



Date: October 24, 2019

CA 9-1-1 BRANCH NOTICE 2019-13

Expiration: When Superseded or Rescinded

To: ALL 9-1-1 COUNTY COORDINATORS
PUBLIC SAFETY ANSWERING POINT MANAGERS

Subject: NEXT GENERATION 9-1-1 SITE SURVEY VISITS

The California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) is sending this Public Safety Answering Point (PSAP) notification to inform that our Next Generation 9-1-1 (Next Gen 9-1-1) Regional Network Service Provider (RNSP) and Prime Network Service Provider (PNSP) will be in contact with you to schedule a PSAP site survey.

As an initial step to building regional and statewide ESInets, a representative from both the RNSP and PNSP are required to visit your PSAP to determine the necessary requirements for implementation of the Next Gen 9-1-1 network. The Service Providers will attempt to coordinate their visits in an effort to alleviate operational impact; however, there will be instances when this cannot happen and site surveys may occur on different dates/times. The CA 9-1-1 Branch anticipate these visits taking place in the November-December 2019 time frame.

When you are contacted to schedule your site visit(s), please be sure to provide your specific security requirements for access to your equipment room as well as any additional special instructions.

Included is a template of the PSAP Site Survey form. Please review the highlighted portions - the RNSP and PNSP will need to work with you and/or your IT personnel to complete these sections.

Central Region Network Service Provider (RNSP): NGA911

Point of Contact: Alicia Caddy (951) 551-8405; alicia.caddy@NGA911.com

Prime Network Service Provider: Atos

Point of Contact: Clint Craighead (405) 659-2666; clint.craighead@atos.net



If you have any specific questions or concerns regarding the site survey process, please direct them to your Cal OES NG9-1-1 Project Manager, Angela Chen, at tiffany.howard@caloes.ca.gov or (916) 657-9233 desk, (925) 775-5460 mobile.

Thank you,

Tiffany Howard

Tiffany Howard
NG9-1-1 Project Manager
California 9-1-1 Emergency Communications Branch

Attachments: CA 9-1-1 Branch Notice 2019-13 NG9-1-1 Central Region PSAP Site
Survey Visits.pdf
PSAP Site Survey Form.pdf

cc: State 9-1-1 Advisory Board Member
California 9-1-1 Emergency Communications Branch Staff