



Cal OES

GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

**Welcome to the Statewide
Emergency Preparedness
Coordination Group and CA-ESF
Working Group Combined Meeting
March 7, 2024**





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**We are on a
break
please return at
__2:15__**





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**Thank you everyone for attending the
Meeting!**

FEMA R9 Operational Planning Branch

March 2024



FEMA

Agenda

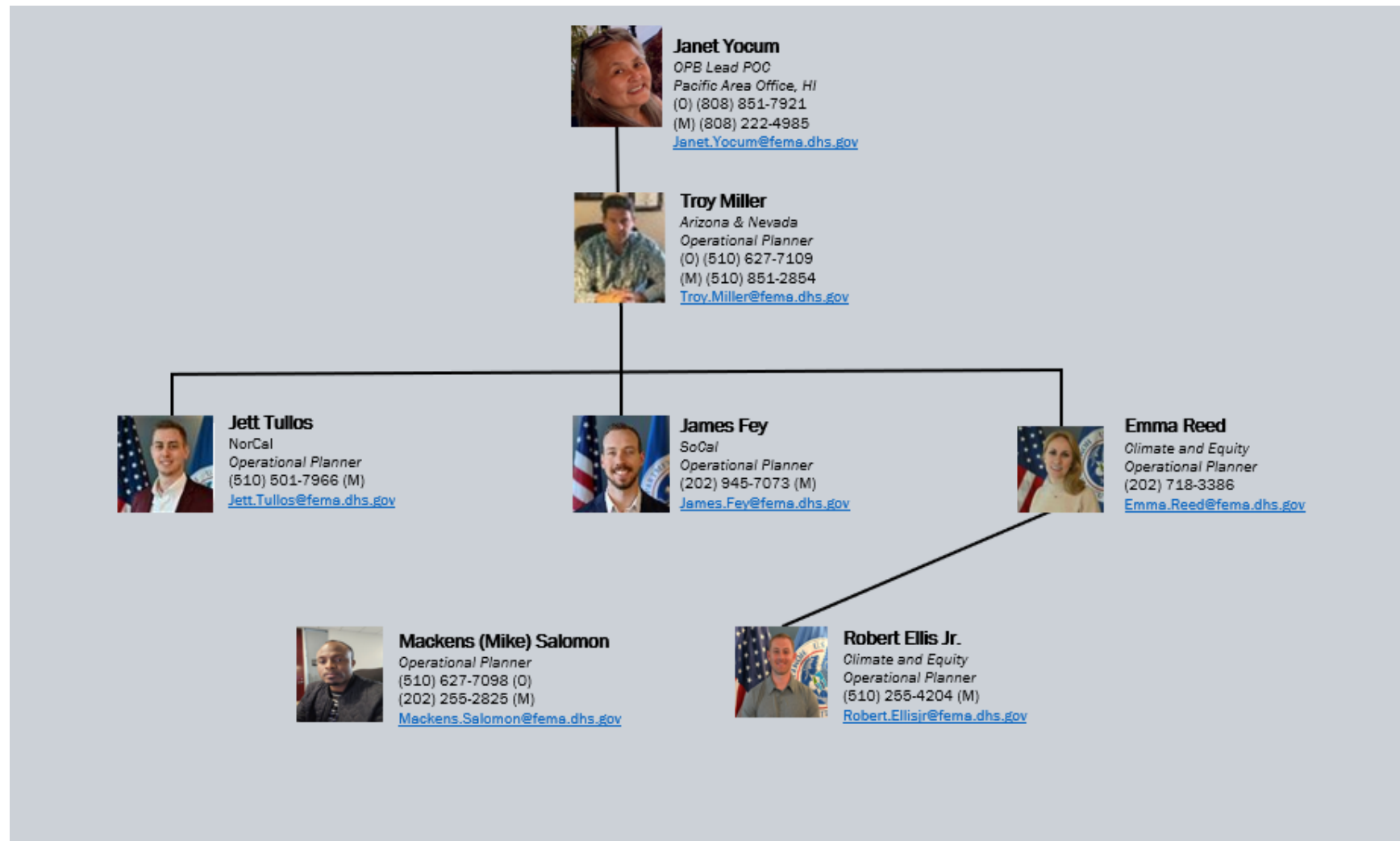
- Organizational Chart(s)
- Mission and Objectives
- Ongoing Projects and Upcoming Events
- Q&A



