This document outlines the process and requirements for obtaining Cal OES Type II EOC credentials.
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CAL OES EMERGENCY MANAGEMENT CERTIFICATION AND CREDENTIALING VISION

The California Office of Emergency Services (Cal OES) strives to provide a state recognized pathway for those seeking professional standards in Emergency Management. Cal OES, through the California Specialized Training Institute (CSTI), has implemented an Emergency Operations Center (EOC) Position Credentialing Program. This program includes a standardized path for individuals to become credentialed to serve in specific roles in the EOC.

The EOC Position Credentialing Program is a user-driven process, based on national standards. The process consists of several elements including:

- Training
- Education
- Work Experience
- Testing
- Validation

Credentials are valid for a period of time and require a continuing education and/or refresher component.

The Cal OES EOC Credentialing Program has been designed to align with several other State and Federal projects including:

- The FEMA National Emergency Management Basic Academy
- California Incident Command Certification System
- Standardized Emergency Management System
- National Incident Management System
- NIMS National Qualification System
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## CONTENTS

Cal OES Emergency Management Certification and Credentialing Vision .................................................. 3

Introduction and Overview .......................................................................................................................... 7

   Audience ............................................................................................................................................... 7
   Purpose .................................................................................................................................................. 8
   Process .................................................................................................................................................. 8
   Policy ................................................................................................................................................... 9
   Documentation Standards ....................................................................................................................... 9
   Recertification ..................................................................................................................................... 10
   Job Shadowing ..................................................................................................................................... 10

Positions & Core Curriculum ..................................................................................................................... 11

   EOC Credentialed Positions ................................................................................................................... 11
   Baseline Coursework ............................................................................................................................. 13
   Equivalencies ........................................................................................................................................ 14
   EOC Activation .................................................................................................................................... 14

Position Specific Curriculum ...................................................................................................................... 15

   Management ......................................................................................................................................... 15
   Operations ............................................................................................................................................ 16
   Planning & Intelligence .......................................................................................................................... 17
   Logistics .............................................................................................................................................. 18

   Finance & Administration ...................................................................................................................... 19

Position Performance Rating Form (EOC 225) .......................................................................................... 20

Credential Request Submission Form ........................................................................................................ 21

Program Manager Verification Form .......................................................................................................... 22

Approved Course List .............................................................................................................................. 23

Acronyms .................................................................................................................................................. 26
INTRODUCTION AND OVERVIEW

California’s public, private, volunteer, and tribal emergency services personnel serve their communities with professionalism and dedication. The potential for communities to require disaster assistance has significantly increased. Cal OES’ EOC Position Credentialing Program promotes an enhanced level of readiness and response for day-to-day emergencies and catastrophic disasters by supporting qualified and competent staffing for EOCs, Department Operations Centers (DOCs), and other coordination centers.

The need for emergency services staff to deploy outside their jurisdiction has placed additional demands on emergency services systems. Existing mutual aid systems must guarantee swift and successful support by deploying qualified emergency services personnel to any domestic emergency/disaster.

Cal OES’ EOC Position Credentialing Program helps promote elements of the Standardized Emergency Management System (SEMS) and is designed to flow into the larger effort of the National Incident Management System (NIMS) Guidelines for the Credentialing of Personnel. The NIMS Guidelines require states to initiate the development of a State/Territory/Tribal system (that incorporates local jurisdictions) to credential emergency management/response personnel to ensure proper authorization and access to an incident including involving mutual aid agreements and/or assistance agreements. By following the framework of the federal guidance, California’s EOC Position Credentialing Program will facilitate a seamless transition into a national system.

Cal OES’ EOC Position Credentialing Program promotes effective and efficient personnel resource management and enhances the level of professionalism and capabilities for emergency services personnel. The EOC Position Credentialing Program has three levels (Type I, II, and III) based on typing. Type I (highest level) and Type II (mid-level) also support the Emergency Management Mutual Aid (EMMA) and Emergency Management Assistant Compact (EMAC) efforts while meeting SEMS/NIMS requirements. Cal OES’ EOC Position Credentialing Program’s net effect will help reduce the loss of life, damage to the environment, and property losses during an emergency/disaster.

