

California
Emergency Support Function 6
Care and Shelter Annex

EXECUTIVE SUMMARY

October 2013

California Health and Human Services Agency

California Department of Social Services

EMERGENCY SUPPORT FUNCTION 6 – CARE AND SHELTER
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Introduction

The mission of Emergency Support Function (ESF) 6 – Care and Shelter is to protect life and reduce suffering from natural and human-caused emergencies. The ESF 6 Annex to the State of California Emergency Plan (SEP) defines the scope of ESF 6 and the emergency management activities it can support. Although the annex provides a concept of operations for overall coordination of activities that would take place under ESF 6, it is not an operational plan. A companion document to this annex, the California Department of Social Services (CDSS) Department Operations Center (DOC) Operations Guide, presents more operational details for how ESF 6 would function before, during, and after an emergency activation.

Purpose and Scope

ESF 6 includes four main functions, each of which has sub-functions. They are summarized below and elaborated on in the annex.

- Care and shelter
- Emergency assistance
- Human services
- Support for transition to interim housing

As part of its response support role, ESF 6, in coordination with other ESFs as appropriate, will support the emergency management community in addressing individuals in need of additional assistance. These individuals may include people with disabilities and others with access and functional needs (i.e., populations whose members may have additional needs before, during, and after an emergency in functional areas, including but not limited to maintaining independence, communication, transportation, supervision, and/or medical care). ESF 6 supports all individuals, including, but not limited to:

- Residents from institutional settings
- Elderly
- Children
- Members of culturally diverse societies
- Individuals with limited English proficiency or who are non-English speaking
- People with limited access to transportation

Although not always explicitly stated in the annex, providing services to people with disabilities and others with access and functional needs is implicit throughout it. There are specific places where access and functional needs are discussed separately, but these discussions do not imply that these topics are the only ones where these services are covered.

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Lead, Primary, and Supporting Agencies/Departments

The Lead, Primary, and Supporting Agencies/Departments are the stakeholders for ESF 6. Collaborative efforts among resource stakeholders, including local, state and tribal governments, federal partners, public/private partnerships, nongovernmental organizations/community-based organizations, and private sector groups will result in identifying valuable assistance and resources.

Based on its authorities and responsibilities, the California Health and Human Services Agency (CHHS) is the designated **Lead Agency/Department** for the development of ESF 6. The CDSS is the designated lead department for ESF 6, and as such is responsible for facilitating the development, implementation, and maintenance of the ESF 6 Annex with input and assistance from the stakeholders.

The **ESF 6 Coordinator** works out of the CDSS DOC to facilitate collaboration among stakeholders, enhance information-sharing processes, and assist in coordinating resource allocation by providing information about the capabilities and resources of ESF 6 stakeholders. The ESF 6 Coordinator will work closely with the Regional Emergency Operations Centers (REOC) or State Operations Center (SOC) to facilitate the timely identification of resources and filling of resource requests in support of mass care and shelter operations. The ESF 6 Coordinator does not have authority to commit resources or staffing or to represent the policy positions of ESF 6 stakeholders. That authority remains with the representatives from stakeholder agencies and departments.

Other state agencies and departments assist in the development of the ESF 6 plans and programs. These **Supporting Agencies/Departments** have existing responsibilities in assisting the coordination of all phases of emergency management. A full list of supporting stakeholders can be found in the complete annex.