Response Division - Organizational Chart

- Division Director
 - Johanna Johnson, effective Jan. 28, 2024
- Operations Manager
 - Shawn Matz resuming Operations Manager status full-time
- Operations Integration (i.e., Regional Watch Center)
 - Scott Lee Branch Chief for RWC
- Operational Planning
 - Janet Yocum currently serving as OPB Lead POC
- Logistics
 - Roberto Cuevas remains as Logistics Branch Chief (met with Cal OES Jan. 22)

OPB – Organizational Chart



FEMA

OPB - Mission

- We develop and review plans (deliberate, crisis action, functional and consequence management) that support response efforts for potential disasters impacting FEMA Region 9. This includes coordinating and collaborating across all the divisions, disciplines, State, Local, Tribal, and Territorial (SLTT) governments, and other federal agencies (OFA)



OPB - Objectives

- Develop integrated and well-formulated plans that encompass climate and equity holistically
 - Utilize plans during incidents
- Support response efforts effectively:
 - Incident Management Assistance Team (IMAT)
 - Regional Response Coordination Center (RRCC)
 - Deployments
- Work together as a team, valuing each other's strengths and backfilling the gaps
- Empower and celebrate the team
- Give helpful, thoughtful, constructive feedback

Active Planning Efforts

- Mawar Resilience Project
- 2024 National Level Exercise
- 2026 Men's World Cup
- Kinetic Strike Appendix
- American Samoa Deliberate Plan
- 2028 Olympics/Paralympics (Los Angeles)
- RRCC SOP Development

Q&A



FEMA

Contact Information

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Michael Warren – Director of the State Operations Center

State Operations Center (SOC) Updates

- Standard Operating Procedures (SOP)
- Updated Planning Cycle
- Advance Planning and Intelligence Unit (APIU)
- Enhanced Monitoring Activation Level
- Resource Request System (RRS)
- Interim SOC – and optional tour

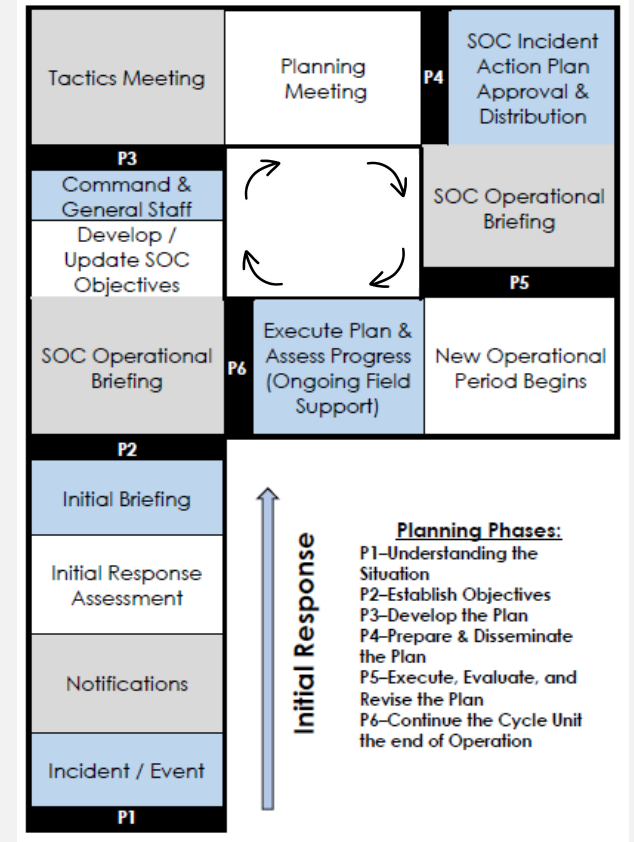
State Operations Center (SOC) Standard Operating Procedures

- 48 SOPs Updated
- Reviewed Annually – June
- Updated After Each Activation
- Task Forces (generic and Priorities Populations TF)
- Additional SOPs as Needed