AUDIENCE

The Type II level is the second benchmark standard for local government. Within SEMS, “local government” is defined as cities, counties, special districts, and tribal governments in California. However, the training standards outlined in this standards book may be used by any California EOC. “Any” includes EOCs or DOCs run by special districts (school districts, public transit agencies, utilities districts, and so on), private organizations (businesses, non-governmental organizations, charities, and the like), Tribal entities and State agencies. The Type I and II levels are designed to credential those who may be deployed for either EMMA or EMAC request purposes. Personnel seeking this

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1 Guidance Document, November 21, 2008
2 For information on the type I & III levels, please review the audience section of the Type I & III standards books
credential are professionals who have hands-on experience working in EOCs during real-life disasters, emergencies, and planned events.

**PURPOSE**
A statewide EOC Position Credentialing Program provides Emergency Managers a way to identify measures for EOC position competencies. Additionally, a statewide EOC Credentialing Program documents professional qualifications, certifications, training, and education requirements that define the basic criteria expected of emergency services personnel for effective EOC management and operations.

The Cal OES EOC Position Credentialing Program verifies emergency service personnel qualifications and certifications. However, it does not provide automatic access to EOCs or identification of personnel. The process for requesting resources for certain EOC positions is accomplished through the Standardized Emergency Management System (SEMS) resource request process.

**PROCESS**
NIMS and SEMS compliance includes the entire spectrum of emergencies from day-to-day emergencies to catastrophic. SEMS/NIMS intends to ensure all government levels, tribal entities, private organizations, and non-governmental, faith-based, and community-based organizations can work together effectively by using the same organizational structures, terminology, procedures, and systems.

Cal OES’s EOC Position Credentialing Program is based on the NIMS Guidelines for the Credentialing of Personnel\(^3\) and the NIMS Training Program. To obtain Cal OES Credentials, emergency service personnel must comply with the certification and qualification standards for each EOC position desired, and meet the Cal OES EOC Position Credentialing Program requirements specified in the Standards Book for the appropriate typing level.

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\(^3\) August 2011
Cal OES’ EOC Position Credentialing Program is consistent with SEMS regulations and guidelines. SEMS regulations §2428 (a) and (b) require emergency services personnel to demonstrate and maintain minimum SEMS performance training objectives. SEMS regulations §2443 states that local governments must use SEMS to be eligible for state reimbursement of response-related personnel costs. For Cal OES Type II EOC position credentialing, applicants must:

![Identify
Locate the type II EOC position you wish to be credentialed for in this set of standards]

![Complete
Follow the instructions to complete both the baseline and specific training for your position]

![Submit
Submit copies of your training certificates, any additional paperwork required and your credential request submission form to CSTI]

**Figure 1 – Cal OES EOC Credential Process**

**POLICY**

Participation in the Cal OES EOC Credentialing Program is voluntary. However, credentialing EOC staff helps to ensure that personnel possess the minimum knowledge, skills, and experience necessary to execute emergency management EOC activities safely and effectively.

Type II or I credential is recommended for EMMA and/or EMAC deployment.\(^4\)

**DOCUMENTATION STANDARDS**

Documentation (i.e. course certificates) submitted to the state EOC Credentialing Program must be issued by any of the National Domestic Preparedness Consortium members referenced on the Cal OES website as being training partners of CSTI.

- **Training Partners of CSTI**
  - Center for Domestic Preparedness
  - The Energetic Materials Research and Testing Center (EMRTTC)
  - National Center for Biomedical Research and Training (NCBRT)
  - Texas Engineering Extension Service, National Emergency Response and Rescue Training Center (TEEX-NERRTC)
  - National Nuclear Security Administration/CTOS-Center for Radiological/Nuclear Training (NNSA/CTOS)
  - National Disaster Preparedness Training Center (NDPTC)
  - Security Emergency Response Training Center (SERTC)

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\(^4\) A five-year grace period is in effect for EMMA and EMAC deployments from July 1, 2016 until July 1, 2021 to meet the needs of local government during disaster situations.
Type II EOC Position
Credentialing

Initial documentation considered for credentialing must have been obtained within the past five (5) years. CSTI reserves the right to approve coursework older than 5 years during the initial submission period provided the request is made in writing. Requests will be considered on a case by case basis. CSTI reserves the right to request course syllabus, description, and certificate of completion for individual assessment of courses submitted for approval.

