOFR-T
Public Information Officer	PIOF
Public Information Officer - Trainee	PIOF-T
Division/Group Supervisor	DIVS
Division/Group Supervisor - Trainee	DIVS-T
Status Check-In Recorder	SCKN
Status Check-In Recorder - Trainee	SCKN-T
Staging Area Manager	STAM
Staging Area Manager - Trainee	STAM-T
Situation Unit Leader	SITL
Situation Unit Leader - Trainee	SITL-T
Plans Section Chief, Type 3	PSC3
Rapid Extraction Module Support Team	REMS Team

APPARATUS RESOURCE LIST

OES Unit #	Item Name	Entity
E-#	Engine, Type I	Both
	Engine, Type III	Both
	Engine, Type VI	Both
WT-#	WT, Type I	Both
	WT, Type II	Local
OES ISU #	OES ISU	OES
HM-#	HM, Type I	Local
	HM, Type II	Both
	US&R, Type I	Both
	US&R, Type II	Both
RT-#	Rescue Trailer	OES
SF/S&R #	SF/S&R, Type I	Both
	SF/S&R, Type II	Local
	SF/S&R, Type III	Local
	SF/S&R, Type IV	Local
	Dozer, Type I	Local
	Dozer, Type II	Local
	Dozer, Type III	Local
	Crew, Type I	Local
	Crew, Type II	Local
	Crew, Type II IA	Local
	Helicopter, Type I	Local
	Helicopter, Type II	Local
	Helicopter, Type III	Local
	Truck Co, Type I	Local
	Truck Co, Type II	Local
	Ambulance, Type I	Local
	Ambulance, Type II	Local
	Fire Boat, Type I	Local
	Fire Boat, Type II	Local
	Fire Boat, Type III	Local

STATEWIDE FIRESCOPE MACS 405 EXAMPLE

STATEWIDE FIRESCOPE MACS 405 AVAILABLE RESOURCE STATUS Thu Feb 15 17:49:05 GMT 2024															
OES Resources	Region I		Region II		Region III		Region IV		Region V		Region VI		Totals		OES Resources
Available Resources	SR	ST	SR	ST	SR	ST	SR	ST	SR	ST	SR	ST	SR	ST	Available Resources
Engines, Type I	0	4	1	5	3	0	3	4	0	2	3	5	0	22	Engines, Type I
Engines, Type III	3	2	4	0	0	1	2	2	4	0	4	3	2	11	Engines, Type III
Engines, Type VI	2	3	4	2	0	0	4	2	1	1	2	4	3	14	Engines, Type VI
WT, Type I	2	-	2	-	2	-	1	-	2	-	2	-	11	-	WT, Type I
OES ISU, Type I	2	-	1	-	1	-	1	-	1	-	1	-	7	-	OES ISU, Type I
HM, Type II	2	-	3	-	2	-	2	-	2	-	1	-	12	-	HM, Type II
SF/S&R, Type I	5	-	3	-	0	-	3	-	0	-	2	-	13	-	SF/S&R, Type I
Rescue Trailer	1	-	2	-	2	-	2	-	3	-	5	-	15	-	Rescue Trailer
Local Resources	Region I		Region II		Region III		Region IV		Region V		Region VI		Totals		Local Resources
Available Resources	SR	ST	SR	ST	SR	ST	SR	ST	SR	ST	SR	ST	SR	ST	Available Resources
Engines, Type I	2	0	0	1	4	1	1	0	0	0	0	0	2	3	Engines, Type I
Engines, Type III	2	0	4	0	3	0	2	0	0	0	0	0	1	2	Engines, Type III
Engines, Type VI	2	0	3	0	4	0	1	0	0	0	0	0	0	2	Engines, Type VI
WT, Type I	2	-	2	-	3	-	2	-	0	-	0	-	9	-	WT, Type I
WT, Type II	2	-	0	-	0	-	2	-	0	-	0	-	4	-	WT, Type II
HM, Type I	2	-	0	-	0	-	1	-	0	-	0	-	3	-	HM, Type I
HM, Type II	4	-	2	-	3	-	2	-	0	-	0	-	11	-	HM, Type II
US&R, Type I	4	-	1	-	2	-	0	-	0	-	0	-	7	-	US&R, Type I
US&R, Type II	4	-	3	-	3	-	0	-	0	-	0	-	10	-	US&R, Type II
SF/S&R, Type I	4	-	3	-	0	-	0	-	0	-	0	-	7	-	SF/S&R, Type I
SF/S&R, Type II	4	-	0	-	0	-	0	-	0	-	0	-	4	-	SF/S&R, Type II
SF/S&R, Type III	4	-	0	-	0	-	0	-	0	-	0	-	4	-	SF/S&R, Type III
SF/S&R, Type IV	0	-	0	-	0	-	0	-	0	-	0	-	0	-	SF/S&R, Type IV
Dozer, Type I	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Dozer, Type I
Dozer, Type II	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Dozer, Type II
Dozer, Type III	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Dozer, Type III
Crew, Type I	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Crew, Type I
Crew, Type II	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Crew, Type II
Crew, Type II IA	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Crew, Type II IA
Helicopter, Type I	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Helicopter, Type I
Helicopter, Type II	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Helicopter, Type II
Helicopter, Type III	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Helicopter, Type III
Truck Co, Type I	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Truck Co, Type I
Truck Co, Type II	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Truck Co, Type II
Ambulance, Type I	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Ambulance, Type I
Ambulance Type II	4	-	0	-	0	-	0	-	0	-	0	-	4	-	Ambulance Type II