



**Date: September 10, 2019**

**CA 9-1-1 BRANCH NOTICE 2019-09**

Expiration: When Superseded or Rescinded

**To:** ALL 9-1-1 COUNTY COORDINATORS  
PUBLIC SAFETY ANSWERING POINT MANAGERS

**Subject: REVISIONS OF THE CALIFORNIA 9-1-1 OPERATIONS MANUAL- CHAPTERS III  
AND XI**

The California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) has revised Chapter III – Funding, and created Chapter XI – GIS Funding for NG9-1-1, in the California 9-1-1 Operations Manual.

In Chapter III, the following changes have been made:

- Console furniture is eligible for purchase with PSAP CPE residual funding.
- Dispatch chairs are eligible for purchase with PSAP CPE residual funding.
- Funding level 5 has been reinstated for PSAPs that answer at least 15,000 9-1-1 calls per month.
- The cap for residual spending as a percentage of total allotment has been removed.
- The Geographic Information System (GIS) Funding Policy has been discontinued.
  - All PSAPs with active allotments will have a deadline of 17:00 PST on September 16 to submit price quotes and SOWs.

Chapter III is available online:

<http://www.caloes.ca.gov/PublicSafetyCommunicationsSite/Documents/004-ChapterIIIFunding.pdf>

Chapter XI has been created to reflect the new GIS allotment, made available to Cities and Counties in an effort to prepare California for Next Gen 9-1-1 call delivery.



Chapter XI is available online:

<https://www.caloes.ca.gov/PublicSafetyCommunicationsSite/Documents/012-ChapterXIGISFunding.pdf>

Questions regarding revisions to Chapter III should be directed to your assigned CA 9-1-1 Branch Advisor. Questions regarding Chapter XI should be directed to Natasha Potter at [Natasha.potter@caloes.ca.gov](mailto:Natasha.potter@caloes.ca.gov) or (916) 657-6119.

Sincerely,



BUDGE CURRIER, Branch Manager  
California 9-1-1 Emergency Communications Branch

Cc: State 9-1-1 Advisory Board Member  
California 9-1-1 Emergency Communications Branch Staff