Exhibit 1: Emergency Support Function Stakeholder Roles

California State Agency/Department Roles
Emergency Function Coordinator
<ul style="list-style-type: none">– Provides ESF 6 staffing and contact information in order for SOC or REOC officials to have continuous access to the ESF 6 during the incident period and until emergency personnel are demobilized– Establishes and maintains communication and coordination between the ESF 6 stakeholders and the activated REOC, SOC, or Joint Field Office (JFO)– At an activated REOC, SOC, or JFO, reports to the Operations Section Chief. If a JFO is activated, the ESF 6 Coordinator will also coordinate with the Individual Assistance Branch

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California State Agency/Department Roles

and federal Emergency Support Function (ESF) #6

- Reports on ESF 6 resource capabilities to address resource requests and work with the ESF #6 Coordinator to identify potential federal resources that may supplement ESF 6 operations
- Provides ESF 6 perspectives, issues, and intelligence that may be used in REOCs, SOC, or JFO briefings, Action Plans, Advance Plans, or other similar meetings or documents
- Provides situational status to the REOCs, SOC, or JFO Operations Section Chief in coordination with the DOC, CHHS departments, and other ESF 6 stakeholders; provides technical and situational guidance to REOC, SOC, or JFO staff, state agencies, and others involved in the emergency response and recovery and assists with directing questions and issues to the appropriate entity

California Department of Social Services (CDSS) Roles

- Serves as the Lead Agency/Department in coordinating resources needed to support Care and Shelter response (i.e., ESF 6)
- Identifies state agency resources that may be available for support in care and shelter
- Administers the Emergency Food Assistance Program that distributes U.S. Department of Agriculture commodities to eligible households and Congregate Feeding Agencies
- Coordinates the Volunteer Emergency Services Team (VEST) program that provides trained state personnel to support sheltering and Local Assistance Center (LAC) operations
- Administers the State Supplemental Grant Program (SSGP) that may provide financial assistance to people who have suffered damages and losses in a disaster area declared by the President, when the FEMA Individuals and Households Program (IHP) is implemented
- Coordinates the Functional Assessment Service Team (FAST) program that provides trained government employees and community-based organization staff to conduct functional assessments of people with disabilities and others with access and functional needs to determine what resources are needed so that an individual can remain in the general population shelter
- Runs the CalFresh Program (also known as the Disaster Supplemental Nutrition Assistance Program [D-SNAP]), to meet the temporary nutritional needs of victims following a natural disaster

Primary Agency/Department	Role
California Health and Human Services Agency (CHHSA)	– CHHSA may assign primary and support roles to those departments with authorities, capabilities and resources necessary to meet emergency needs

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Primary Agency/Department	Role
	<ul style="list-style-type: none"> – Department of Health Care Services <ul style="list-style-type: none"> – Provides information on bed availability at skilled nursing facilities in affected areas – Coordinates with local mental health providers and Cal OES, Individual Assistance, on the assessment and need for providing services through the FEMA Crisis Counseling Program (CCP) grant – Department of Developmental Services <ul style="list-style-type: none"> – Provides facilities for shelter, food preparation, and medical equipment/supplies for individuals residing in state-operated facilities, to the extent possible – Provides consultation and assistance in accessing shelter space for individuals with developmental disabilities – Department of Public Health <ul style="list-style-type: none"> – Ensures the safety of food, drugs, medical devices, and other consumer products in the disaster area – Regulates bottled drinking water plants and distributors and drinking water haulers to ensure the safety of bottled or hauled water used as emergency supplies of drinking water – Provides support to local health departments for infectious disease surveillance, outbreak response, and food safety and sanitation standards in shelters <ul style="list-style-type: none"> – Provides information on bed availability in general care facilities in affected areas – Analyzes impacted areas for safe return of displaced populations – Supports the CDSS in coordinating public health and emergency medical concerns and needs in general population shelters – Coordinates with the Emergency Medical Services Authority (EMSA) to assist in identifying medical staff to support general population shelters
California Governor’s Office of Emergency Services (Cal OES)	<ul style="list-style-type: none"> – Individual Assistance Branch coordinates with federal, state, local, and voluntary/nonprofit entities to provide recovery assistance following a disaster – Office of Access and Functional Needs assists with identifying the needs of people with disabilities and others with access and