Recertification
The recertification requirement may be met by documenting actual incident experiences in a position, filling equivalent local EOC section/positions, drills, exercises, or other refresher training in subject matter, position, and/or function listed above within a four (4) year period.

Advancement to the Type II credential, within the original five (5) year period of the Type III credential, will automatically reset the recertification timeline as of the date the Type II credential is issued by Cal OES.

<table>
<thead>
<tr>
<th>Year 1</th>
<th>Year 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continuing Education offered by Cal OES training partners</td>
<td>2 Complex, multi-agency actual incidents or planned events</td>
</tr>
</tbody>
</table>

Job Shadowing
Job shadowing in local EOC’s can be an effective way for personnel in training to gain valuable operational experience. Job shadowing of EOC positions is voluntary and at the sole discretion of the hosting EOC/jurisdiction. Additional information regarding recommended processes for job shadowing are included in the EOC Position Credentialing Track Resource Guide.
Type II credentialing will prepare EOC staff not only to work in their local EOC but also to be deployed during Emergency Management Mutual Aid (EMMA) and Emergency Management Assistance Compact (EMAC) requests. For Type II positions a Type III credential must be acquired before completing the Type II core curriculum, position specific training, and hands-on experience requirements.

**EOC Credentialed Positions**

Basic EOC positions that may exist in an EOC organized under the Incident Command System (ICS) have been identified as a standard that can be used in any EOC. These positions are offered as credentialed positions within the Cal OES EOC Credential Program.

The ICS model for organizing an EOC is not the **ONLY** way to organize an EOC. Jurisdictions may use the state Emergency Function (EF) structure or federal Emergency Support Function (ESF) structure. You may contact your local Office of Emergency Services (OES) and ask which credentialed positions may correlate to positions in these structures.

Additionally, some positions may be named the same as the structure provided but might be located in a different section or branch than noted. For this reason, the EOC Credentialing Program is based on the position (not the section). Your local OES will be able to identify these differences for you and suggest which credentialed position you should choose for the tasks you will be asked to perform in your EOC.

During EMMA & EMAC deployment, personnel requesting to fill positions should inquire during the Mission Tasking process as to which SEMS function their position may be located within the requesting EOC.
The EOC Position Credentialing Program is based on the position, not the section.
Type II EOC Position
Credentialing

**BASELINE COURSEWORK**

Type II Credentialed personnel are considered eligible for deployment to requesting jurisdictions during events when EMMA and EMAC are being used. As such, all Type II EOC credentialed staff MUST fulfill all requirements of the Type III level before receiving their Type II credential. Type II and Type III requirements may be submitted simultaneously for a position.

While EMMA and EMAC deployment are *NOT a requirement*, if you are a Type II credentialed EOC staff member, it may be something you wish to participate in. To ensure that Type II credentialed personnel have a working knowledge of both systems, candidates *MUST* submit a letter documenting completion of the following tasks:

- Have read the Cal OES EMMA Plan
- Have assembled a personal go-kit for possible EMMA deployments

The FEMA Professional Development Series includes seven Emergency Management Institute Independent study courses that provide a well-rounded set of fundamentals for those in the emergency management profession. IS-230.d is included in as a Baseline course in the Type III level. The remaining six courses are considered baseline coursework for the Type II level:

- IS-120.c An Introduction to Exercises
- IS-235.c Emergency Planning
- IS-240.b Leadership and Influence
- IS-241.b Decision Making and Problem Solving
- IS-242.b Effective Communication
- IS-244.b Developing and Managing Volunteers
EQUIVALENCIES
Those wishing to substitute past coursework should send a letter outlining the substitution requested to CSTI. Substitutions may be granted on a case by case basis. CSTI reserves the right to request course syllabus, description, and certificate of completion for individual assessment. Examples of coursework which may be accepted include:

- FEMA G, E or L series courses
- Incident Management Team courses
- MEPP Certification
- CICCS courses

EOC ACTIVATION
An essential part of the Type II level is gaining hands-on experience in an EOC setting during an emergency response (no exercise credit is allowed at this level). To fulfill this part of the Cal OES EOC Credentialing Track you must satisfy this experience requirement:

Fill the position you are applying for credentialing, for at least two Operational Periods in an EOC during two separate emergencies or planned events. Documentation of this experience will be provided to CSTI as either a Fully Satisfactory evaluation from the position supervising you in the EOC or the revised EOC 225 form located in the Appendices.

