

STANDARD AGREEMENT

STD 213 (Rev 06/03)

AGREEMENT NUMBER

12-8669

REGISTRATION NUMBER

1. This Agreement is entered into between the State Agency and the Contractor named below:

STATE AGENCY'S NAME

California Technology Agency

hereafter called State

CONTRACTOR'S NAME

Language Line Services, Inc.

hereafter called Contractor

2. The term of this Agreement is: June 1, 2013 or upon approval whichever is later through May 31, 2016

3. The maximum amount of this Agreement is: \$ 5,000,000.00 Five Million Dollars and No Cents

4. The parties agree to comply with the terms and conditions of the following exhibits which are by this reference made a part of the Agreement.

Exhibit A – Statement of Work	10 page(s)
Exhibit A-1 Combined Foreign Language Interpretation Statistics, 2012	2 page(s)
Exhibit A-1A Can Talk Foreign Language Interpretation Statistics, 2012	1 page(s)
Exhibit A-1B Other Vendors Foreign Language Interpretation Statistics, 2012	2 page(s)
Exhibit A-1C 2011 California Public Safety Answering Points Foreign Language Interpretation Statistics	2 page(s)
Exhibit A-2 Interpreter Services Code of Ethics, Professional Conduct and Confidentiality Statement	3 page(s)
Exhibit B – Budget Detail and Payment Provisions	2 page(s)
Exhibit B-1 Cost Worksheet	1 page(s)
Exhibit C* – General Terms and Conditions	1 page(s)
Exhibit D - Special Terms and Conditions	12 page(s)
Exhibit E – IFB 12-131167 Re-bid 1	82 page(s)
Exhibit F – Contractor's Bid Response	98 page(s)

Items shown with an Asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto. These documents can be viewed at www.ols.dgs.ca.gov/Standard+Language

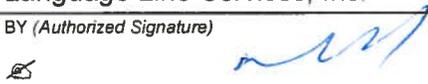
IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR'S NAME (if other than an individual, state whether a corporation, partnership, etc.)

Language Line Services, Inc.

BY (Authorized Signature)



DATE SIGNED (Do not type)

5/20/2013

PRINTED NAME AND TITLE OF PERSON SIGNING

Michael F. Schmidt, Chief Financial Officer

ADDRESS

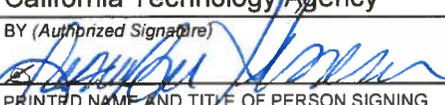
1 Lower Ragsdale Drive, Bldg. 2
Monterey, CA 93940

STATE OF CALIFORNIA

AGENCY NAME

California Technology Agency

BY (Authorized Signature)



DATE SIGNED (Do not type)

5/24/13

PRINTED NAME AND TITLE OF PERSON SIGNING

Karin Hornbaker, Contract Manager

ADDRESS

P.O. Box 1810
Ranch Cordova, CA 95741

California Department of General Services Use Only







Exempt per: