



Date: March 27, 2020

CA 9-1-1 BRANCH NOTICE 2020-13

Expiration: When Superseded or Rescinded

To: ALL NG 9-1-1 SERVICE PROVIDERS

Subject: RESOURCES AVAILABLE DURING THE COVID-19 STATE OF EMERGENCY

As we face this unprecedented state of emergency in response to the COVID-19 pandemic, the CA 9-1-1 Branch is extending our help as you seek resources to support the specific needs of your PSAP. On March 4, 2020 the Governor declared a State of Emergency and activated the Cal OES State Operations Center to support the resource needs of the state.

California has established a website that has key information related to the COVID-19 virus. The website is available at the following link: <https://covid19.ca.gov/>. To support PSAP operations, additional resources may be found at www.nasna.org and www.911.gov.

Please accept my apologies for not reaching out to offer our support to you earlier. Moving forward the CA 9-1-1 Branch will dedicate the resources needed to support your PSAP during this disaster. If you have any needs or questions, please don't hesitate to reach out.

Sincerely,

BUDGE CURRIER, Branch Manager
California 9-1-1 Emergency Communications Branch

