



**MEETING MINUTES  
LONG RANGE PLANNING COMMITTEE (LRPC)  
Teleconference  
May 19, 2020  
Video Conference Pursuant to EO N-29-20**

**MEMBERS PRESENT:**

(Chair) Chris Herren, California Fire Chiefs Association (CFCA)  
Chuck Berdan, Association of Public Safety Communications Officials (APCO)  
Alicia Fuller, California Highway Patrol (CHP)  
(Co-Chair) Lee Ann Magoski, California Chapter of the National Emergency Number Association (CALNENA)  
Rosa Ramos, California Chapter of the National Emergency Number Association (CALNENA)  
No Rep on Call, California Police Chief's Association

**REPRESENTATIVES:**

Paul Troxel, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)  
Ryan Sunahara, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)  
Chereise Bartlett, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)  
Anne Leal-Abdalah, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)  
Natasha Potter, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)  
Curt Guillot, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)  
Deirdre Mortensen, California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch)

**I) CALL TO ORDER**

LRPC Chris Herren called the meeting to order.

**II) REVIEW OF MEETING MINUTES**

February Minutes motion to approve, Chuck Berdan, Alicia Fuller, seconded the motion. The motion carried, All In Favor.

**III) CA 9-1-1 BRANCH UPDATES**

Ryan Sunahara provided update on the Text-to-9-1-1 update, there is no change to PSAP. The current Text contract has been extended pending full NG 9-1-1 deployment. There are about 70 PSAPs that have not requested Text deployment. The 9-1-1 Branch team is working with those agencies to get Text deployed to support AB 1168.



Ryan provided an update on the RapidDeploy Text-from-9-1-1 feature. This is a true SMS chat from each PSAP. The training is supported through RapidDeploy and the roll out was a virtual push from RapidDeploy to all agencies that had the RapidDeploy EDG device already installed.

The NG 9-1-1 deployment is moving forward. Ryan updated the status of deployment and how the vendors will improve communication to the PSAP during deployment. The 9-1-1 Branch is working with the PNSP and RNSPs to coordinate deployment and communication to the PSAP to help collaborate PSAP site visits.

Ryan described the PSAP checklist that was created to showing all PSAP tasks that need to be completed to support NG 9-1-1 deployment.

Ryan updated the LRPC on the PSAP Manager outreach meetings the 9-1-1 Branch has conducted. The next round of meetings scheduled for June 23<sup>rd</sup> and 25<sup>th</sup>.

Comcast circuit deployment, scheduling 10-12 PSAPs per week to install the Comcast IP circuit.

Ryan provided an update on the CPE RFP evaluations with expected contract execution June 30<sup>th</sup>. All new CPE solutions are required to be validated in the CA 9-1-1 Branch NG 9-1-1 Lab. An update on the NG 9-1-1 Lab was provided and how the current solutions will be configured with Legacy and NG 9-1-1 services.

#### **IV) TEXT-TO-9-1-1 TRANSITION**

Provided in the Branch update.

#### **V) POLICY ROUTING**

No discussion from the work groups. Chris requested Policy Based Routing be added to the Operations Manual. Paul and Ryan will look at adding this to the NG 9-1-1 chapter.

#### **VI) AB911 FEASIBILITY STUDY**

Joel from 911 Authority provided an overview of the Manny Alert Act, AB 911 Feasibility Study. Joel provided the background of the Manny Alert Act and what is required in AB 911. update, drafted survey due to the CA 9-1-1 Branch for review within the next week. Once reviewed the drafted survey will be approved and based on COVID-19 restrictions the Branch and vendor supporting AB 911 will develop a plan to distribute the survey and collect data. The drafted report will be



due to the 9-1-1 Advisory Board in the fall for review and approval to go to Legislature in January 2021.

#### **VII) REGIONAL WORKING GROUPS**

Josh Armstrong provided an update from the LA Region NG 9-1-1 Task Force. In the last meeting 911 Authority used the Task Force members to validate the survey and provide feedback. Josh also provided an overview of the COVID-19 meetings from the 9-1-1 Branch and the resources shared. Josh asked the 9-1-1 Branch if the RapidDeploy Text-from-9-1-1 solution can be configured with a number from each agency. The 9-1-1 Branch will run that question through RapidDeploy.

Rosa Ramos provided an overview of the Northern Region NG 9-1-1 Task Force meetings, during the meetings the discussion was around the AB 911 feasibility study and the COVID-19 resources.

#### **VIII) GEOGRAPHICAL INFORMATION SYSTEM (GIS) WORKING GROUPS**

There were no updates available regarding the GIS working group.

#### **IX) AGENDA ITEMS FOR FUTURE MEETINGS**

Create a standing agenda item and 9-1-1 Branch draft up idea of committee to vet through LRPC. Creating a committee or working group to collect COVID-19 data from the PSAPs and creating a resource library.

#### **X) PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA**

Paul provided an update to the ATA reimbursements and considerations from the 9-1-1 Branch. Recommended to allow 19/20 funds to carry over to 20/21. The 9-1-1 Branch will review.

#### **XI) ADJOURN**

Next LRPC is Tuesday, August 18, 2020, 1:00 p.m., followed by the Advisory Board on Wednesday, August 19, 2020, 10:00 a.m.

Chuck Berdan motioned. Lee Ann Magoski, seconded at 2:44