Exhibit 7-B Itemized Price List-Enhanced ACD

Bidder's Name: Verizon Business Network Services, Inc., on behalf of Verizon Select Services Inc.

Manufacturer/Model: Cassidian Enhanced ACD *(Line added per Addendum 2.)*

	(a) Item Description	(b) UOM	(c) Bid Unit Price	(d) Bid Install Price	(e) Monthly Maint. Yrs 2 - 5	(f) Monthly Maint. Yr 6	(g) Monthly Maint. Yr 7	Total (c)+(b) + (e) * 48+ (f)* 12+ (g) * 12
1	Intelligent Workstation as described in Section 6.5.1.1 (Language changed per Addendum 2.)	Each	$ 5,843.64	$ 600.00	$ 9.74	$ 10.91	$ 11.69	$ 7,182.28
2	Black and white laser jet printer capable of printing 15 pages per minute	Each	$ 436.62	$ 300.00	$ 0.73	$ 0.82	$ 0.87	$ 791.81
3	19" computer monitor as described in Section 6.2.3.5	Each	$ 650.94	$ 200.00	$ 1.08	$ 1.22	$ 1.30	$ 933.22
4	21" computer monitor with all the other specifications in Section 6.2.3.5	Each	$ 1,141.14	$ 200.00	$ 1.90	$ 2.13	$ 2.28	$ 1,485.38
5	24" computer monitor with all the other specifications in Section 6.2.3.5	Each	$ 1,407.90	$ 200.00	$ 2.35	$ 2.63	$ 2.82	$ 1,785.86
6	CAMA interface line card	Each	$ 2,627.70	$ 400.00	$ 4.38	$ 4.91	$ 5.26	$ 3,359.84
7	Chassis to mount CAMA interface line cards with all required interconnect cabling	Each	$ 6,119.52	$ 800.00	$ 10.20	$ 11.42	$ 12.24	$ 7,693.03
8	GIS interface software as described in Section 6.3.7.	IWS License	$ 6,384.00	$ 600.00	$ 10.64	$ 11.92	$ 12.77	$ 7,790.94

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	(a) Item Description	(b) UOM	(c) Bid Unit Price	(d) Bid Install Price	(e) Monthly Maint. Yrs 2 - 5	(f) Monthly Maint. Yr 6	(g) Monthly Maint. Yr 7	Total (c)+(b) + (e) * 48+ (f)* 12+ (g) * 12
9	Automatic call distribution (ACD) functionality which supports a minimum of 4 telecommunicator positions, as described in Section 6.3.4 including all required hardware, software, training, cabling and minor materials	Each	N/A - Included in system price	$ -	$ -	$ -	$ -	$ -
10	Management information system (MIS) functionality which supports a minimum of 4 telecommunicator positions, as described in Section 6.3.6 including all required hardware, software, training, cabling and minor materials	Each	$ 36,747.90	$ 4,000.00	$ 61.25	$ 68.60	$ 73.50	$ 45,392.83
11	Logging recorder functionality which supports a minimum of 4 telecommunicator positions, as described in Section 6.3.5 including all required hardware, software, training, cabling and minor materials	Each	$ 99,383.00	$ 31,348.00	$1619.00	$1,813.28	$2,175.94	$ 256,313.59

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