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6 Crosswalk for courses included in the EOC Position Credentialing Resource Guide
7 Note: your supervisor need not have a Cal OES EOC credential to verify your experience.
**Position Specific Curriculum**

In addition to the Core Curriculum listed in the previous chapter, each Type II position has training that is specific to the tasks performed by the position within the EOC.

**Management**

The Management Section of the EOC has seven Cal OES Type II credentialed positions.

**Note:** The Liaison Officer, Private Sector Coordinator, and Safety Officer positions do not require any additional course work.

![Figure 4 – EOC Management Positions](image)

The following matrix outlines the additional training required for the Management positions:

<table>
<thead>
<tr>
<th>Course</th>
<th>EOC Director</th>
<th>EOC Coordinator</th>
<th>Public Information Officer</th>
<th>Legal Affairs Officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>G-205 – Recovery from Disasters: The Local Community Role</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ICS-300 – Intermediate ICS</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ICS-400 – Advanced ICS</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IPIO – Intermediate Public Information Officer</td>
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</tr>
<tr>
<td>Letter certifying two years of experience as counsel for a local government agency</td>
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</tr>
</tbody>
</table>
**OPERATIONS**

The Operations Section of the EOC has twelve Cal OES Type II credentialed positions.

![Diagram of EOC Operations Positions]

The following matrix outlines the additional training required for the Operations positions:

<table>
<thead>
<tr>
<th></th>
<th>Operations Chief/Coordinator</th>
<th>Fire Branch Director</th>
<th>Law Branch Director</th>
<th>Care &amp; Shelter Branch Director</th>
<th>Animal Services Group Supervisor</th>
<th>Medical/Health Branch Director</th>
<th>Construction &amp; Engineering Branch Director</th>
<th>Ag &amp; Natural Resources Branch Director</th>
<th>Damage/Safety Assessment Group Supervisor</th>
<th>Debris Mgmt Group Supervisor</th>
<th>Public Works Group Supervisor</th>
<th>Utilities Representative</th>
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</thead>
<tbody>
<tr>
<td>IS-10.a – Animals in Disasters</td>
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</tr>
<tr>
<td>IS-111.a – Livestock in Disasters</td>
<td>✓</td>
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<td>✓</td>
<td>✓</td>
<td>✓</td>
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<td>◯</td>
<td>◯</td>
</tr>
<tr>
<td>ICS-300 - Intermediate ICS</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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</tr>
<tr>
<td>IS-366.a – Planning for Children</td>
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<td>✓</td>
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</tr>
<tr>
<td>ICS-400 – Advanced ICS</td>
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<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>IS-554 – Emergency Planning for PW</td>
<td>✓</td>
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<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
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<td>IS-556 – Damage Assessment for PW</td>
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</tr>
<tr>
<td>G-205 – Recovery from Disasters: The Local Community Role</td>
<td>✓</td>
<td>✓</td>
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<td>✓</td>
<td>✓</td>
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<tr>
<td>G-393 – Disaster Mitigation for Emergency Managers</td>
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<td>E-202 - Debris Management</td>
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<td>Cal OES SAP Evaluator course</td>
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<td>CDSS FAST Training</td>
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<td>✓</td>
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<td>✓</td>
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<td>✓</td>
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<td>IAWTI Animal Shelter Course</td>
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<td>Agroterrorism Course</td>
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<td>Letter certifying knowledge of the State Ambulance Strike Teams &amp; Mobile Medical Asset Program System</td>
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<td>Letter certifying 5 years' experience in the Utilities Emergency Management Field</td>
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</tbody>
</table>
PLANNING & INTELLIGENCE

The P&I Section of the EOC has eleven Cal OES Type II credentialed positions.

Note: The Demobilization Unit Leader and Technical Specialist positions do not require any additional course work.

