



State of California  
**Long Range Planning Committee**  
MEETING MINUTES

April 19, 2022 – 1:00PM – 4:00PM PST



**Item   Agenda Topic**

**I   CALL TO ORDER – ROLL CALL 1:05**

**Members Present:**

(Chair) Chris Herren, California Fire Chief's Association

Alicia Fuller, California Highway Patrol (CHP)

Lee Ann Magoski, California Chapter of the National Emergency Number Association (CALNENA)

Don Jones, Alternate, California Chapter of the National Emergency Number Association (CALNENA)

**Members Absent:**

Desi Calzada, Association of Public Safety Communications Officials (APCO)

Jody Patt, California Police Chiefs Association (CPCA)

**II   APPROVAL OF PREVIOUS MEETING MINUTES**

February meeting minutes will be reviewed at the May meeting.

**III   CA 9-1-1 BRANCH STRATEGIC UPDATES**

Budge discussed the 9-1-1 Branch Strategic Plan and the feedback received from the LRPC members. Budge did provide an update, the feedback has been incorporated into the plan and has been shared with the LRPC members, Advisory Board members, and posted on our website.

Budge updated the LRPC members on Real Time Text to 9-1-1. He further discussed the transition to Next Gen Text to 9-1-1 to happen by June.

Budge discussed AB 988, bids, and questions are due May with the contract award will be June. Budge also discussed the Data analytics RPF released April 7, questions due 28<sup>th</sup> and the contract will be awarded at end of June

The CA 9-1-1 Branch is working with vendors in the next few weeks to move forward with Cloud CPE. Vendors need to come to the 9-1-1 Lab to validate prior to being able to sell and install at any PSAP.

Budge discussed with the LRPC members about System Monitoring Dashboard and what specifically what information is important. The information discussed will be shared with the NG 9-1-1 Service Providers.

Budge updated the LRCP members on 988. The CA 9-1-1 Branch was able to hire limited term positions. Cal OES taking a lead role on technology side, and SETNA will not be used for 988.

**IV   RECRUITING AND RETENTION INFORMATION DEVELOPMENT DISCUSSION**

The CA 9-1-1 Branch acknowledges that there is a problem and Budge asked how can the state help? Lee Ann stated there is about 50% wash out rate,



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create engine to track hire to quit date and requested some sort of data/study for assistance with recruitment.

Budge suggested a video for recruitment. Mark suggested creating a hiring template for all PSAPs to use. Alicia suggested for a video marketing making sure to be able to click on the video that directs prospects directly to hiring site. The LRPC members asked the 9-1-1 branch to be able to start this project ASAP. How to get PSAP to participate?

A questionnaire was suggested to give to the PSAPS; but possibly giving out the questions prior or be able to save and come back to questions to increase participation. Possibly with in incentive. Suggested asking POST for data. Lee Ann wants with to be the starting platform for a long-term tool.

**V TELECOMMUNICATOR EMERGENCY RESPONSE TASKFORCE (TERT)**

No updates.

**VI AGENDA ITEMS FOR FUTURE MEETING**

It was requested to add 988 in Branch update.

**IX PUBLIC COMMENT FOR MATTERS NOT ON THE AGENDA**

LRPC Dates:

Tuesday May 17, 2022 1-4 PM

Tuesday August 16, 2022 1-4 PM

Tuesday November 15, 2022 1-4 PM

**X ADJOURN**

Meeting adjourned at 2:55PM.