SOC SOP Status Tracker						
SOP	Initial Review	Stakeholder (TF) Review	Perm IST Section Lead Review	Deputy SOC Leadership Review	SOC Leadership Review	Completed
X=Represents what stage the SOP is currently in						
Management						
SOC Director & Deputy Director	X	X	X	X	X	X
Access and Functional Needs Liaison	X	X	X	X	X	X
Tribal Liaison	X	X	X	X	X	X
Business Operations Center Liaison	X	X	X	X	X	X
Legislative and External Affairs Liaison	X	X	X	X	X	X
Legal Advisor	X	X	X	X	X	X
Public Information Officer	X	X	X	X	X	X
Health & Safety						
Safety Officer	X	X	X	X	X	X
Peer Support Officer	X	X	X	X	X	X
Operations						
Operations Chief and Deputy	X	X	X	X	X	X
Mission Coordinator	X	X	X	X	X	X
Mission Resource Request	X	X	X	X	X	X
Task Force	X	X	X	X	X	X
SOC Fire Representative	X	X	X	X	X	X
SOC Law Representative	X	X	X	X	X	X
SOC Utilities Representative	X	X	X	X	X	X
SOC ESF Agency Representative	X	X	X	X	X	X
PPE Distribution SOP	X	X	X	X	X	X
SOC Recovery Representative SOP	X	X	X	X	X	X
Planning & Intel						
Planning Section Chief (PSC)/Deputy PSC	X	X	X	X	X	X
Advance Planning and Intelligence	X	X	X	X	X	X
Incident Action Plan	X	X	X	X	X	X
Situation Status Report	X	X	X	X	X	X
Everbridge	X	X	X	X	X	X
Situation Cell						
Situation Cell & SOC Transition	X	X	X	X	X	X
UGG Procedures	X	X	X	X	X	X
PSPS	X	X	X	X	X	X
7 Day Forecast	X	X	X	X	X	X
Situation Cell ITA	X	X	X	X	X	X
Situation Cell Duty Officer	X	X	X	X	X	X
Enhanced Watch and Incident Reporting	X	X	X	X	X	X
Logistics						
Logistics Chief	X	X	X	X	X	X
Deputy Logistics Chief	X	X	X	X	X	X
Services and Support Branch Leader	X	X	X	X	X	X
Personnel Order Unit Leader	X	X	X	X	X	X
Information Technology Coordinator	X	X	X	X	X	X
Fleet Management Unit Leader	X	X	X	X	X	X
Food Unit Leader	X	X	X	X	X	X
Communications Unit Leader	X	X	X	X	X	X
Facilities Unit Leader SOP	X	X	X	X	X	X
Check-in/Check Out Coordinator	X	X	X	X	X	X
External Support Branch Leader	X	X	X	X	X	X
State Staging Area Unit Leader	X	X	X	X	X	X
Finance & Administration						
Timekeeping	X	X	X	X	X	X
Contracts-Procurement	X	X	X	X	X	X
Finance & Admin Chief/Deputy SOP	X	X	X	X	X	X
Financial Review SOP	X	X	X	X	X	X
Travel Unit	X	X	X	X	X	X

State Operations Center (SOC) Updated Planning Cycle

- SOC Planning “P” updated, now includes a Tactics meeting, led by Operations
 - Tactics meeting established to identify mission assignments to enhance coordination across State/Regions
- Objectives Meeting now organized by SOC Sections
- Goal: Incident Action Plan provides better all-around situational awareness



State Operations Center (SOC) Advance Planning and Intelligence Unit (APIU)

- Fully reintegrated with Planning & Intel Section
- Position specific training, leadership role development, and exercises for Q1,Q2 2024
- 2x a month APIU workgroup meetings began March 2024; process & communication topics
- Expanding partnerships with NASA/JPL for remote sensing heat map incident products



State Operations Center (SOC)

Enhanced Monitoring

Activation Level	Conditions/Definition	Staffing Guidelines
Level 1	<ul style="list-style-type: none"> Complex or Catastrophic disaster, requiring comprehensive state-level response and/or assistance 	<ul style="list-style-type: none"> Full Staffing Key Branches/Units Mission essential CA-ESFs Integration of federal response
Level 2	<ul style="list-style-type: none"> Large-scale disaster, requiring high amount of state involvement 	<ul style="list-style-type: none"> Full Staffing Key Branches/Units Mission essential CA-ESFs activated
Level 3	<ul style="list-style-type: none"> Small to Moderate Disaster or Pre-Planned Event 	<ul style="list-style-type: none"> Minimal/Targeted Staffing <ul style="list-style-type: none"> Command and General Staff Key Branches/Units Mission essential CA-ESFs activated
Enhanced Monitoring	<ul style="list-style-type: none"> Enhanced monitoring for potential developing event 	<ul style="list-style-type: none"> Situation Cell Duty Officers
Steady - State	<ul style="list-style-type: none"> Warning Center maintains situational awareness 	<ul style="list-style-type: none"> Duty Officers



Modernized & Data-Driven Resource Request System

Increased transparency for Operational Areas and
Emergency Support Function partners