Figure 6 – EOC Planning & Intelligence Positions

The following matrix outlines the additional training required for the Planning & Intelligence positions:

<table>
<thead>
<tr>
<th>Planning &amp; Intelligence Chief/Coordinator</th>
<th>Situation Analysis Unit Leader</th>
<th>Action Planning Unit Leader</th>
<th>Documentation Unit Leader</th>
<th>Advanced Planning Unit Leader</th>
<th>Resource Status/Tracking Unit Leader</th>
<th>Access &amp; Functional Needs Specialist</th>
<th>GIS Unit Leader</th>
<th>Social Media Technical Specialist</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICS-300 – Intermediate ICS</td>
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<td>✓</td>
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<td></td>
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<td>IS-366 – Children in Disasters</td>
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<tr>
<td>ICS-400 – Advanced ICS</td>
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<td>IS-632.a – Intro to Debris Operations</td>
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<tr>
<td>G-205 – Recovery from Disasters: The Local Community Role</td>
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<td>PER-344 – Social Media Tools</td>
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<td>CDSS FAST Training</td>
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<td>Letter certifying experience with records retention practices</td>
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<td>Letter certifying at least two years’ experience in the GIS field (specify Desktop, Server and/or On-line environments)</td>
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</table>
LOGISTICS
The Logistics Section of the EOC has nine Cal OES Type II credentialed positions.

**Note:** The Facilities Unit Leader, Food Unit Leader, and EMMA Coordinator positions do not require any additional course work.

*Figure 7 – EOC Logistics Positions*

The following matrix outlines the additional training required for the Logistics positions:

| IS-244.b[^8] – Managing Volunteers | ✓ | ✗ | ✗ | ✗ |
| IS-288.a[^8] - Volunteer Organizations | ✓ | ✓ | ✓ | ✓ |
| ICS-300 - Intermediate ICS | ✓ | ✓ | ✓ | ✓ |
| ICS-400 – Advanced ICS | ✓ | ✓ | ✓ | ✓ |
| Letter certifying at least one years’ experience in Human Resources | ✓ | ✓ | ✓ | ✓ |
| Letter certifying at least one years’ experience in Supply & Procurement | ✓ | ✓ | ✓ | ✓ |
| Letter certifying at least two years’ experience with Communications equipment and Information Technology/Systems | ✓ | ✓ | ✓ | ✓ |

[^8]: Proof that applicant is a Certified Volunteer Administrator (CVA) will substitute for this course
**FINANCE & ADMINISTRATION**

The Finance & Administration Section of the EOC has six Cal OES Type II credentialed positions.

The following matrix outlines the additional training required for the Finance & Administration positions:

<table>
<thead>
<tr>
<th>Finance &amp; Administration Chief/Coordinator</th>
<th>Time Keeping Unit Leader</th>
<th>Cost Accounting Unit Leader</th>
<th>Compensation &amp; Claims Unit Leader</th>
<th>Purchasing Unit Leader</th>
<th>Recovery Unit Leader</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICS-300 – Intermediate ICS</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ICS-400 – Advanced ICS</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IS-403 – Individual Assistance</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>IS-2900.a – Natl Disaster Recovery Framework</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>2 years’ experience in Human Resources</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>2 years’ experience in Financial Management</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Figure 8 – EOC Finance & Administration Positions*
## Position Performance Rating Form (EOC 225)

**Position Credentialing Incident Response and Exercise Performance Rating**

Revised EOC form 225

Instructions: The immediate supervisor will prepare this form for a subordinate person. Rating will be reviewed with the individual who will sign and date the form. The individual who is being reviewed will retain this document so it may be used as documentation for position credentialing.

