



# MARS

Mutual Aid Reimbursement System

# Mutual Aid Reimbursement System (MARS)

## ANNOUNCEMENT

California Governor's Office of Emergency Services Fire and Rescue Division is excited to announce the Mutual Aid Reimbursement System (MARS) is now available statewide. This application started with a pilot phase in August 2021 and is expanding in 2023. This new system replaces the current process of reimbursement to California Fire and Rescue Mutual Aid Agencies under the terms of the California Fire Assistance Agreement (CFAA).

## MARS ROLLOUT

All 2023 CFAA reimbursements will be processed through the MARS application.

Cal OES will be hosting trainings throughout the state where local government fire agencies will have the opportunity to learn how to navigate through MARS, understand how the system will influence the workflow of reimbursements, and ask questions. Please visit the Cal OES website for more information on upcoming trainings in your area.

For assistance with MARS, please refer to the step-by-step [Help Guide](#), [Frequently Asked Questions](#), or contact Cal OES reimbursement staff.

***We appreciate your support in making MARS a success!***

## WHAT IS MARS?

The [Mutual Aid Reimbursement System \(MARS\)](#) is a web-based application that is managed by Cal OES and utilized by all fire agencies that respond under the California Fire and Rescue Mutual Aid System. The intent of this system is to reimburse local government ordered and requested through the California Fire Assistance Agreement (CFAA). The reimbursement process will be housed on one platform that is easily accessible to Cal OES, the paying entities, and the responding fire agencies.

## UPDATES

[Click here](#) to visit the Cal OES website for updates on MARS including upcoming training opportunities.

## CONTACT

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## INFORMATION

Scan to visit the Cal OES website for more information.



## EFFICIENCY GAINS

- Reduce reimbursement times for mutual aid responders
- Provide an improved user interface to streamline data entry and access
- Real time updates on the status of reimbursement documentation