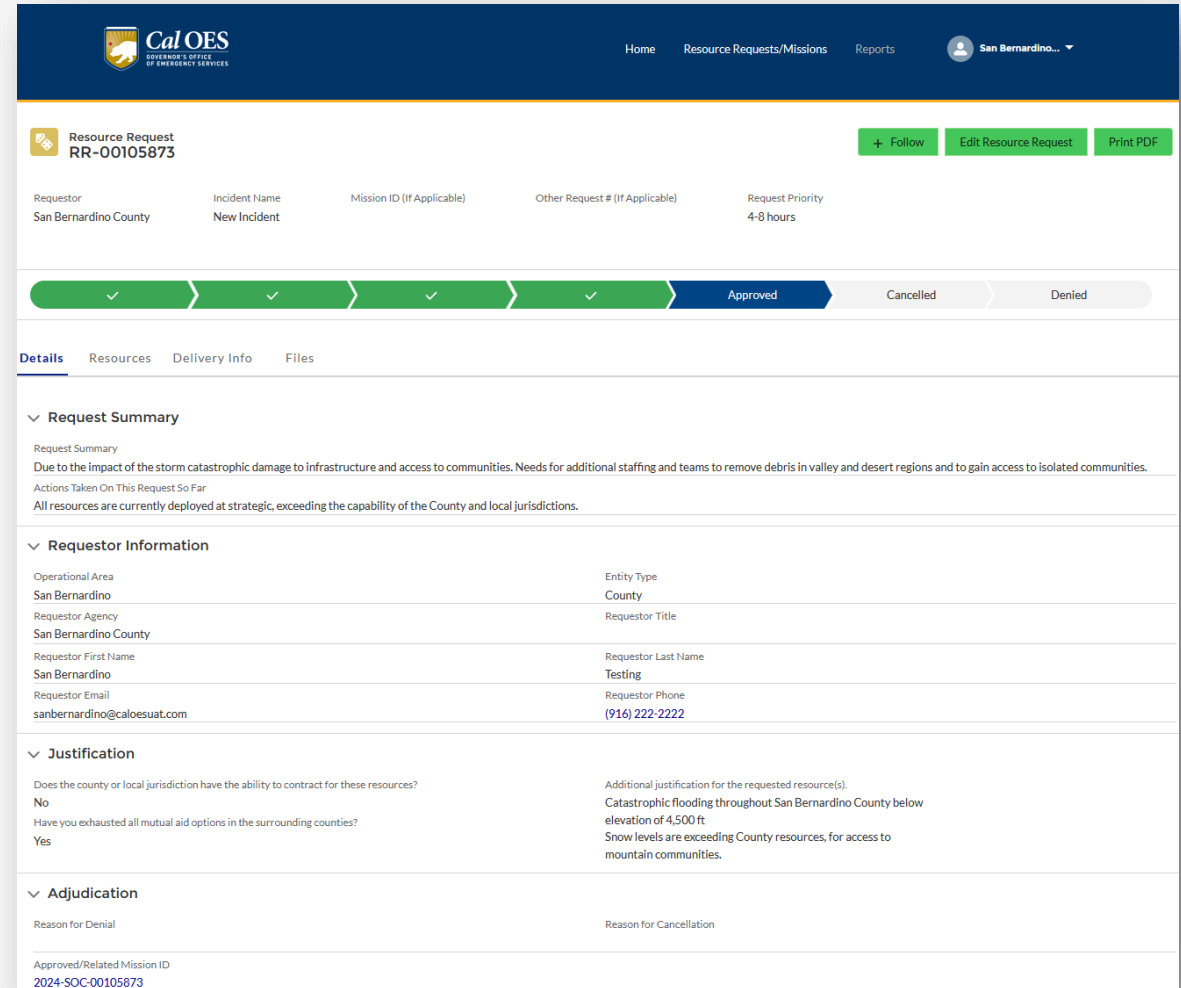
Integrated communication features to improve
coordination and reduce bottlenecks

Digital paper trail to document critical mission task details
and facilitate cost recovery

Robust reporting and dashboard capabilities providing
real-time mission intelligence

Intuitive user interface with tooltips to improve navigation
and workflow tasks

No software licensing costs for Operational Areas or
Emergency Support Function Partners



The screenshot displays the Cal OES Resource Request System interface. At the top, the Cal OES logo and navigation links (Home, Resource Requests/Missions, Reports) are visible. The user is logged in as San Bernardino. The main section shows a resource request for San Bernardino County, titled "New Incident", with a mission ID and a request priority of 4-8 hours. A progress bar indicates the request is in the "Approved" stage. Below the progress bar, the "Details" tab is selected, showing a request summary, requestor information, justification, and adjudication details.