### Name:

### Incident/Exercise Name:

### Incident/Exercise Address:

### Date(s) of Position Assignment:

### EOC Position Held:

### Agency Position:

### Incident/Exercise Type:

- [ ] Responding to a complex, multi-agency incident, actually filling the position
- [ ] Filling the position in a multi-agency exercise
- [ ] Mentoring under a person filling the position

### Performance Levels

List main duties from the position checklist on which the position will be rated. Enter X appropriate column indicating the individual's level of performance for each duty listed

<table>
<thead>
<tr>
<th>Did not apply at this incident</th>
<th>Unacceptable</th>
<th>Need to Improve</th>
<th>Fully Satisfactory</th>
<th>Exceeds Satisfactory</th>
</tr>
</thead>
</table>

### Remarks:

This rating has been discussed with me (signature of individual being rated) Date:

Rated by (signature): E-Mail: Date:

Name (printed): Phone: Date:
# Credential Request Submission Form

## Personal Information

<table>
<thead>
<tr>
<th>First Name:</th>
<th>Last Name:</th>
<th>E-Mail:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Job Title/Position:</th>
<th>Telephone:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Organization:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Mailing Address (please enter the address you want your credential card mailed to):</th>
</tr>
</thead>
</table>

## Type II Position Credential Requested:

### Core Curriculum Training

<table>
<thead>
<tr>
<th>Course</th>
<th>Completion Date</th>
<th>Attachment</th>
</tr>
</thead>
<tbody>
<tr>
<td>IS-120.a</td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td>IS-235.b</td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td>IS-240.b</td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td>IS-241.b</td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td>IS-242.b</td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td>IS-244.b</td>
<td></td>
<td>☐ Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program Manager Verification Form</th>
<th>Letter attached indicating EMMA &amp; EMAC tasks have been completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐ Yes</td>
<td>☐ Yes</td>
</tr>
</tbody>
</table>

### Position Specific Training

<table>
<thead>
<tr>
<th>Course</th>
<th>Completion Date</th>
<th>Certificate Attached</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>☐ Yes</td>
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<td></td>
<td></td>
<td>☐ Yes</td>
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<td></td>
<td></td>
<td>☐ Yes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>☐ Yes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Certification Letters</th>
<th>Attached</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>☐ Yes</td>
</tr>
</tbody>
</table>

### EOC Activations

<table>
<thead>
<tr>
<th>Event #1 Name:</th>
<th>Event #2 Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date(s) of experience:</td>
<td>Date(s) of experience:</td>
</tr>
<tr>
<td>Evaluation or EOC 225 Form attached:</td>
<td>Evaluation or EOC 225 Form attached:</td>
</tr>
</tbody>
</table>

Email this form and all supporting documentation to: credentialing.coordinator@caloes.ca.gov
**Program Manager Verification Form**

<table>
<thead>
<tr>
<th>Program Manager Verification Form</th>
<th>First Name:</th>
<th>Last Name:</th>
<th>E-Mail:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Title/Position:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Organization:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mailing Address (please enter the address you want your credential card mailed to):</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jurisdiction Served:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type II Position Credential Requested:</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

This form is to be signed by the applicant’s immediate supervisor or agency training officer to certify that the applicant has met the documentation requirements of the credentialing track. In the absence of either of these, the applicant can substitute the signature of a supervisory level staff member currently working for any Emergency Management agency/department within the State of California.

I certify that I am the immediate supervisor or agency training officer for the applicant named above. I support the application for an EOC credential.

I have reviewed this individual’s application packet and certify that it is valid and complete.

________________________________________
Signature

________________________________________
Printed/Typed Name

________________________________________
Email

________________________________________
Telephone

9 Private contractors and/or those who are currently not in a paid position may use this option.
APPROVED COURSE LIST

IS-10.a Animals in Disasters: Awareness and Preparedness
https://training.fema.gov/is/courseoverview.aspx?code=IS-10.a

IS-120.a An Introduction to Exercises
http://training.fema.gov/is/courseoverview.aspx?code=IS-120.a

IS-200.b ICS for Single Resources and Initial Action Incidents
https://training.fema.gov/is/courseoverview.aspx?code=IS-200.b

IS-235.b Emergency Planning
http://training.fema.gov/is/courseoverview.aspx?code=IS-235.c

IS-240.b Leadership and Influence
https://training.fema.gov/is/courseoverview.aspx?code=IS-240.b

IS-244.b Developing and Managing Volunteers
https://training.fema.gov/is/courseoverview.aspx?code=IS-244.b

IS-241.b Decision Making and Problem Solving

IS-242.b Effective Communication

IS-244.b Developing and Managing Volunteers
http://training.fema.gov/is/courseoverview.aspx?code=IS-244.b

