

REGISTRATION NUMBER

PURCHASING AUTHORITY NUMBER
 GOES - 0690

AGREEMENT NUMBER
4157-6

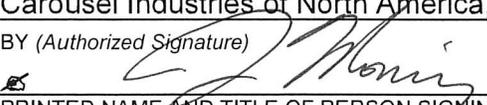
1. This Agreement is entered into between the State Agency and the Contractor named below
STATE AGENCY'S NAME
 California Governor's Office of Emergency Services (Cal OES)
CONTRACTOR'S NAME
 Carousel Industries of North America, Inc.
2. The term of this Agreement is: April 10, 2017, or upon California Department of Technology approval, whichever is the later, through April 9, 2020
3. **The maximum amount of this Agreement is:** \$0.00
 Zero Dollars and Zero Cents
4. The parties agree to comply with the terms and conditions of the following attachments which are by this reference made a part of the Agreement:

Appendix A – Statement of Work	49 pages
Attachment 1.0 – Contractor's Monthly Activity Report	1 page
Attachment 2.0 – Contractor's Monthly Service Level Agreement Compliance Report Turn-Key 9-1-1 CPE System	1 page
Attachment 2.1 – Contractor's Monthly Service Level Agreement Compliance Report 9-1-1 CPE Host-Remote System	1 page
Attachment 3.0 – Contractor's Sample Statement of Work Turn-Key 9-1-1 CPE System Format	3 pages
Attachment 3.1 – Contractor's Sample Statement of Work 9-1-1 CPE Host-Remote System Format	3 pages
Attachment 4.0 – Turn-Key 9-1-1 CPE System Acceptance and Authorization Checklist	5 pages
Attachment 4.1 – 9-1-1 CPE Host-Remote System Acceptance and Authorization Checklist	5 pages
Attachment 5.0 – Required Call Detail Record (CDR) Elements	14 pages
Attachment 6.0 – Call Data Record Format	10 pages
Appendix B – Budget Detail, Invoicing and Payment Provisions	2 pages
Exhibit 16 – Cost Workbook	12 pages
(*) IFB 8500-2016 in its entirety	140 pages
(*) Contractor's Final Response to IFB 8500-2016 in its entirety	251 pages
(*) Appendix C – General Provisions – Information Technology (GSPD – 401IT-09/05/2014)	12 pages

FULLY EXECUTED

Items shown with an Asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR	Statewide Technology Procurement Division Use Only
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)	
Carousel Industries of North America, Inc.	
BY (Authorized Signature) 	DATE SIGNED 5-12-17
PRINTED NAME AND TITLE OF PERSON SIGNING	
Jay Moniz, Corporate Contracts Manager	
ADDRESS	
659 South County Trail Exeter, RI 02822	
STATE OF CALIFORNIA	
AGENCY NAME	
California Governor's Office of Emergency Services (Cal OES)	
BY (Authorized Signature) 	DATE SIGNED 06/01/2017
PRINTED NAME AND TITLE OF PERSON SIGNING	
Sara Stillwell, Assistant Director, Administrative Services Section	
ADDRESS	
3650 Schriever Avenue Mather, CA 95655	
<input type="checkbox"/> Exempt per	

Approved
 BY JFM
 6 JUN 2017

AWARD STIPULATION

An Award Stipulation has been placed on this Agreement, until such time that the following mandatory functional requirement has been made entirely available per the base Agreement under IFB 8500-2016:

IFB Requirement 6.4.1.6, Abandon Call Detail

In the event the system detects that a 9-1-1 emergency calling party hangs up before a Telecommunicator answers the call, the system shall identify in the System Call Status Window the abandoned call ANI and ALI information.

The system shall be PSAP programmable to provide an immediate automatic call-back of the abandoned emergency calling party. This shall be a choice, since some PSAPs may desire to call back manually. No matter what source the 9-1-1 emergency call is from, the appropriate number shall be put into the Last Number Redial of the associated Telecommunicator answering IWS, which will provide one (1)-step call-back to the abandoned call number. The last number redial function shall accommodate a minimum of 10 digits and be a valid call-back telephone number.

The system shall be tested after install to insure that emergency calls are not internally held up, after trunk seizure, before ringing at a Telecommunicator IWS. From seizure to ring at the IWS, the call shall not exceed two (2) seconds, without ACD or queuing functionality incorporated.

During the conditional award, CAROUSEL INDUSTRIES OF NORTH AMERICA, INC. may not sell a system in which the feature/functionality identified above has been deemed a "mandatory requirement" in a Statement of Work (SOW) prepared by a Public Safety Answering Point (PSAP) under this Agreement. However, a SOW with either 1) the functional requirement not identified in the SOW, or 2) the functional requirement deemed an "optional requirement," would permit CAROUSEL INDUSTRIES OF NORTH AMERICA, INC. to sell said system under this Agreement.

Once formal notification of availability has been provided to the State (CalOES and the CA Department of Technology {CDT}) by CAROUSEL INDUSTRIES OF NORTH AMERICA, INC., and validated by CalOES and CDT), the base contract will be amended to remove this Award Stipulation in its entirety.

"Availability" in the context of this Award Stipulation shall mean the functionality has been installed and in productive use within an overall system for a paying customer external to CAROUSEL INDUSTRIES OF NORTH AMERICA, INC. for not less than one (1) month, in accordance with the Customer In-Use requirement identified in Section 5.8.2 of the IFB.