



**Date: November 18, 2019**

**CA 9-1-1 BRANCH NOTICE 2019-14**

Expiration: When Superseded or Rescinded

**To:** ALL 9-1-1 COUNTY COORDINATORS  
PUBLIC SAFETY ANSWERING POINT MANAGERS

**Subject: NEXT GENERATION 9-1-1 PSAP SITE SURVEY VISITS**

As a part of the ongoing Next Generation 9-1-1 deployment for the state of California, different vendors and technicians are currently visiting PSAPs to conduct site surveys, install IP circuits, and to install RapidDeploy equipment.

The CA 9-1-1 Branch is working with each vendor and/or technician that will be visiting your PSAP. We are requesting they provide as much advance notice as possible. The CA 9-1-1 Branch is expecting each vendor or technician to provide at least a 5-7 day advanced notice, however, that may not be possible in each scenario. The vendors and technicians will provide, at a minimum, 48 hours' notice prior to their visit. Below is a list of projects that will require PSAP site visits and equipment installation:

- NG 9-1-1 vendor PSAP site survey
- There is a potential for visits from both the Prime vendor and Region vendor
- Comcast IP circuit installation
- RapidDeploy Location Accuracy deployment
- ECATS IP circuit conversion
- NG 9-1-1 trunk installation (Prime and Region vendors)
- CPE integration with NG 9-1-1
- Transition to NG 9-1-1 services

The CA 9-1-1 Branch team understands the impact of numerous site visits and the impact of various technicians performing such a large amount work in the PSAP back room. In order for us to meet our statutory requirements for NG9-1-1 deployment in the prescribed timeline, all of these PSAP visits are required. Your



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continued support and collaboration throughout this effort is greatly appreciated. If you have any questions or concerns, please reach out to your Cal OES NG 9-1-1 Project Manager or your Cal OES PSAP Advisor.

Thank you,



BUDGE CURRIER, Branch Manager

California 9-1-1 Emergency Communications Branch

Attachments: NextGen 9-1-1 Partners-Sept2019.pdf

cc: County Coordinators

California 9-1-1 Emergency Communications Branch Staff