IS-288.a The Role of Voluntary Agencies in Emergency Management
https://training.fema.gov/is/courseoverview.aspx?code=IS-288.a

ICS-300 Intermediate ICS for Expanding Incidents

IS-366.a Planning for the Needs of Children in Disasters
https://training.fema.gov/is/courseoverview.aspx?code=IS-366.a

IS-386 Introduction to Residential Coastal Construction
https://training.fema.gov/is/courseoverview.aspx?code=IS-386

ICS-400 Responders

IS-403 Introduction to Individual Assistance (IA)
https://training.fema.gov/is/courseoverview.aspx?code=IS-403

IS-554 Emergency Planning for Public Works
https://training.fema.gov/is/courseoverview.aspx?code=IS-554
Type II EOC Position Credentialing

IS-556 Damage Assessment for Public Works
https://training.fema.gov/is/courseoverview.aspx?code=IS-556

IS-558 Public Works and Disaster Recovery
https://training.fema.gov/is/courseoverview.aspx?code=IS-558

IS-559 Local Damage Assessment
https://training.fema.gov/is/courseoverview.aspx?code=IS-559

IS-632.a Introduction to Debris Operations
https://training.fema.gov/is/courseoverview.aspx?code=IS-632.a

IS-801 Emergency Support Function (ESF) #1 – Transportation
https://training.fema.gov/is/courseoverview.aspx?code=IS-801

IS-802 Emergency Support Function (ESF) #2 – Communications
https://training.fema.gov/is/courseoverview.aspx?code=IS-802

IS-803 Emergency Support Function (ESF) #3 – Public Works and Engineering
https://training.fema.gov/is/courseoverview.aspx?code=IS-803

IS-804 Emergency Support Function (ESF) #4 – Firefighting
https://training.fema.gov/is/courseoverview.aspx?code=IS-804

IS-806 Emergency Support Function (ESF) #6 – Mass Care, Emergency Assistance, Housing & Human Services
https://training.fema.gov/is/courseoverview.aspx?code=IS-806

IS-807 Emergency Support Function (ESF) #7 – Logistics Management and Resource Support Annex
https://training.fema.gov/is/courseoverview.aspx?code=IS-807

IS-809 Emergency Support Function (ESF) #9 – Search & Rescue
https://training.fema.gov/is/courseoverview.aspx?code=IS-809

IS-813 Emergency Support Function (ESF) #13 – Public Safety and Security
https://training.fema.gov/is/courseoverview.aspx?code=IS-813

IS-821.a Critical Infrastructure Support Annex
https://training.fema.gov/is/courseoverview.aspx?code=IS-821.a

IS-2900 National Disaster Recovery Framework (NDRF) Overview
https://training.fema.gov/is/courseoverview.aspx?code=IS-2900

L0388 Advanced Public Information Officer

G-205 (Formerly G-270.4 Recovery from Disasters: The Local Community Role

G-393 Mitigation for Emergency Managers
G-626E Essential EOC Action Planning Workshop
L-197 Integrating Access and Functional Needs into Emergency Management
E-202 Debris Management Planning for State, Tribal, and Local Officials
PER-344 Social Media Tools & Techniques
Cal OES/CSTI Safety Assessment Program Evaluator Training
CDSS – Functional Assessment Service Teams (FAST)
American Red Cross, Psychological First Aid
ACRONYMS

Cal OES – California Governor’s Office of Emergency Services
CDP – Center for Domestic Preparedness
CESA – California Emergency Services Association
CSTI – California Specialized Training Institute
DOC – Department Operations Center
EF – Emergency Function
EMAC – Emergency Management Assistance Compact
EMI – Emergency Management Institute
EMMA – Emergency Management Mutual Aid
EOC – Emergency Operations Center
ESF – Emergency Support Function
FAST – Functional Assessment Service Team
FEMA – Federal Emergency Management Agency
GIS – Geospatial Information System
ICS – Incident Command System
NDPTC – National Disaster Preparedness Training Center
NEMA – National Emergency Management Association
NIMS – National Incident Management System
NTED – National Training and Education Division
OES – Office of Emergency Services
SAP – Safety Assessment Program
SEMS – Standardized Emergency Management System
TEEX – Texas A&M Engineering Extension Service