



# Accessibility for all.

Sprint believes that connecting with each other is essential to human happiness. Our devices and services can help put a smile on a customer's face. That's why we put so much time and effort into helping meet the needs of people with disabilities and enabling everyone to connect. For a list of accessible solutions, features and recommended devices, including Android™ and Apple's iPhone, visit [sprint.com/accessibility](http://sprint.com/accessibility) or [sprintrelay.com](http://sprintrelay.com).

## Apps for Smartphones

For Android™ devices, there are a variety of applications that provide enhanced accessibility. Sprint suggests users visit Google Play™ to learn more about the Eyes-Free Project from Google and check out these other applications available on Google Play:

- TalkBack by Google: a screen reader that provides spoken feedback when using native Android applications
- Accessibility Preferences by Eyes-Free Project
- Talking Compass by Eyes-Free Project
- Preference settings for accessibility applications such as TalkBack

## Wireless Accessibility highlights:

- Touch navigation: Users can simply move their finger around the screen and voice synthesis will read the text below their finger. Swipe up/down/right/left and tap the screen to navigate through the interface, using optional sound and vibration feedback.
- Easy text input: Use the touch QWERTY keyboard or speech recognition to write text quickly and easily – making it possible to write a text message or email using only your voice.
- Voice synthesis: Provides natural sounding voice read-back.

## Information for customers who are seniors

Our goal is to offer solutions that allow customers to stay connected as well as feel safe and secure.

This is vitally important to the aging population as many begin facing life changes such as hearing or vision loss. We strive to make solutions that are easy to use with functionality that meets our customers' needs.

[sprint.com/landings/accessibility/senior.html](http://sprint.com/landings/accessibility/senior.html)

Eligibility for Assurance Wireless varies by state. Enrollment in this government benefit program is available to consumers who meet federal or state-specific eligibility criteria. Lifeline Assistance is available for only one wireless or wireline account per household. Applicants may qualify for Assurance Wireless if they participate in certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). Residents may also qualify based on household income. Applicants must provide proof of program participation or proof of income. For more information potential applicants can call 1-800-395-2171 or visit [www.AssuranceWireless.com](http://www.AssuranceWireless.com).



## Kyocera Verve

### An easy-to-use feature phone

Kyocera Verve is a compact, easy-to-use feature phone with a slide-out QWERTY keypad for those who like to keep things simple. Utilize the slide-out QWERTY keyboard to send texts or updating your Facebook profile in a second. Verve is perfect for those customers that want to stay in touch but don't want the high cost of smartphone data plans, and easy and perfect for seniors.



#### Accessible features:

- Hearing aid compatible M4 and T3
- TTY/TDD support
- Vibrating and LED alerts
- Supports English and Spanish
- In Case of Emergency (ICE) and 911 shortcut keys

## Alcatel Onetouch Retro™

### An easy-to-use flip phone

An easy-to-use, affordable flip phone with features makes it accessible to individuals who are blind or visually impaired, Deaf or hard of hearing, as well as seniors.



#### Accessible features:

- Verbally described user interface for customers who are visually impaired
- Variable speed text-to-speech (TTS) readout of menus, text messaging, notifications and more
- Accessible web browsing experience described verbally to a user
- Large, tactile keypad with well-defined buttons
- Black and white screen option to accommodate a variety of vision ranges
- Multiple font sizes
- In Case of Emergency (ICE) and 911 shortcut keys
- Hearing aid compatibility (HAC): Rating M4/T4

## Smartphone Features:

### • Accessible Now

Right out of the box, your phone speaks to you. Get immediate voice guidance on how to setup and activate your phone as you are guided through every step to making your first phone call. It's easy and it's optional for those who prefer a different method.

Sprint developed this startup wizard to improve accessibility "out-of-the-box" experience for LG smartphone devices, including the Optimus F3, G Flex and G2. In addition to pre-loading Google TalkBack on these LG devices, Sprint has ensured that blind and visually impaired users obtain immediate voice guidance when a new LG device is first powered up. Accessible Now assists with device set-up and activation, making these devices infinitely more accessible for blind and visually impaired consumers.

### • Google TalkBack

Service that helps blind and vision-impaired users interact with Android devices more easily. This application adds spoken, audible, and vibration feedback to your device. It is a system application that was pre-installed on most devices and is updated when the accessibility service is improved.

### • "Home Screen" Modes

Samsung smartphones support two "Home screen" modes: Easy Mode and Standard Mode.

**Easy Mode:** Easy Mode configures your Home screen to provide an easier experience for users with a simpler layout and larger fonts.

**Standard Mode:** Standard Mode configures your Home screen with all of the conventional functions designed by Samsung.

LG has a similar mode called "Easy Home" available on the LG G2 and LG Flex devices.

## Our commitment to people with disabilities

Our mission at Sprint is to provide the highest quality wireless products and services for our customers, including those with disabilities. From our industry-leading devices to pioneering the nation's first 4G network, we are committed to anticipating the needs of our customers and making our award-winning services accessible to all. We demonstrate that commitment by working with a number of phone manufacturers and vendors to offer wireless services and devices that incorporate helpful, easy-to-use features.

## LTE Plus Network

Sprint remains focused on building a network that delivers the consistent reliability, capacity and speed that customers demand. An analysis of recent data from Nielsen shows that Sprint's LTE Plus Network delivers faster download speeds than Verizon, AT&T and T-Mobile. Sprint has deployed our LTE Plus Network in more than 150 major markets across the country and has plans for expansion in the coming months.

## Accessibility

Sprint scored a perfect 100 percent on the United States Business Leadership Network (USBLN) survey in conjunction with the American Association of People with Disabilities (April 2015)

Received the Title IV Public Service Award from the New York City Mayor's Office for People with Disabilities (MOPD) for New York Relay Service (September 2014)



Sprint awarded the QSAC (Quality Services for the Autism Community) Change Maker award for products and services that assist individuals with autism - QSAC (June 2014)

To view all of Sprint's awards, visit [newsroom.sprint.com/awards/company/](http://newsroom.sprint.com/awards/company/)

