



March 1, 2017

TO: CALIFORNIA COMPETITIVE LOCAL EXCHANGE CARRIERS

SUBJECT: CANCELLATION OF THE EXISTING COMPETITNE LOCAL EXCHANGE CARRIER REIMBURSEMENT POLICY

Dear California Competitive Local Exchange Carriers:

The Governor's Office of Emergency Services (Cal OES) has conducted a review of all costs associated with 911 services and has determined that Cal OES is not required to pay the Competitive Local Exchange Carriers for transmitting a customer's 9-1-1 call to the 9-1-1 Selective Router. Given the State Emergency Telephone Number Account is diminishing, Cal OES is eliminating all non-mandated costs.

As a courtesy, we are providing you with a 30-day notification of the cancellation of the existing Competitive Local Exchange Carrier reimbursement policy. All current invoices received will be processed for payment. Invoices received more than thirty (30) days after the date of this letter will not be paid.

We greatly value your participation to provide access to 9-1-1 services in California. If you have questions, please feel free to contact Sofia Long, Cal OES Division Chief, CA 9-1-1 Branch, at, (916) 657-9113.

Sincerely,

A handwritten signature in blue ink that reads 'Nancy Ward'.

NANCY WARD
Chief Deputy Director