Requestor	Incident Name	Mission ID (If Applicable)	Other Request # (If Applicable)	Request Priority
San Bernardino County	New Incident			4-8 hours

Request Summary

Request Summary
Due to the impact of the storm catastrophic damage to infrastructure and access to communities. Needs for additional staffing and teams to remove debris in valley and desert regions and to gain access to isolated communities.
Actions Taken On This Request So Far
All resources are currently deployed at strategic, exceeding the capability of the County and local jurisdictions.

Requestor Information

Operational Area	Entity Type
San Bernardino	County
Requestor Agency	Requestor Title
San Bernardino County	
Requestor First Name	Requestor Last Name
San Bernardino	Testing
Requestor Email	Requestor Phone
sanbernardino@caloesuat.com	(916) 222-2222

Justification

Does the county or local jurisdiction have the ability to contract for these resources?	Additional justification for the requested resource(s).
No	Catastrophic flooding throughout San Bernardino County below elevation of 4,500 ft
Have you exhausted all mutual aid options in the surrounding counties?	Snow levels are exceeding County resources, for access to mountain communities.
Yes	

Adjudication

Reason for Denial	Reason for Cancellation

Approved/Related Mission ID
2024-SOC-00105873

State Operations Center (SOC)

Interim SOC

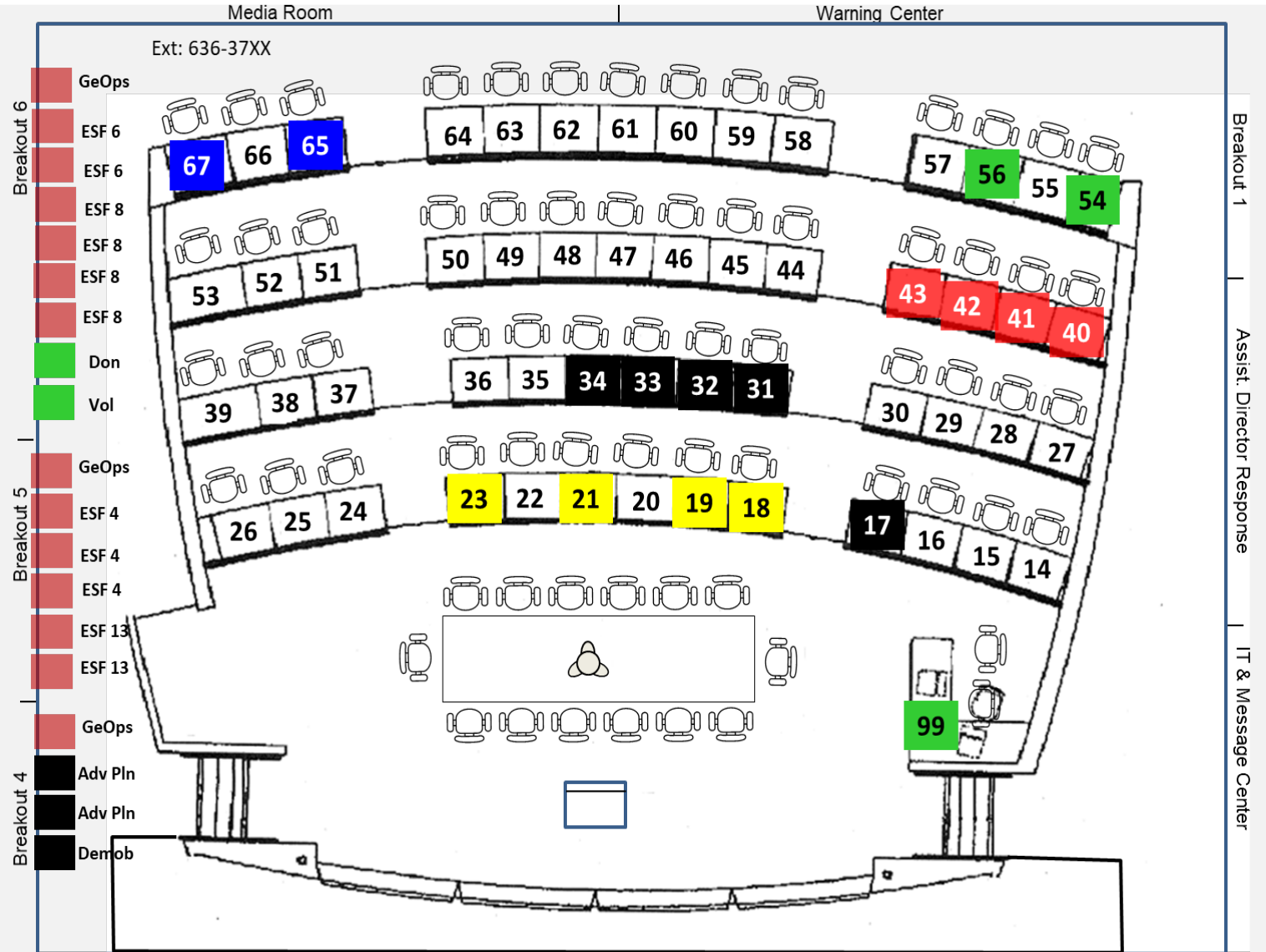
Current SOC

- 54 Workstations
- 5 Breakout Rooms

Remodled SOC

- Level Floor
- 6 Pods with 10 Workstations Each
- Updated SOC Wall

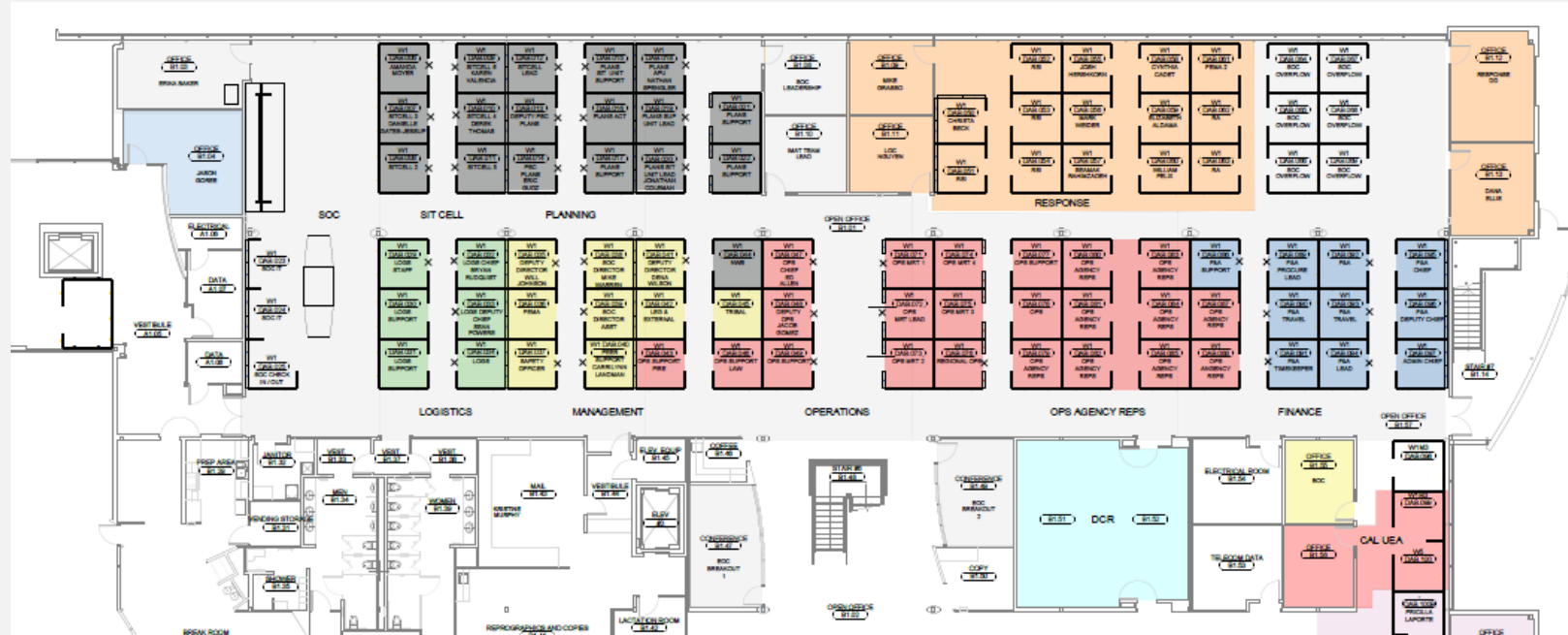
Construction time about 1.5 years



State Operations Center (SOC) Interim SOC

Interim SOC

- 73 Cubicles
- 3 Meeting Rooms
- BOC and Utilities Rooms
- Temporary SOC Wall
- MPR Available



State Operations Center (SOC)

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