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Primary Agency/Department	Role
	<p>functional needs before, during and after a disaster and integrating disability needs and resources into all aspects of emergency management systems</p> <ul style="list-style-type: none"> – Voluntary Agency Liaison works with local Voluntary Organizations Active in Disasters (VOAD) and other nonprofit organizations before, during and after disasters – Coordinates with local, state, and federal partners in the opening of LACs and Disaster Recovery Centers (DRCs)
Transportation Agency	<ul style="list-style-type: none"> – California Highway Patrol <ul style="list-style-type: none"> – Provides communications and transportation support (as needed) to Cal OES – Provides limited mass care facilities – Department of Motor Vehicles <ul style="list-style-type: none"> – Develops procedures for issuing identification to registered disaster service workers – Assists with vehicle identification and emergency licensing
Department of Food and Agriculture	<ul style="list-style-type: none"> – Coordinates with private-sector organizations to provide food, water, shelter, and care to animals/livestock – Provides information on fairgrounds that can be used for human mass care shelters – Assists in providing food supply lists and Emergency Food Assistance Programs, in coordination with CDSS – Oversees the California Animal Response in Emergency System (CARES) Program – Provides food, water, shelter, and care to animals/livestock – Assists in coordinating human food re-supply during an emergency
California Volunteers	<ul style="list-style-type: none"> – Coordinates emergency activities related to volunteer and donations management – Coordinates volunteer activities related to disaster response and recovery – Works with Voluntary Organizations Active in Disasters (VOAD) personnel to assist in response activities
Natural Resources Agency	<ul style="list-style-type: none"> – California Conservation Corps <ul style="list-style-type: none"> – Provides transportation assets and personnel to assist with setup

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Primary Agency/Department	Role
	<ul style="list-style-type: none"> and maintenance of care and shelter facilities – Provides personnel for mass care facilities, CARES, and other animal-related emergencies – Department of Forestry and Fire Protection <ul style="list-style-type: none"> – Provides assistance, including mobile feeding centers – Department of Parks and Recreation <ul style="list-style-type: none"> – Provides shelter, water and sanitation facilities in state park campgrounds
Business, Consumer Services and Housing Agency	<ul style="list-style-type: none"> – Department of Consumer Affairs <ul style="list-style-type: none"> – Provides staff for LACs and DRCs representing various consumer services – Department of Housing and Community Development <ul style="list-style-type: none"> – Provides lists of the state-owned Office of Migrant Services facilities available for emergency short-term housing and local housing – Provides policy and program guidance on housing issues and housing financing options – Acts as liaison to local housing authorities and community-based housing organizations that provide a variety of housing services – Provides lists of departmental facilities available for emergency short- and long-term housing
Government Operations Agency	<ul style="list-style-type: none"> – Franchise Tax Board <ul style="list-style-type: none"> – Provides personnel and equipment to assist survivors in obtaining tax relief for disaster losses – Department of General Services <ul style="list-style-type: none"> – Classifies state property for possible temporary emergency housing sites – Works with Cal OES to create facility plans, including mobilization centers and disaster support areas

There are also many federal partners that serve a role in supporting ESF 6 when the emergency escalates above the state capabilities. The federal departments with the most direct and critical roles to play in connection with ESF 6 are the U.S. Department of Agriculture, U.S. Department of Health and Human Services, U.S. Department of Homeland Security, U.S. Department of

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Housing and Urban Development, and the U.S. Department of Labor. Key Public and Private Sector Stakeholders include:

Non-Governmental Organizations

- American Red Cross
- National, state, and local VOADs
- 2-1-1 and 2-1-1 Community Service Providers
- Lutheran Social Services
- The Salvation Army
- The Southern Baptist Convention
- Catholic Charities

Emergency Function Coordination Structure

The ESF 6 stakeholder organization has an established, formal governance structure and decision-making process to support the continuing development and maintenance of ESF 6 capabilities. The ESF 6 organization includes representation from stakeholders that support mass care and shelter activities in California. A key purpose of broad stakeholder participation is to develop and maintain strong functional relationships among the participants representing these stakeholders and cooperating entities.

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Diagram 1: ESF 6 Organization

