1. This Agreement is entered into between the State Agency and the Contractor named below:

   **STATE AGENCY'S NAME**
   California Governor's Office of Emergency Services (Cal OES)

   **CONTRACTOR'S NAME**
   Frontier Communications of America, Inc.

2. The term of this Agreement is: April 10, 2017, or upon California Department of Technology approval, whichever is the later, through April 9, 2020.

3. The maximum amount of this Agreement is: $0.00
   Zero Dollars and Zero Cents

4. The parties agree to comply with the terms and conditions of the following attachments which are by this reference made a part of the Agreement:

   Appendix A – Statement of Work
   Attachment 1.0 – Contractor's Monthly Activity Report
   Attachment 2.0 – Contractor's Monthly Service Level Agreement Compliance Report Turn-Key 9-1-1 CPE System
   Attachment 2.1 – Contractor's Monthly Service Level Agreement Compliance Report 9-1-1 CPE Host-Remote System
   Attachment 3.0 – Contractor's Sample Statement of Work Turn-Key 9-1-1 CPE System Format
   Attachment 3.1 – Contractor's Sample Statement of Work 9-1-1 CPE Host-Remote System Format
   Attachment 4.0 – Turn-Key 9-1-1 CPE System Acceptance and Authorization Checklist
   Attachment 4.1 – 9-1-1 CPE Host-Remote System Acceptance and Authorization Checklist
   Attachment 5.0 – Required Call Detail Record (CDR) Elements
   Attachment 6.0 – Call Data Record Format
   Appendix B – Budget Detail, Invoicing and Payment Provisions
   Exhibit 16 – Cost Workbook
   (*) IFB 8500-2016 in its entirety
   (*) Contractor's Final Response to IFB 8500-2016 in its entirety
   (*) Appendix C – General Provisions – Information Technology (GSPD – 401IT-09/05/2014)

   *Items shown with an Asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto.*

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

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**CONTRACTOR**

Frontier Communications of America, Inc.

**DATE SIGNED**

5-9-2017

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**STATE OF CALIFORNIA**

**AGENCY NAME**
California Governor's Office of Emergency Services (Cal OES)

**DATE SIGNED**

5/12/17

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**FULLY EXECUTED**

**Exempt per**