



City of Santa Barbara
Office of Mayor

HSchneider@SantaBarbaraCA.gov

www.SantaBarbaraCA.gov

Helene Schneider
Mayor

May 12, 2015

City Hall
735 Anacapa Street
Santa Barbara, CA
93101-1990

Honorable Freddie Rodriguez
State Capitol
P.O. Box 942849
Sacramento, CA 94249-0052

Subject: Support AB 510 Emergency Services: 911 Emergency Communications

Mailing Address:
P.O. Box 1990
Santa Barbara, CA
93102-1990

Tel: 805.564.5323
Fax: 805.564.5475

Dear Assembly Member Rodriguez,

On behalf of the City of Santa Barbara, I support AB 510 as a next step in improving the accuracy of 9-1-1 call routing from mobile telephones to the nearest Public Safety Answering Point (PSAP). It should be a high priority action of state legislators to ensure that 9-1-1 phone calls from mobile devices arrive at the proper dispatching agency as quickly as possible.

Re-routing the incoming calls from one or two agencies before the call arrives at the correct agency may cause delays in dispatching emergency services. The technology to solve this problem exists, so it should be the State's job to minimize such delays and close this gap in service efficiency. Documenting and analyzing the accuracy of 9-1-1 responses to calls made by mobile devices is essential to identifying the priority steps to an improved system. I commend you in detailing the requirements for this step in AB 510.

The City of Santa Barbara supports interagency efforts to improve how wireless 9-1-1 calls are directed and routed. Let's get the facts, analyze the problem and stay in the business of saving lives.

Thank you for your leadership in this effort.

Sincerely,

Helene Schneider
Mayor

Cc Senator Hannah Beth Jackson
Assembly Member Das Williams
Daniel Orr, President, Fire Chiefs Association of Santa Barbara County



Please consider the environment before printing this letter.